



Strategies for Helping Individuals Impacted by Opioid Use Disorder

A Toolkit for Ohio's Public Workforce System

EXECUTIVE SUMMARY

Opioid use disorder and overdose deaths have become the most pressing public health issue and workforce challenge facing Ohio. In addition to the devastation that occurs at the personal level, it impacts businesses in the form of absenteeism, decreased productivity, and worker shortages.

Local Workforce Boards (Boards) and their OhioMeansJobs Centers are critical components in helping to solve the employment issues related to the opioid epidemic. Using their resources, they can prepare workers for jobs that help prevent and mitigate substance dependency; provide education, training, and supportive services to individuals in treatment; and develop recovery-friendly workplaces.

The Ohio Department of Job and Family Services – Office of Workforce Development (OWD) has secured \$8 million in Trade and Economic Development Transition Dislocated Worker funding from the US Department of Labor (USDOL) to address the large-scale lack of qualified labor in 16 counties. Funds will be used by Boards to provide career services, training, and supportive services to boost the supply of qualified professional in fields that have a positive impact on the opioid epidemic and to reintegrate individuals impacted by opioid use disorder back into the workforce.

OWD has secured another \$11 million from USDOL in the form of a Health Emergency Disaster Recovery Dislocated Worker grant for similar services. These funds will be available for Boards to use in all 88 counties. More information about the two grants, including eligibility requirements, is found in **Tool 1 – Opioid Grants by County, Tool 2 - Comparison of Features of Ohio's Opioid Grants,** and **Tool 3 – State Policies Related to the Opioid Crisis.**

In addition to the dislocated workers that have been historically served by the workforce system, eligible participants for these grants also include unemployed individuals who have been directly affected by the opioid crisis, such as persons who have a history of substance dependency themselves, as well as individuals who are impacted by a friend or family member who is substance dependent. Because working with persons impacted by opioids, including individuals in recovery, requires a much more holistic and comprehensive approach than many Boards and their OhioMeansJobs Centers have traditionally provided, OWD has prepared *Strategies for Helping Individuals Impacted by Opioid Use Disorder: A Toolkit for Ohio's Public Workforce System* to assist in designing processes and systems to meet these unique needs.

The Toolkit includes resources and materials to help Local Workforce Boards get started, including:

- a basic understanding of the causes and symptoms of opioid use disorder;
- a listing of local organizations to partner with and an overview of the services they provide;
- tips for creating more in-depth case management services for individuals in recovery;
- methods for tracking the progress of individuals as they secure and maintain employment;
- tools for developing recovery-friendly workplaces;
- training information and guides to build staff skills;
- new policies to consider adopting to better serve individuals with substance use disorder; and
- key action steps and example documents to kick-off local activities.

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- Tool 1 Opioid Grants by County
- Tool 2 Comparison of Features of Ohio's Opioid Grants
- Tool 3 State Policies related to the Opioid Crisis
 - a. WIOAPL 18-02 Implementation of Workforce Services Under the Trade and Economic Transition National Dislocated Worker Grant
 - b. WIOAPL 18-05 Transitional Jobs Policy
- Tool 4 Chart of Primary Partners
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BACKGROUND

Opioids are highly addictive narcotics.¹ They are a class of pain-relieving drugs that includes oxycodone (OxyContin[®]), hydrocodone (Vicodin[®]), codeine, morphine, and fentanyl.² These medications may be prescribed by a physician to help an individual cope with significant pain due to injury, surgery, or a chronic medical condition such as cancer.

In addition to legally prescribed medications, opioids also include the illegal drug heroin.

Carfentanil is a synthetic opioid that is 10,000 times more potent that morphine and 100 times more potent than fentanyl. Although it is intended for large-animal use only, some individuals may mix it with heroin. Because it is so powerful, it poses a significant health threat, including heart failure to anyone who touches it.³

Opioid addiction, or opioid use disorder, refers to an individual's pattern of dependency that causes significant impairment or distress. The primary symptoms include an uncontrollable craving to use opioids, an increased tolerance to opioids, trouble reducing the use of opioids, and withdrawal issues when discontinuing opioids. Other critical issues include risk of overdose, suicide, HIV/AIDs, and hepatitis C along with relationship problems, crime, and unemployment.

An individual who is dependent on opioids may be treated using Medication Assisted Treatment (MAT) which includes the use of FDA-approved medications, such as naltrexone, buprenorphine, and methadone. The person may also benefit from cognitive behavioral therapy,⁴ individual or group therapy, twelve-step programs, and peer support groups.

Ohio currently has one of the highest rates of opioid-related overdose deaths in the country. From 2000 to 2017, Ohio's death rate due to unintentional drug poisonings increased 1,081 percent, due primarily to opioid-related overdoses.⁵

In 2017, Ohio had 5,111 overdose deaths ranking it #2 in the nation.⁶ Approximately 71 percent of these were related to illicit fentanyl and related drugs like carfentanil. This translates into about 10 opioid-related deaths per day. Since 2010, the rate has tripled.⁷

¹ Narcotic refers to a drug or agent that produces insensibility, or a state of drowsiness or stupor.

² Classically, the term "opiate" was used only to refer to natural substances that were derived from opium, such as morphine, codeine, and heroin while the term "opioid" was used to refer to synthetic substances, such as fentanyl and methadone, as well as semi-synthetic substances such as oxycodone and hydrocodone. Now, the term "opioid" is typically used to refer to all categories regardless of how they were derived or manufactured.

³ Drug Enforcement Administration (DEA), Just Think Twice, "Five Quick Facts: Carfentanil," <u>https://www.justthinktwice.gov/article/five-quick-facts-carfentanil</u>.

⁴ Cognitive behavioral therapy is a type of psychotherapy in which negative patterns of thought about the self and the world are challenged in an attempt to alter unwanted behavior patterns or treat mood disorders.

⁵ Ohio Department of Health, "Drug Overdose," July 2, 2018, <u>https://odh.ohio.gov/wps/portal/gov/odh/know-our-programs/violence-injury-prevention-program/Drug-overdose/</u>.

⁶ National Center for Disease Control and Prevention, "Drug Overdose Mortality by State: 2017," <u>https://www.cdc.gov/nchs/pressroom/sosmap/drug_poisoning_mortality/drug_poisoning.htm</u>

⁷ National Institute on Drug Abuse, "Ohio Opioid Summary," Revised February 2018,

https://www.drugabuse.gov/drugs-abuse/opioids/opioid-summaries-by-state/ohio-opioid-summary.

Public Children Services Association of Ohio (PCSAO) reports that half of children taken into custody in 2015 had parental drug use identified at the time of removal, and 28 percent of children removed that year had parents who used opioids. PCSAO states that the epidemic has been largely responsible for an 11 percent increase in children in custody in the past six years.

The rapid increase in the number of Ohioans with a substance dependency, including opioid use disorder, has created a critical need for qualified mental and behavioral health professionals. In fact, most of the new growth in the behavioral health field has been concentrated in urban areas, which exacerbates the problem of access to treatment in rural communities. In its most recent evaluation of the state of mental health in America, the nonprofit Mental Health America ranked Ohio 34th for mental health workforce availability with a ratio of 560 individuals to 1 health care provider. ⁸

The opioid epidemic is also affecting Ohio's businesses. A recent report from the Federal Reserve Bank of Cleveland found that areas with high levels of opioid prescriptions have lower workforce participation rates -- by an average of 4.6 percent for men and 1.4 percent for women---than areas with lower levels of prescriptions. Further, when surveying Ohio businesses, they found that about half responded that the opioid crisis is negatively impacting their operations. ⁹

To combat this crisis, it is extremely important that the workforce system immediately begin developing comprehensive strategies and dedicating ample resources to assist individuals and employers impacted by opioid use disorder. These new methodologies and approaches should be embedded into the normal course of business in each of the OhioMeansJobs Centers.

This Toolkit is designed to guide and support Local Workforce Boards as they implement their specific policies, processes, and services. It is built around the following key pillars of success that are discussed in further detail in the narrative that follows.

Pillar 1: Strong Local Partnerships
Pillar 2: Holistic Care Management
Pillar 3: Steps to Success
Pillar 4: Recovery-Friendly Workplaces
Pillar 5: Knowledgeable Staff

⁸ RecoveryOhio Advisory Council, "Initial Report,", March 2019, <u>https://governor.ohio.gov/wps/wcm/connect/gov/243a2827-052c-40e0-8b4f-</u> <u>fbd638add11a/RecoveryOhio 031819.pdf?MOD=AJPERES&CONVERT TO=url&CACHEID=ROOTWORKSPACE.Z18</u> <u>M1HGGIK0N0JO00Q09DDDDM3000-243a2827-052c-40e0-8b4f-fbd638add11a-mCiiQF3</u>.

⁹ Federal Reserve Bank of Cleveland, "Opioids and the Labor Market," 2018 version, <u>https://www.clevelandfed.org/en/newsroom-and-events/publications/working-papers/2018-working-papers/wp-1807-opioids-and-the-labor-market.aspx</u>.

STRATEGIES FOR HELPING INDIVIDUALS IMPACTED BY OPIOID USE DISORDER: A Toolkit for Ohio's Public Workforce System

PILLAR 1: STRONG LOCAL PARTNERSHIPS

A Workforce Board should develop a network of community partners to provide the holistic services needed by customers that have been impacted by the opioid crisis. These partners should:

already work directly with individuals in recovery or

offer readily available services that provide support and solutions for individuals in recovery



At a minimum, representatives from Legal, Mental Health, Physical Health, Children Services, Housing, Peer Support, Education and Training, and Workforce should be included. An overview of these partners is provided below and a chart is included as **Tool 4 – Chart of Primary Partners**.

Legal. Most counties have a Drug Court (sometimes referred to as a Treatment Court) that will grant probation along with supervised treatment in lieu of incarceration for a person arrested for a drug violation. Examples of treatment include medical detox, inpatient addiction treatment, outpatient rehabilitation, and more. While in treatment, the Court supervises the individual's activities, including monitoring progress in program requirements and even administering random drug tests. In addition to Drug and Treatment Courts, there are also Family Drug Courts that help keep families together when a parent has been affected by substance use disorder. The overall goal of these Courts is to reduce setbacks and deter further criminal behavior.

In many instances, an individual in recovery may be allowed (or even required) to participate in job training and/or work activities as part of treatment or probationary conditions. The legal system works with the workforce system as follows:

- Mandating individuals who are substance dependent to judicially-supervised treatment as an alternative to incarceration
- Utilizing intensive Court supervision to assist persons who are substance dependent to gain control of their lives
- Providing rigorous oversight to ensure that each person arrested for a drug violation complies with the treatment mandate
- Helping all individuals who are substance dependent learn how to overcome their addictions so that they can maintain long-term recovery
- Helping each person arrested for a drug violation take responsibility for the action
- Expunging criminal records of persons arrested for a drug violation in special circumstances

Information on potential Legal partners on a county-basis is included as **Tool 5 – Listing of Ohio Specialized Court Dockets**. **Mental Health.** Opioids inhibit the brain's pain receptors. Because they serve as a painkiller, they may also induce a feeling of euphoria and relaxation. In addition to being physically addictive, they are psychologically addictive. In fact, it is almost impossible to quit using opioids without experiencing psychological side effects. As a result, it is critical that an individual in recovery's mental and behavioral health be tackled as part of the journey to securing and keeping permanent employment.

In Ohio, the County Behavioral Health Authorities work in conjunction with the Ohio Department of Mental Health and Addiction Services (ODMHAS) to provide mental health and addiction prevention, treatment, and recovery services to individuals in recovery. Primary services include:

- Assessing an individual in recovery's behavioral and mental health needs
- Providing individual counseling as well as behavioral and mental health therapies
- Offering group counseling
- Enrolling persons into Medicaid or Marketplace insurance
- Supplying an individual in recovery with MAT as needed
- Understanding trauma and how it impacts individuals in recovery and their relationships
- Monitoring an individual in recovery's progress

Information on potential Mental Health partners on a county basis is included in **Tool 6 – Listing** of **County Behavioral Health Authorities.**

Physical Health. As discussed above, opioids are both psychologically and physically addictive. Therefore, an individual in recovery's physical health should also be addressed as part of preparation for permanent employment.

In Ohio, the public health system is comprised of more than 100 local health districts that work in cooperation with the Ohio Department of Health. These local health districts promote healthy behaviors that support employment success. For individuals in recovery, services may include health education, immunization clinics, pre-natal care, health screenings, dental care assistance, and disease surveillance.

Although each health district maintains independent governance, they often work in cooperation with other public health agencies, including Federally Qualified Health Centers (FQHCs) to carry out their missions. A FQHC provides comprehensive primary and preventive care, including health, oral, mental health/substance use disorder services to persons of all ages, regardless of their ability to pay or health insurance status. It may also support the mental health system by enrolling individuals in recovery into Medicaid or Marketplace insurance and by supplying MAT.

Information on physical health partners on a county basis is included in **Tool 7 – Listing of Local Health Districts** and **Tool 8 – Map of FQHCs in Ohio.**

Children Services. In addition to the detrimental impact to the individual, opioid use disorder also adversely affects entire families. Ohio's Public Children Services Agencies (PCSAs) assess and investigate reports of abuse, neglect, or dependency. Because parents with documented drug

addictions may have their children placed into the child protection system, or may be at risk of permanently losing custody of their children, it is critical that PCSAs be included as part of the solution for assisting individuals with opioid use disorder.

The PCSA gathers information about the family's strengths and established support systems. It develops a partnership with the family that is grounded in trust, transparency, honesty, and respect. Using an integrated team approach, goals and support systems are identified. Generally, PCSAs provide parents and families with the following resources and assistance:

- In-home Services. Family-focused, community-based crisis intervention services to keep and maintain children safely in their homes and to prevent the separation of families.
- **Foster Care**. Temporary care provided to children who cannot live with their families. Children in foster care may live with relatives or with unrelated foster parents.
- **Kinship Care**. The full-time care, nurturing, and protection of children by relatives, godparents, step-parents, or other adults who have a family relationship with the children.
- **Reunification**. Services that help parents reunite with their children. Typically, they are timelimited and are geared towards addressing the causes for the children's removal from the home.
- After Care. Services that promote long-term family stability and help prevent re-placement of children into protective services.
- **Adoption**. Legal process though which children permanently join a family that is different from their birth parents.

Additionally, Children Services offers the Ohio Sobriety Treatment and Reducing Trauma (Ohio START) program that is specifically geared towards helping parents with substance use disorders. Family peer mentors are paired with a child welfare caseworker to provide intensive case management services. Ohio START emphasizes a wraparound approach for parents in treatment that includes frequent home visits and mentorship from people who have direct experience with recovery and the child protection system. More information about Ohio START is found at http://www.pcsao.org/programs/ohio-start.

Moreover, information on Children Services entities on a county basis is included in **Tool 9** – Listing of County Public Children Services Agencies.

Housing. It is very important that the individual in recovery have a safe and drug-free living environment that provides support and stability. Oftentimes, this means that the individual must move from the current living situation to get away from bad influences or triggers¹⁰ for opioid dependency. Based on needs, the person may enroll into a treatment center or a sober living home, or may move in with friends or family members who are substance-free.

¹⁰ Generally, triggers are things, including persons or places, that provoke a memory or impulse to resume using opioids, especially for a person who is in recovery or has completed a substance use disorder treatment program.

Overall, the living environment must be centered on remaining drug-free. As part of a holistic philosophy, it should also promote improved physical, emotional, relational, and spiritual health, as well as positive community involvement.

Ohio Recovery Housing (ORH) is an organization dedicated to the development and operation of quality alcohol and drug-free living environments. It has created Ohio's Recovery Housing Locator to provide information on facilities throughout the State. In addition to physical location (i.e., city or county), it allows the user to research facilities based on the following characteristics:

- Serving men and/or women
- ORH-certified¹¹
- Faith-based
- Family allowed

- Transportation available
- Recovery services
- MAT-supported
- Veterans

• Rent subsidy available

Ohio's Recovery Housing Locator website is <u>https://find.ohiorecoveryhousing.org/#search-id</u> and a copy of the webpage is included as **Tool 10 – Ohio's Recovery Housing Locator.**

Peer Support. An individual in recovery must also be surrounded by a positive social network, including family, friends, co-workers, mentors, and sponsors who provide ongoing support and encouragement. They may serve as an early intervention system to help prevent a possible setback.

In addition to Ohio START that was cited in the **Children Services** section above, other examples of organized peer groups include: NarAnon, Addict's Parents United, SMART Recovery Family & Friends, and Parents of Addicted Loved Ones. Also, as discussed in **Pillar 2: Holistic Care Management**, an OhioMeansJobs Center may conduct or sponsor peer-to-peer support meetings and/or peer mentorships. Information on these and other peer partners is included in **Tool 11** - **ODMHAS Listing of Recovery Community Organizations and Peer Run Organizations** and **Tool 12 – Listing of Other Peer Support Groups**.

Education and Training. An individual in recovery may need education and training to secure permanent employment. Fortunately, a broad array of coursework that develops skills and leads to occupational credentials, certifications, and/or degrees is available through Ohio's numerous career and technical education centers as well as through its higher education system that includes community colleges and universities. Moreover, an individual in recovery that is a high school dropout may receive help in preparing for and securing an equivalency diploma.

Information on Ohio's education and training partners is included in **Tool 13 – Listing of Career Technical Education and Ohio Technical Center Locations** and **Tool 14 – Listing of Higher Education Locations**.

¹¹ ORH-certified means that the facility meets the quality standards established by ORH and the National Alliance for Recovery Residences (NAAR).

Workforce. A primary source for connecting an individual in recovery to permanent employment is Ohio's public workforce system and its many OhioMeansJobs Centers. These organizations work to develop a network of local businesses who are supportive of employing a person with a substance use disorder as described further in **Pillar 4: Recovery-Friendly Workplaces.**

Within the OhioMeansJobs Center, the individual in recovery works closely with assigned personnel to research careers and develop a customized employment plan that identifies specific work goals along with any obstacles that need to be addressed or eliminated.

The individual may be required to attend job readiness courses, such as time management, work ethics, effective communication, problem solving, and basic computer usage to better prepare for employment. The person may also be provided with financial literacy assistance along with supportive services for transportation, child care, and other needs based on specific circumstances. The individual in recovery may be required to attend group counseling and/or peer support sessions provided at the OhioMeansJobs Center to further encourage long-term commitment to remaining drug-free and working.

Based on individual needs, the person may be enrolled into a work-based training option such as a work experience, internship, apprenticeship, or on-the-job training program. Or, as discussed in the **Education and Training section above**, the person may be enrolled into a program to develop specific occupational skills that lead to a certification or degree. An employed individual in recovery may be offered an incumbent worker training opportunity, depending upon specific Board policies at the local level.

When job-ready, the person is assisted with resume writing, job interviewing, and job matching to help secure a job in an occupation that meets specific interests and skills. And, once employed, the individual continues to receive follow-up and supportive services to help remain on the job.

Information on Ohio's public workforce system is included in **Tool 15 – Listing of OhioMeansJobs Centers by County.**

Another workforce partner is the Opioid Workplace Safety Program launched by the Ohio Bureau of Workers' Compensation (BWC) in October 2018 in Montgomery, Ross, and Scioto Counties. It strives to develop recovery-friendly employers by providing up to \$5 million over two years for the following activities:

- Reimbursement for pre-employment, random and reasonable suspicion drug testing
- Supervisory training to help better manage workers in recovery
- A venue for second-chance employers to share success stories with other businesses

PILLAR 2: HOLISTIC CARE MANAGEMENT

Historically, the OhioMeansJobs Center approach for case management has been to help an individual find work and retain employment. Most supportive service activities related to work-based needs, such as tools for the job, child care while at work (or in training for work), or transportation to work (or training for work). However, to be successful when working with an individual in recovery, the approach should change from "case" management to "<u>care</u>" management.

Care Management focuses on the needs of the individual as a whole, rather than concentrating



solely on employment activities. It brings together different community organizations in a structured manner so that they can collectively provide the critical support and services that are needed to promote an individual in recovery's long-term success. Key elements include joint care management, peer-to-peer support, and peer mentorship activities. The process for carrying out these activities is described below.

Weekly Joint Care Management. Each week personnel from the OhioMeansJobs Center, Legal, Mental Health, Children Services, and other organizations, such as Healthcare or Housing come together as a Care Management Team to review the individual in recovery's status. Using the form described in Pillar 3: Steps to Success, they discuss progress in meeting individual goals and other requirements, including mandated drug testing; confer about any obstacles to overcome; and identify any needs to be addressed, including potential triggers that may cause substance use. The Team identifies any additional resources that may be required to help the person remain on track, including MAT and other services.

Weekly Peer-to-Peer Support. On a weekly basis, the workforce system conducts group sessions using a "job club" approach where persons in recovery can openly share and discuss their successes in getting (and keeping) jobs as well as any concerns or needs. These regularly scheduled meetings provide structure for the clients and give them the opportunity to support each other as they progress towards remaining drug-free and employed.

Ongoing Peer Mentorship. Calling upon the resources of ODMHAS, the Care Management Team utilizes trained and certified personnel who have overcome their addictions who can serve as mentors to individuals in recovery in the workforce system. These role models further promote stability and success to persons who may be struggling.

PILLAR 3: STEPS TO SUCCESS

An individual in recovery typically has numerous obstacles to overcome before he or she is truly prepared and ready for permanent employment. To help the Care Management Team (discussed in **Pillar 2: Holistic Care Management**) easily identify the individual's status at a particular point in time, a "Steps to Success" form has been developed. It includes different phases that use a color-coded system of "Black," "Red," "Yellow," and "Green" (similar to a stoplight).

Pausing – Preparing – Practicing – Performing

Pausing (Black) indicates that the person is <u>not yet ready</u> to participate due to active addiction or significant barriers. Examples include not meeting court requirements, failing confirmatory drug screening, lacking stable housing or a positive support system, or having substantial mental health barriers. These must first be addressed or eliminated before the individual is enrolled.

Preparing (Red) indicates that the person is ready to participate, but is not yet ready for employment. During this step, the individual is <u>establishing</u> the desire to remain substance free and to begin working towards finding and securing employment. Activities include taking comprehensive behavioral, mental health, and work readiness assessments; identifying personal and work goals; developing individual service strategies; participating in job-readiness workshops and other required activities, including mandatory drug testing; and securing supportive services, such as assistance with housing, child care, transportation, and healthcare needs. During this step, a Care Management Team is designated with representatives from Legal, Mental Health, Children Services, Workforce, and other entities, as applicable, the individual's specific needs.

Practicing (Yellow) indicates that the person is ready to begin some type of work experience or job training activity. During this step, the individual is <u>remaining</u> drug-free and further developing workplace skills and abilities. Activities include participating in care management activities, contributing to peer-to-peer (group) counseling sessions, adhering to drug testing or other court-required activities, and taking part in work experience or job training services as applicable to the specific service plan. A transitional job¹² as allowed under WIOA may also be a good starting point to prepare an individual in recovery for permanent employment. (Note - A Local Workforce Board may need to establish its specific policy for transitional jobs if does not have one.)

Performing (Green) indicates that the person is certified as job-ready. During this step, the individual is <u>reaching and achieving</u> both recovery and employment goals. Activities include securing permanent employment (preferably with a recovery-friendly employer). It is important to note that the individual will continue to receive support and assistance after placement into a job. For example, the person may participate in care management activities, contribute to group counseling sessions, or receive supportive services. This long-term support system helps ensure that the person remains substance-free and working. It also serves as a pro-active safety net in the event of a setback, helping the individual get back on track as quickly as possible.

¹² A transitional job (20 CFR 680.190) is a time limited work experience that is wage-paid and subsidized, and is in the public, private or non-profit sectors for those individuals with barriers to employment who are chronically unemployed or have inconsistent work history, as determined by the Local Workforce Board. They enable an individual to establish a work history, demonstrate work, and develop skills that lead to unsubsidized employment.

An example Steps to Success is provided below and a blank form is included as **Tool 16 – Steps to Success Form.**

Client Name: Jane Doe	e Doe	Date: 1.31.19	Prepared By: <u>John Smith</u>	lohn Smith
Steps to Success	PAUSING Client is not enrolled due to active addiction or significant barrier(s) that must be addressed/overcome	PREPARING Client is enrolled and has identified a plan to address/overcome barrier(s) frequent setbacks may occur	PRACTICING Client is actively addressing/overcoming barrier(s) infrequent setbacks may occur	PERFORMING Client has addressed/overcome all barrier(s) setbacks no longer occur
Legal	Failing to meet, or waiting to receive, court requirements	Receiving a customized plan from the court system	Attending court-mandated sessions, passing drug tests, meeting with parole officer, etc	Consistently meeting court requirements, including passing drug tests and meeting with parole officer
Mental Health	Having substantial mental health obstacle(s)	Receiving a customized plan from a mental health professional, including securing medical insurance or Medicaid	Participating in required mental health activities, including therapy, group rehabilitation, family counseling, etc	Consistently meeting mental health requirements
Physical Health	Having substantial physical health obstacle(s)	Receiving a customized plan from a medical professional, including securing medical insurance or Medicald	Participating in physical health activities, including taking medications, exercising, etc.	Consistently meeting physical health requirements, including passing drug tests
Children Services	Having a validated report of child abuse, neglect, or court-ordered removal	Developing a Family Case Plan to address the identified safety concerns	Engaging in services to mitigate the safety concerns and meeting court-ordered mandates	Consistently completing service provisions and demonstrating a safe family environment
Housing	Lacking suitable or stable housing	Making temporary housing arrangements	Living in temporary housing and working towards permanent	Securing and maintaining permanent housing
Peer Support	Lacking a support system	Creating a network of positive influencers and identifying harmful relationships	Establishing relationships with positive influencers and avoiding destructive individuals	Continuing to expand positive relationships and discontinuing negative ones
Education and Training	Having substantial education and/or training obstacle(s)	Developing a customized plan with an education or workforce professional	Participating in education, training, or work experience activities	Completing all education, training, or work experience activities
Workforce	Having substantial employment obstacle(s)	Developing a customized plan with a workforce professional	Participating in work activities, including temporary job, on-the- job training, or internship	Securing permanent employment
Enrolled 1.15.19. This is th officer as required. She is a opioid dependent.) Menta Services has helped her arr Employment Plan (IEP). Ca	e first Care Management Team n nxious to find a new place to live I Health & Addiction Services is p ange to have her children tempo ire Management team will meet	neeting. Jane passed her court-o e and indicates she wants to rem providing therapy services and is prarily live with her sister. Jane is again next week to discuss progr	Enrolled 1.15.19. This is the first Care Management Team meeting. Jane passed her court-ordered drug test on 1.19.19 and is meeting with her parole officer as required. She is anxious to find a new place to live and indicates she wants to remain drug-free. (She is currently living with a boyfriend who is opioid dependent.) Mental Health & Addiction Services is providing therapy services and is helping her find alternative temporary housing. Children Services has helped her arrange to have her children temporarily live with her sister. Jane is interested in exploring careers and developing an Individual Employment Plan (IEP). Care Management team will meet again next week to discuss progress and next steps based on her IEP and other information.	s meeting with her parole ing with a boyfriend who is orary housing. Children nd developing an Individual IEP and other information.

PILLAR 4: RECOVERY-FRIENDLY WORKPLACES

The National Safety Council reports that 75 percent of surveyed employers say their workplace has been impacted by opioids, but only 17 percent feel well-prepared to deal with the situation. Moreover, only half are very confident that they have the appropriate Human Resources policies and resources in place to handle opioid use and misuse.¹³ To help combat these same issues in Ohio, Local Workforce Boards should help businesses develop into recovery-friendly workplaces.

Recovery-friendly employers are agreeable to hiring an individual who is currently undergoing treatment, or who may have been convicted of a drug-related offense. They are willing to support the individual in navigating the long-term road to recovery. They commit to not immediately terminating an individual who has had a setback. Instead, they use the resources of the community system described above to help return the individual to a substance-free lifestyle, and remain employed or return to work.

Some key elements of a recovery-friendly workplace include:

- Having written policies and procedures regarding the rights and responsibilities of employers and employees regarding drugs
- Providing workplace drug education and outreach programs that include information about available resources
- Conducting drug testing to objectively determine if an employee has been misusing a substance
- Coordinating with employee assistance, wellness, and benefits programs
- Providing 24/7 confidential access to peer recovery support for the employee or loved ones
- Hosting co-workers in peer recovery support groups
- Having Human Resources support, including supervisor training to assist with identification of substance dependency and intervention methodologies
- Offering a pathway to sustained employment in the event of a reoccurrence of use

The Ohio Chamber of Commerce in cooperation with Working Partners has created an Employer Opioid Toolkit that includes training and tools that workforce personnel can use to help cultivate recovery-friendly workplaces. Additionally, the ODHMAS also offers a variety of valuable elearning courses that educate employers about individuals in recovery.

These trainings and other resources are discussed further in **Pillar 5: Knowledgeable Staff.** Additionally, as described in **Pillar 1: Strong Local Partnerships**, BWC's Opioid Workplace Safety Program is also working to develop recovery-friendly employers.

¹³ National Safety Council, "NSC Survey: 75 Percent of Employers Report Workplace Affected by Opioids," March 20, 2019, <u>https://ohsonline.com/articles/2019/03/20/nsc-survey-workplace-opioids.aspx</u>.

PILLAR 5: KNOWLEDGEABLE STAFF

Helping individuals impacted by opioid use disorder, including those in recovery, means that OhioMeansJobs personnel should expand their expertise beyond traditional assessment and case management activities. There are a variety of specialized trainings that are especially useful in developing these skills. An overview is provided below and additional information regarding these trainings and resources is included in **Tool 17 – Staff Training and Resources**.

<u>All Personnel</u>

As a critical first step, all staff members should become adept at using the "language of recovery" that includes the following terms that strive to destigmatize substance use disorders.

<u>Say This</u>	<u>Not This</u>
Person with opioid use disorder	Addict; user; druggie; junkie, abuser
Treatment is an opportunity for recovery	Treatment is the goal
Disease	Drug habit
Person in recovery	Ex-addict
Person arrested for a drug violation	Drug offender; offender
Substance dependent	Hooked
Substance use disorder; misuse; addiction	Substance abuse
Had a setback; recurrence	Relapsed; relapse
Recovery management	Relapse prevention
Maintained recovery; substance-free	Stayed clean
Drug-free	Clean
Negative drug screen	Clean drug screen
Positive drug screen	Dirty drug screen
Ambivalence	Denial
Individual not yet in recovery	Untreated addict

Personnel Working with Job Seekers

The Ohio Department of Mental Health and Addiction Services offers the following no-cost, elearning classes that are helpful to workforce personnel working with job seekers. Course information is found at <u>http://www.ebasedacademy.org/lms/</u>.

- Fundamentals of Addiction
- Trauma Informed Approaches
- Basics of MAT
- An Introduction to Screening, Brief Intervention and Referral to Treatment (SBIRT)
- Foundational Skills of Motivational Interviewing
- Reinforcing Change with Motivational Interviewing
- Trauma Informed Care in Peer Recovery Support
- Health and Wellness in Peer Recovery Support
- Ethics and Boundaries for Peer Recovery Supporters
- Helpful Tips for Peer Recovery Supporters Entering the Workforce
- Supervision for Peer Recovery Supporters

The Ohio State University School of Social Work has created an Opioid Overdose Family Support Toolkit found at <u>https://u.osu.edu/toolkit/</u> that shows how to spot the signs of an overdose and what to do in the event of an overdose along with other educational and supportive services for families, including links to NarAnon, Addict's Parents United, Fight Addiction Now, Shatter Proof, SMART Recovery Family & Friends, Parents of Addicted Loved Ones, and others.

The Ohio Department of Health has created Project DAWN (Deaths Avoided With Naloxone¹⁴), a community-based overdose education and naloxone (Narcan) distribution program. Training locations are found at https://odh.ohio.gov/wps/portal/gov/odh/know-our-programs/violence-injury-prevention-program/resources/list-project-dawn-sites.

DAWN participants receive a Narcan kit along with the following training:

- Recognizing the signs and symptoms of overdose
- Distinguishing between different types of overdose
- Performing rescue breathing
- Calling emergency medical services
- Administering intranasal Naloxone

¹⁴ Naloxone (also known as Narcan) is a medication that can reverse an overdose caused by an opioid drug (heroin or prescription pain medications).

Personnel Working with Employers

The Ohio Chamber of Commerce in cooperation with **Working Partners** has created an Employer Opioid Toolkit that provides an overview of the legal and operational issues that a business should consider in dealing with an employee's use of opioids and other substances. Each module is between 13-16 minutes and is provided at no cost. Offerings are found at https://ohiochamber.com/opioid-toolkit/.

- Module 1: Impact of Opioids in the Workplace
- Module 2: Legally-Sound Drug-Free Workplace Program
- Module 3: Crafting a Policy That's Right for Your Business Operation and Culture
- Module 4: The Why, When, and How of Workplace Drug Testing
- Module 5: Responding to an Employee's Harmful Use of Drugs

Under the brand name **Generation Rx, Cardinal Health Foundation and The Ohio State University College of Pharmacy** have developed a variety of free training courses that promote responsible medication practices. Courses are suitable for both employers and employees and are found at <u>http://generationrxworkplace.com/training.html</u>.

- A Dose of Reality
- Medicines in My Home
- Preventing Prescription Abuse in the Workplace
- Generation Rx: The Science Behind Rx Drug Abuse
- Applying the Strategic Prevention Framework to Prescription Drug Abuse

Additionally, **Generation Rx** has also created a variety of workplace materials that employers can customize and use to promote employee awareness of prescription substance dependency. These resources include fliers, wallet cards, table tents, and posters. They are found at <u>http://generationrxworkplace.com/downloads.html</u>. Examples that business services personnel can share with employer customers are also included under **Tool 18 – Generation Rx Workplace**. **Materials**.

- What's Rx Abuse Got to do with You?
- Rx Drug Abuse is Preventable
- Be a Safe and Responsible Consumer of Prescription Medications
- A Dose of Reality
- 5 Point Strategy for Becoming a Safe & Critical Consumer of Rx Medications
- 1 in 5 People in the US Abuses Prescription Medications
- Encourage Safe Medication Practices

Personnel Working with Employers (continued)

The National Safety Council has prepared, "The Proactive Role Employers Can Take: Opioids in the Workplace," a 15-page report that discusses current evidence surrounding opioid medications and their potential impact on the workplace. It also contains information about how to partner effectively with benefit providers, assess current workplace policies and scope of drug testing, prioritize essential education efforts, and improve access to confidential help for employees. A copy of the report can be accessed at the following website: https://www.nsc.org/Portals/0/Documents/RxDrugOverdoseDocuments/RxKit/The-Proactive-Role-Employers-Can-Take-Opioids-in-the-Workplace.pdf. Additionally, it is included as Tool 19 – The Proactive Role Employers Can Take: Opioids in the Workplace Report.

GETTING STARTED

To implement the strategies needed to assist individuals impacted by opioid use disorder, a Board should concentrate on four primary areas: **Policies, Services, Staffing, and Partners**.

Policies

A Board should carefully review its existing policies to see if any should be updated. For example, the following are areas that could be re-visited:

- Assessment. A Board may consider updating its initial assessment process to identify early-on if an individual has been impacted by substance dependency.
- Recovery-Friendly Workplace. A Board may consider becoming a recovery-friendly employer. It may also consider requiring its OhioMeansJobs Center Operator(s) and Service Provider(s) to adopt these principles, and it may consider including this type of initiative within the Memorandum of Understanding.



- **Transitional Jobs.** Because some individuals in recovery may not be initially prepared for fulltime employment, a Board may consider developing a transitional jobs policy that would define allowable paid work experience opportunities.
- Attendance. To help prevent setbacks, it is vital that persons impacted by opioid use disorder remain actively engaged, including participation in employment and training. Therefore, a Board may consider adopting more rigorous attendance policies to help keep them on track.
- **Drug-Free Workplace**. A Board may consider adopting or updating its drug awareness policies.
- In-Demand Occupations. A Board should monitor the In-Demand Occupations list found on OhioMeansJobs.com to identify an array of good jobs with long-term career pathways for individuals in recovery. A link to the list is found at <u>http://omj.ohio.gov/OMJResources/In-DemandOccupations.stm</u>.
- Individual Training Accounts (ITAs). To address the shortage of mental and behavioral health professionals and other workers needed to help with the opioid crisis, a Board may consider modifying its ITA policies. It may consider funding longer periods of training, increasing funding caps for training, and paying for higher levels of training, such as advanced degrees.
- **Supportive Services.** A Board may also consider expanding its supportive services to include assistance with dental and medical needs that help an individual secure employment. Additionally, it may consider including a provision for transitional housing for a safe and drug-free living environment. It may also consider making supportive services available to individuals with higher incomes.

Services

In addition to utilizing Care Management Teams and Steps to Success, a Board may also consider adding workshops on the use of drugs in the workplace, programs on drug awareness, information on crisis hotlines and support groups, and developing a job club for individuals impacted by substance dependency, including persons in recovery.

It may also consider including mechanisms and approaches to encourage, develop, and build resilience skills throughout the care management process. For the person in recovery, services may include trauma healing practices and self-care techniques, such as self-regulation (soft breathing and guided imagery); mindfulness; yoga or meditation; acupuncture; and massage therapy. For the employer, services may include helping them to create non-judgmental and supportive work environments that prioritize belonging and inclusion along with offering quiet rooms and safe spaces for trauma healing practices and self-care techniques.

Tool 20 – Example Care Management Flowchart of Services provides a general overview of how services may be provided to customers impacted by opioid use disorder.

Staffing

To ensure customers are well-served, a Board should ensure that its Operator(s) and Service Provider(s) have the "right" personnel in place for working with individuals in recovery and developing recovery-friendly workplaces.

With respect to job seekers, a Board should require that any personnel assigned to work with individuals with a substance dependency have the proper skills and background needed serve these customers' unique needs. At a minimum, it is recommended that staff members receive intensive training in the areas outlined in **Pillar 5: Knowledgeable Staff** and detailed in **Tool 17** – **Staff Training and Resources**, under <u>Personnel Working with Job Seekers</u> which includes training developed by the ODMHAS, The Ohio State University School of Social Work, and the Ohio Department of Health.

Additionally, as local funding allows, a Board should consider hiring a certified Peer Recovery Support Specialist and/or a Recovery Care Management Specialist to provide focused and specialized assistance to persons impacted by opioid use disorder, including those in recovery.

For employers, a Board should require that all business services personnel are trained in the key elements of a recovery-friendly workplace as outlined in **Pillar 5:** Knowledgeable Staff and detailed in **Tool 17 – Staff Training and Resources, under** <u>Personnel Working with Employers</u> which includes training sponsored by the Ohio Chamber of Commerce, Cardinal Health Foundation, The Ohio State University College of Pharmacy, and the National Safety Council.

A Board should also ensure that business services staff are well-versed in how the Care Management Team identifies when a person is ready for employment, and how to place the individual in recovery into a work experience or transitional job, or into a permanent job.

It should require that the businesses services staff actively reach out to recovery-friendly workplaces, with an emphasis based on employers that provide job opportunities that are suitable for individuals impacted by opioid use disorder. A Board should ensure it is developing

an array of employment options that provide good wages with long-term career pathways for these customers.

It should also create a plan to educate and help employers become recovery-friendly workplaces using the tools found in Tool 18 – Generation Rx Workplace Materials and Tool 19 - The Proactive Role Employers Can Take: Opioids in the Workplace Report.

Partners

The depth of the opioid epidemic in Ohio goes well beyond the grants that OWD has currently secured. Therefore, it is crucial that a Board create partnerships with other groups in its community to develop close working relationships and implement innovative service strategies that will continue long after any grant period has ended.

To begin a local Opioid Response Workgroup,¹⁵ a Board should identify potential partners as listed in **Tool 4 – Chart of Primary Partners.** These include groups from Legal, Mental Health, Physical Health, Children Services, Housing, Peer Support, and Education and Training.

It should first reach out to each potential partner individually to explain the Board's role in combating the opioid crisis and should request a meeting to discuss how the Board may partner with them to jointly develop an appropriate menu of services along with possible outreach strategies to recruit individuals and businesses. **Tool 21 – Initial Outreach to Potential Partners** provides a customizable email/script that a Board may be use for this initial contact.

After speaking to (or meeting with) each potential partner, the Board should convene all interested parties for a series of group strategy sessions. Collectively, the partners should:

- Determine the most urgent needs as well as any unmet needs in the community.
- Define the specific services they can provide, including job seeker, business, and supportive services.
- List all eligibility requirements for each partner or program.
- Discuss any associated costs or budgetary constraints.
- Pinpoint the typical timeline for services (i.e., do they have a scheduling system, or any type of backlog).
- Decide "who will be responsible for what"
- Identify the prime organization where services may overlap.
- Develop and execute confidentiality agreements as may be required by partners or programs. These documents should also include provisions for maintaining Personally Identifiable Information (PII).
- Identify worker shortages for occupations needed to help with the opioid crisis.

¹⁵ It is important to note that many communities may already have some sort of Opioid Response Workgroup in place. Therefore, a Board should first research what currently exists in its region. If one has been established, then the Board should begin actively participating on it and discussing how its workforce initiatives might be included to build and expand upon current efforts. It is not recommended that a Board attempt to create an additional or alternative group.

- Determine staff training needs for each partner and identify the organizations may be able to provide some of these sessions or workshops.
- Create the Care Management Team as described in **Pillar 2: Holistic Care Management**, including team members and meeting schedule.
- Establish methods for outreach, referral, tracking, and reporting.

It is critical that each of the partners select an individual who will serve as the primary point of contact on the Opioid Response Workgroup. Additionally, as a group, the partners should also collectively establish who will serve as the Workgroup Lead. This individual will be responsible for convening the group, communicating with partners in between meetings, and keeping records and minutes of all sessions.

Once the initial planning has been completed, the Opioid Response Workgroup should create a map of services and overall eligibility requirements along with contact information for each partner. In addition to helping document processes, it will serve as a valuable training and referral tool for staff members from all partner organizations.

FINAL THOUGHTS

OWD hopes that this document, *Strategies for Helping Individuals Impacted by Opioid Use Disorder: A Toolkit for Ohio's Public Workforce System*, provides Local Workforce Boards with the foundation they need to begin implementing their own customized strategies, policies, workgroups, and methodologies for addressing the opioid epidemic in their communities.

We encourage Boards to be innovative as they identify ways to prepare workers for jobs that help prevent and mitigate substance dependency; provide education, training, and supportive services to individuals in treatment; and develop recovery-friendly workplaces.

If your organization has questions, needs additional information, or has alternative suggestions or best practices to share, please contact Alice Worrell at <u>Alice.Worrell@jfs.ohio.gov</u> or Sonia Tillman at <u>Sonia.Tillman@jfs.ohio.gov</u>.

APPENDICES

TOOL 1

Office of

Workforce Development

Department of Jobs .com Department of Job and Family Services Mike DeWine, Governor Kimberly Hall, Director

U.S. Department of Labor Opioid Grant Funds Available by County

DISASTER RELIEF GRANT (Grant #3) – DOL Approved

- Available in all 88 counties
- \$11 million available statewide
- See <u>TEGL 4-18 & TEGL 2-15</u>
- Cannot pay for in-patient drug rehab

Eligible Participants:

- Dislocated Workers*
- Long term unemployed* (defined in WIOA PL 17-06)
- Individuals laid off due to the opioid emergency
- Self-employed individuals who are unemployed or under-employed due to opioid emergency

*Do not need to be using or directly impacted by drug addiction to qualify

Allowable Services:

- All services allowed under the Transition DW Grant →
- Disaster Relief Employment:
 - o Up to 2,040 hours
 - o Alleviate issues caused by crisis
 - Provide humanitarian assistance

WIOA Dislocated

Long-term unemployed*, Laid off as a result of opioid crisis, Self-employed now unemployed/ underemployed due to opioids



16 Blue Counties

- Participating in the Transition DW Grant
- May use the **Disaster Relief Grant** only for individuals not eligible for or services not allowable under Grant #2.

TRANSITION DW GRANT (Grant #2) – DOL Approved

- \$8 million for 16 counties
- Eligible Participants:Dislocated Workers
- See <u>TEGL 2-18</u>
 - Disioc
- Cannot pay for in-patient drug rehab
- Do not need to be using or directly impacted by drugs

Allowable Services

Training

- Career Services
 - Soft-skills and other pre-vocational svcs.
 - Career planning
 - Work experiences
 - Any other WIOA career services
- Supportive services
- Addiction treatment
- Other WIOA sup-
- portive services

- On-the-Job Training
- Classroom training,
- prioritizing in-demand jobs that could address addiction (counselor, social worker, etc.)
- Apprenticeships
- Customized training
 - Transitional Jobs
 - Entrepreneurial training

COMPARISON OF FEATURES OF OHIO'S OPIOID GRANTS

ODJFS Office of Workforce Development – Opioid Grant Comparison Sheet Comparison of Department of Labor awarded grants to support Ohio's Opioid Crisis (Opioid Grant 2 and Grant 3)

Contract	Canada D	Canad 3 fee Counting in Count 3	Count 3 fee Counting Mat in Count 3
reature	Orant 2	Grant 3 for counties in Grant 2	Grant 3 TOF COUNTIES NOT IN GRANT 2
Goals	 Address the large-scale lack of labor 	1) Provide career, training, and supportive	1) Provide career, training, and supportive
	and skills resulting from the opioid	services to eligible participants aimed at	services to eligible participants aimed at
	national emergency by deploying	boosting the number of qualified	boosting the number of qualified
	innovative career and training services	professionals in fields that can have an	professionals in fields that can have an
	that move dislocated workers into in-	impact on the opioid crisis.	impact on the opioid crisis.
	demand careers that could improve		
	long-term economic or workforce		
	health of communities, including		
	careers that impact the causes and		
	treatment of the opioid crisis.		
	2) Reintegrate eligible participants	2) Reintegrate eligible participants who	2) Reintegrate eligible participants who
	who volunteer that they have been	volunteer that they have been impacted	volunteer that they have been impacted
	impacted by the opioid crisis, by	by the opioid crisis, by providing career,	by the opioid crisis, by providing career,
	providing career, training, and	training, and supportive services.	training, and supportive services.
	supportive services.		
	3) Increase engagement with and	3) Increase engagement with and support	3) Increase engagement with and support
	support for, employers to modify	for, employers to modify hiring practices	for, employers to modify hiring practices
	hiring practices and drug-free	and drug-free workplace policies that	and drug-free workplace policies that
	workplace policies that ensure more	ensure more job opportunities and job	ensure more job opportunities and job
	job opportunities and job retention.	retention.	retention.
		4) Supplement the goals of Grant 2 to	
		serve individuals not eligible under Grant	
		2 and to provide services not allowable	
		under Grant 2	
Counties Particinating	16 counties	16 counties	Remaining 77 counties
Funding Amount	\$8 million	\$11 million for state	\$11 million for state
Grant Period	10/1/18 - 9/30/20	4/1/19 - 3/31/21	4/1/19 - 3/31/21

Eastura	Grant 2	Grant 3 for Counties in Grant 3	Grant 3 for Counties Not in Grant 3
Official Grant Name	Trade & Economic Transition National	Disaster Recovery National Dislocated	Disaster Recovery National Dislocated
	Dislocated Worker Grant	Worker Grant	Worker Grant
Guidance Governing	TEGL 2-18 & TEGL 19-16	TEGL 2-15, TEGL 4-18, TEGL 19-16 and	TEGL 2-15, TEGL 4-18, TEGL 19-16 and
Grant	WIOA Policy Letter 15-02 and 18-02	WIOA Policy Letter 17-06 and 18-05	WIOA Policy Letter 17-06 and 18-05
Individuals Eligible	1) Dislocated Workers	1) Dislocated Workers who need	
		Temporary Jobs	1) Dislocated Workers
		Long-term unemployed individuals	2) Long-term unemployed individuals
		3) Individuals temporarily or permanently	3) Individuals temporarily or permanently
		laid off due to the opioid crisis	laid off due to the opioid crisis
		 Self-employed individuals who are 	4) Self-employed individuals who are
		unemployed or significantly	unemployed or significantly
		underemployed as a result of the opioid	underemployed as a result of the opioid
		emergency	emergency
Services Allowable	 Training & Work-Based Training 	1) Training & Work-Based Training Models 1) Training & Work-Based Training Models	1) Training & Work-Based Training Models
	Models	(except to Dislocated Workers who may	
		receive this service under Grant 2)	
	2) Career Services	2) Career Services (except to Dislocated	2) Career Services
		Workers who may receive this service	
		under Grant 2)	
	3) Supportive Services	3) Supportive Services (except to	3) Supportive Services
		Dislocated Workers who may receive this	
		service under Grant 2)	
		4) Temporary disaster-relief employment	4) Temporary disaster-relief employment
		for any eligible participant	for any eligible participant

		7 YUR IN CANINGS IN CAURIN	GLARIC 2 TOF COURSES NOT IN GLARIC 2
Types of Occupations	Training should be given priority over		
Participants Can Be	other types of services. Emerging or	 For individuals who volunteer that 	 For individuals who volunteer that
Trained For	expanding industries should be the	they, a family member or a friend have	they, a family member or a friend have
	focus, especially those in your WIOA	been impacted by the opioid crisis,	been impacted by the opioid crisis,
	regional plan and those on Ohio's In-	training may be in any in-demand	training may be in any in-demand
	Demand Jobs list.	occupation.	occupation.
	One grant goal is to increase the	2) For individuals who state they are not	2) For individuals who state they are not
	number of professionals trained to	impacted by the opioid crisis or do not	impacted by the opioid crisis or do not
	impact the causes and treatment of	respond, priority should be given to	respond, priority should be given to
-	the opioid crisis, so areas should focus	training in the following fields: pain	training in the following fields: pain
	on these occupations as well.	therapy and management, mental	therapy and management, mental health
		health care and addiction treatment	care and addiction treatment services for
		services for disorders and issues that	disorders and issues that could lead to or
		could lead to or exacerbate opioid abuse	exacerbate opioid abuse and addiction;
		and addiction; and professions that will	and professions that will mitigate the
		mitigate the underlying circumstances of	underlying circumstances of the opioid
		the opioid crisis or other humanitarian	crisis or other humanitarian jobs:
		jobs: coroner's office assistants, support	coroner's office assistants, support staff
		staff for emergency dispatchers, first	for emergency dispatchers, first
		responders, EMT transporters, social	responders, EMT transporters, social
		worker/foster care aides, and peer	worker/foster care aides, and peer
		recovery supporters.	recovery supporters.

COMPARISON OF FEATURES OF OHIO'S OPIOID GRANTS

Feature	Grant 2	Grant 3 for Counties in Grant 2	Grant 3 for Counties Not in Grant 2
Types of Temporary Jobs Allowable	Not an allowable service for this grant	 Jobs that alleviate the unique impacts/issues caused by the opioid crisis in affected communities AND Jobs providing humanitarian assistance for those affected by the opioid crisis which includes actions to save lives, alleviate suffering, and maintain human dignity. Humanitarian assistance must directly relate to the effects or complications of widespread opioid abuse. 	 Jobs that alleviate the unique impacts/issues caused by the opioid crisis in affected communities AND Jobs providing humanitarian assistance for those affected by the opioid crisis which includes actions to save lives, alleviate suffering, and maintain human dignity. Humanitarian assistance must directly relate to the effects or complications of widespread opioid abuse.
Applicable Performance Standards	Applied at state, not local area level	Applied at state, not local area level	Applied at state, not local area level
Participant Reporting Method	OWCMS Special Grant Office codes will be provided.	OWCMS Special Grant Office codes OWCMS Special Grant Office codes will be OWCMS Special Grant Office codes will be will be provided.	OWCMS Special Grant Office codes will be provided.
Fiscal Reporting Method	Codes will be provided for CFIS	Codes will be provided for CFIS	Codes will be provided for CFIS
Random Moment Sampling (Where applicable)	OWD will issue an RMS code to track time and effort	OWD will issue an RMS code to track OWD will issue an RMS code to track time OWD will issue an RMS code to track time time and effort	OWD will issue an RMS code to track time and effort

COMPARISON OF FEATURES OF OHIO'S OPIOID GRANTS



WIOAPL 18-02 (Implementation of Workforce Development Services Under the Trade and Economic Transition National Dislocated Worker Grant (Opioid Transition Grant))

Workforce Innovation and Opportunity Act Policy Letter No. 18-02

April 1, 2019

TO: Workforce Innovation and Opportunity Act Local Workforce Development Boards Directors, Fiscal Agents, and OhioMeansJobs Center Operators

FROM: Kimberly Hall, Director

SUBJECT: Implementation of Workforce Development Services Under the Trade and Economic Transition National Dislocated Worker Grant (Opioid Transition Grant)

I. Purpose

To define participant eligibility, allowable services, and other policy parameters to enable participating local workforce development areas (local areas) to implement and deliver opioid transition grant services.

II. Effective Date

Immediately

III. Background

Opioid use disorder and overdose deaths have become the most pressing public health issue and workforce challenge facing Ohio. According to the Ohio Chamber of Commerce, half the businesses surveyed report suffering the consequences of substance abuse in the form of absenteeism, decreased productivity, and worker shortage. The effects of the crisis in Ohio and other states prompted the President to declare an opioid epidemic national health emergency on August 10, 2017.

In response to the emergency, the Ohio Department of Job and Family Services (ODJFS) applied for and received a discretionary Trade and Economic Transition National Dislocated Worker Grant from the U.S. Department of Labor (DOL). This time-limited opioid transition grant will be used to address long-term worker absences, dislocations, and disruption in skill and labor availability in geographic areas that have suffered the most severe negative impacts of the crisis by providing innovative training and employment services to dislocated workers.

Increasing their skill levels will enable the participants to compete for growing or high-demand employment opportunities, including occupations that help to minimize the effects of the opioid crisis, and move dislocated workers toward in-demand careers. This will increase labor force participation and improve the long-term economic health of the severely impacted geographic areas, thereby reducing substance use disorder through gainful employment.

IV. <u>Definitions</u>

Authorized county: A county located in a participating local area in which eligible dislocated workers may receive opioid transition grant services, or an Ohio county suffering from the most severe impacts of the opioid crisis (see Attachment A.)

Participating local area: A local area in receipt of opioid transition grant funds.

V. State Requirements

As the state workforce agency and grantee, ODJFS shall:

Submit grant applications, modifications, quarterly reports, and other communications to DOL on behalf of the participating local

areas;

- Assign a project manager to serve as the point-of-contact and coordinator of grant related resources and information;
- · Review and approve operational plans submitted by the participating local areas;
- Manage grant funds including the determination of sub-award amounts and incremental funding to participating local areas and
 potential revisions to such awards to address underspending and to ensure maximum investment of the available resources;
- Form partnerships with other state agencies to implement a comprehensive statewide response to the opioid crisis, such as collaboration with the Ohio Bureau of Workers Compensation (BWC) to educate employers about substance use and recovery and to encourage establishment of Second Chance policies; and
- Provide technical assistance to participating local areas and other stakeholders on the terms and conditions of the opioid transition grant.

VI. Local Workforce Development Area Requirements

The opioid transition grant is a national dislocated worker grant issued to participating local areas under the authority of the WIOA subgrant agreement between ODJFS and each local area. Therefore, participating local areas must implement the grant-funded services and activities in accordance with the terms and conditions of the WIOA subgrant agreement, along with the requirements found in this policy letter.

A. Local Area Planning

To receive its full allocation of opioid transition grant funds (other than a nominal start-up grant), a participating local area must submit an operational plan describing the priorities, organizational capability, service design, outcomes, and other details for implementing the opioid transition grant services. The services and activities identified in the operational plan must align with the state combined plan, regional and local WIOA plan, and any economic development strategies and priorities pertaining to the local area. Following ODJFS approval of the operational plan, opioid transition grant funding will be allocated to the local area in increments. After spending or obligating at least 70 percent of the prior increment(s), the local area may email the designated ODJFS project manager to request the next increment.

As changes to the local plan occur, such as the provision of new services not identified in the plan or significant changes in the number of planned participants, local areas must submit to the designated ODJFS project manager a revised operational plan explaining the changes as soon as possible, but no later than 30 days after each change.

B. Eligible Participants

Participating local areas shall ensure that individuals served under the opioid transition grant have met all eligibility criteria, including those in 20 C.F.R. § 687.170(a)(1)(i) – (iii), and the policy letter on adult and dislocated worker eligibility. Also, eligible participants must reside in or work in an authorized county or must have been dislocated from an employer located in an authorized county.

The focus of outreach and services should be to:

- Dislocated workers who have a history of opioid use, or have a friend or family member with a history of opioid use; and
- Dislocated workers seeking to enter or transition into professions that could impact the causes and treatment of the opioid crisis (e.g., addiction treatment, mental health, pain management.)

The eligible dislocated workers do not need to be directly impacted by the opioid crisis nor suffering from substance use disorder to qualify for opioid transition grant services and cannot be required to disclose whether they have been impacted by the opioid crisis as a condition of participation. However, to target services to individuals impacted by substance use disorder and to make appropriate referrals, local areas may ask applicants or participants the following optional question:

Your answer to this question is voluntary. Do you, a friend, or any member of your family have a history of opioid use? Please answer "Yes," or "No."

Local areas must treat applicant and participant responses to the above question as confidential information, along with any other medical information obtained from applicants or participants or shared by partners, mental health providers, addiction recovery centers, or other organizations pertaining to the individual's health, disability, or medical conditions. If the above question is presented on a form, it must be separate from the WIOA intake or assessment forms. The confidential information must be:

- Used only for determining eligibility and appropriateness for services;
- Maintained in a separate file apart from the WIOA case file;
- Locked up or otherwise secured (such as through password protection if maintained in an electronic system); and
- Restricted from access by unauthorized individuals in accordance with 29 C.F. R. § 38.41(b)(3).

C. Allowable Services and Activities

In planning and implementing services under the opioid transition grant, local areas should consider that the grant is meant to alleviate the devastating effects of the opioid crisis, either directly or indirectly, through:

- Economic improvement of the community through skill development, talent enhancement, and re-entry of workers into the labor force;
- Barrier removal for job seekers, including individuals impacted by the opioid crisis; and
- Business services that lead to greater opportunities for job seekers with barriers.

Eligible opioid transition grant participants may receive the full array of workforce development services available to WIOA dislocated workers (i.e., career, training, and supportive services.) Because the intent of the transition grant is to mitigate the impact of the opioid crisis by strengthening the local economy and generating employment opportunities, any participants who are eligible and in need of training may receive training services to enable them to enter career fields that provide relief to the opioid crisis (e.g., social worker, counselor, nurse, etc.) or to enter an in-demand occupation. Career and training services provided under this grant must prepare eligible dislocated workers for employment in high-growth sectors within the local economy. The industry sectors of focus into which investments of grant funding should be prioritized include: advanced and additive manufacturing; transportation; logistics and warehousing; healthcare practitioners; technical and healthcare support (especially related to mental health and addiction services); maintenance and repair including electricity, HVAC, and plumbing; business and administrative professionals; information technology; and other sectors targeted in each participating area's regional and local four-year WIOA plan.

Grant-funded supportive services such as transportation, child care, and housing assistance; and referrals to mental health, addiction, trauma, and drug-testing specialists may be provided to grant participants in need of such services. Assessments completed by mental health service providers and other partners should be used to customize supportive services to each participant's needs. Participating local areas should review their policies to ensure that the types of supportive services needed by the population targeted for services under this grant are authorized.

Participants may receive opioid transition grant services before, during, or after receiving treatment for substance use disorder.

The services and activities may be delivered under the local area's existing policies applicable to dislocated workers, or the local workforce development board (local WDB) may opt to implement new or revised policies specific to the opioid transition grant. Examples of such policy revisions may include:

- Extending the length of training or increasing the maximum training funds available to participants who plan to enter occupations that impact the opioid crisis;
- Permitting funding for transitional jobs to help participants with barriers establish work history, develop workplace skills, and enter or re-enter the workforce; or
- Expanding the supportive services definition and benefit limits to allow for mental health and addiction treatment and related barrier removal if not covered by Medicaid, private health insurance, or other sources.

In addition to the allowable services for eligible participants, local areas may use opioid transition grant funds for activities meant to impact the crisis on a wider scale, including, but not limited to:

- Piloting innovative approaches to combating the opioid problem for example, by supporting employers that develop second-chance
 policies or hire individuals in recovery;
- Using peer recovery specialists in the community to support individuals in recovery during treatment, training, and employment;
- Building the addiction and substance-abuse treatment, mental health, and pain management workforce through education and training, such as by enabling participant enrollment in the new addiction services apprenticeship being established at Ohio's two-year colleges; and
- Facilitating peer learning and sharing of best practices through cross-discipline learning collaboratives across partner agencies.

Up to ten percent of the funds awarded to the local area may be used for administrative costs as defined in 20 C.F.R. § 683.215 that are associated with operating the grant.

D. Unallowable Services and Activities

Opioid transition grant funds may not be used to pay for:

- · Testing of participants for the use of controlled substances;
- In-patient treatment for substance use disorder;
- Incentive payments to participants; or
- Strategic planning or related activities.

E. Community Partnerships

To address the wide-ranging impacts of the opioid crisis on the labor market, participating local areas must implement an integrated, comprehensive service delivery model by establishing partnerships with other organizations in the community that have expertise in treatment and recovery or that serve individuals who require assistance with employment and training to enter or re-enter the workforce. Examples of such partnerships include, but are not limited to:

- Alcohol, Drug, and Mental Health (ADAMH) boards to coordinate treatment for individuals with substance use disorder;
- Rehabilitation facilities and other providers of evidence-based drug and alcohol addiction treatment;
- Training providers including community colleges who can offer education, credentialing, and licensure in career fields that treat substance use disorder or provide related interventions;
- Drug courts and the criminal justice system to assist restored citizens with employment solutions to aid their transition back into society;
- Local libraries that can provide outreach and referral of potentially-eligible individuals; and
- BWC staff participating in the Safety Grant pilot program which educates employers on managing employees in recovery and adopting recovery-friendly human resource policies.

F. Subrecipients and Contractors

Participating local areas may enter into subrecipient agreements or contracts with public entities, not-for-profit organizations, and private-forprofit entities, including organizations that assist individuals in recovery from substance use disorder. The determination of subrecipient or contractor status must be based on the considerations in 2 C. F. R. § 200.330.

Competitive procurement of a provider that meets the definition of a subrecipient is not required but is recommended when feasible to increase the likelihood of obtaining the highest quality of services at the lowest cost.

Contractors must be competitively selected in accordance with federal, state, and local procurement rules. For-profit contractors and

subrecipients may keep the profits earned from performance of grant activities. The amount of profit must be negotiated as a separate element of the overall price of the services with consideration given to the complexity, risk, past performance, and industry profit rates in the surrounding geographical area for similar work. Profits that are excessive or that are not justified using the aforementioned criteria will be disallowed and cannot be paid from grant funds.

VII. Reporting Requirements

Participating local areas must enroll participants served under the opioid transition grant in the special grant office established for this project in the State's designated workforce case management system. Participants and services must be entered under the special grant office within 30 days. The outcomes of participants in the opioid transition grant will not affect the local area's WIOA performance measures, unless the local area opts to co-enroll participants in local WIOA formula-funded programs.

Local areas must request cash draws and report expenditures and other financial information using the State's designated financial reporting system, including the client tracking detail for participant-level direct service costs.

VIII. <u>Monitoring</u>

Participating local areas that issue subawards must assess the risk of non-compliance of each subrecipient and develop monitoring policies outlining the procedures, frequency, and methods for assuring that grant-funded services carried out by the subrecipient are compliant and for resolving any findings of non-compliance.

Through the state's monitoring system, ODJFS program and fiscal monitors will review the local area's implementation of opioid transition grants, including participant file review and verification of actual expenditures, during the onsite monitoring review of the local area for compliance with all applicable federal and state laws, regulations, and guidance letters including this guidance letter. Any findings will be addressed through the state's monitoring resolution process.

XI. <u>Technical Assistance</u>

For additional information or to request technical assistance, contact the project manager designated by the ODJFS Office of Workforce Development to oversee implementation of the opioid transition grant. To receive the project manager's contact information, email WIOAQNA@JFS.OHIO.GOV.

X. <u>References</u>

Workforce Innovation and Opportunity Act §§ 134 and 170, Pub. L. 113-128.

USDOL, Training and Employment Guidance Letter No. 2-18, Trade and Economic Transition National Dislocated Worker Grants, (August 8, 2018).

USDOL, Training and Employment Guidance Letter No. 4-18, National Health Emergency Phase Two: Disaster Recovery National Dislocated Worker Grants to Address the Opioid Crisis (September 14, 2018). Note: although certain provisions from TEGL 4-18 were used in this WIOAPL, the dislocated worker grants referenced in this policy are not disaster recovery grants.

2 C. F. R. § 200.330.

20 C.F.R. §§ 683.215 and 687.

29 C.F. R. § 38.41.

ODJFS, Workforce Innovation and Opportunity Act Policy Letter No. 15-02, Adult and Dislocated Worker Eligibility, (July 15, 2015).

Attachment A: Opioid Transition Grant, Participating Local Workforce Development Areas and Authorized Counties.

STATE POLICIES RELATED TO THE OPIOID CRISIS - WIOAPL 18-05

TOOL 3b



WIOAPL 18-05 (Transitional Jobs)

Workforce Innovation and Opportunity Act Policy Letter No. 18-05

June 10, 2019

Local Workforce Development Boards Directors Fiscal Agents
OhioMeansJobs Center Operators Kimberly Hall, Director
Kindeny nail, Director
Transitional Jobs

I. Purpose

To provide guidance to local workforce development areas (local areas) regarding the provision of Transitional Jobs (TJ), when they are appropriate, and considerations for development of a local area policy.

II. Effective Date

Immediately

III. Background

Transitional jobs (TJ) are a type of work-experience that local areas may provide under WIOA and are considered an individualized career service. TJs are time-limited and wage-paid work experiences that are subsidized up to 100 percent. These jobs are in the public, private, or nonprofit sectors and are only available for individuals with barriers to employment who are chronically unemployed or have an inconsistent work history, as determined by the local area.

Because TJs are a type of work experience, the requirements delineated in the policy letter on work experience for adults and dislocated workers, including the requirement for the local WDB to establish a worksite agreement between the participant, the host employer, and the provider of career services, also apply to TJs.

However, TJs are differentiated from other types of work experiences by the following characteristics:

- TJs are a paid, subsidized work experience, unlike other types of work experience that may be unpaid;
- TJs are meant to establish work history while demonstrating success in an employer-employee relationship and developing skills, whereas the purpose of other types of work experience may be to explore various career options or to assess the participant's employability; and
- TJs must be combined with the provision of comprehensive career services and supportive services, which is not mandated for other types of work experiences.

Similar to other types of work experience, neither the employer-of-record nor the host employer where the TJ participant performs his or her work duties is required to employ the participant after the conclusion of the TJ (however, retention, where appropriate, is preferred for the benefit of the worker and employer).

Local areas may only use up to 10 percent of adult and dislocated worker formula funds for TJs. Also, national dislocated worker grant (NDWG) funding may be spent on TJs in accordance with any requirements, limitations, or maximum expenditure amounts related to TJs that apply to each such grant.

IV. Definitions

Individuals with barriers – For purposes of this policy, individuals who meet one or more of the criteria listed in Attachment A to this policy letter or anyone who certifies that they have been directly impacted by the opioid crisis.

Individual with a disability: An individual who:

- Has a physical or mental impairment that substantially limits one or more major life activities of the individual;
- Has a record of such an impairment; or
- Is regarded as having such an impairment.

Unemployment compensation (UC): Short-term insurance benefits paid by ODJFS to individuals who are involuntarily out of work through no fault of their own, and who meet all statutory eligibility criteria to qualify to receive benefits.

V. Local Workforce Development Area Requirements

A. Local Policy

Local areas are not mandated to provide TJs. If the local workforce development board (WDB) opts to use TJs as part of its service delivery strategy, it must implement a local policy or policies to define the following aspects of TJ services:

1. Participant Eligibility

To receive TJs, participants must be either chronically unemployed or have an inconsistent work history, in addition to qualifying as "individuals with barriers." The local WDB may identify additional populations beyond those in Attachment A that are considered to have barriers to employment and may therefore qualify for TJs. The definitions of chronic unemployment and inconsistent work history will be determined by the local area, which may include individuals who are long-term unemployed, ex-offenders, and individuals who are currently receiving or have exhausted Temporary Assistance to Needy Families (TANF) benefits.

In defining these factors, the local area should consider:

- Criteria that reasonably justify and relate conceptually to the status of "chronic unemployment" such as being low income (as defined in WIOA Section (3)(36)), having a work history showing primarily minimum wage employment, employment with wages below the local living wage definition, currently claiming and/or having exhausted unemployment insurance (UI) benefits, and other unemployment-related gualifying criteria; and
- Quantifiable definitions of what it means to have an "inconsistent work history" (i.e. specific lengths of time without employment, a specific number of jobs within a specified duration, etc.).

2. Appropriate Host Employers

The local TJ policy should identify appropriate or targeted employers (public, private, or nonprofit) that may serve as hosts for TJ placements. The local area should seek employers who are:

- Committed to helping participants;
- Able to provide work-skills development in coordination with the comprehensive career services and supportive services provided by the local area;
- Willing to retain participants when feasible; and
- Compliant on their state and federal business taxes.

In addition, local areas should focus on employers that offer occupations that are determined to be "in-demand" at the State or local level, as described in WIOA §3(23). For employers to maintain future consideration for subsidized TJ participant placement, the local policy may establish a minimum level of hiring, such as at least 10 percent of prior TJ employees who complete the full length of their agreement and are hired by the host employer.

3. Wages and Benefits

The local policy must affirm that TJ participants will be compensated at the same pay rates as similarly situated trainees or employees. In the local policy, the local area may opt to establish a minimum wage that an employer must pay in order to qualify as a TJ host employer. Participants must also be covered either by state workers' compensation or by relevant on-site insurance. The local TJ policy must define the amount or percentage of reimbursement for the jobs (up to 100 percent of the participant's wage) and any co-funding requirements that apply to the host employers.

4. Length of Agreement

The length of a TJ agreement will vary based upon the number of hours worked per week. If a position is full-time (meaning 30 or more hours per week), the maximum length of the agreement is 26 calendar weeks. Any part-time position (less than 30 hours) has a maximum of 52 weeks. A 26-week extension may be granted if the participant is an individual with a disability who requires more time to establish a sufficient work history and to develop employable skills. The local TJ policy must also define a required minimum duration that ensures participants are able to establish sufficient work history through the TJ.

B. Complementary Services

TIs must be combined with comprehensive career services and supportive services if needed by the participant; participants must not

be enrolled in TJ without receiving other services. The comprehensive career services provided to TJ participants may include job readiness instruction if determined appropriate by the local WDB.

C. UC Requirements

For participants receiving UC benefits, TJs fulfill the definition of work relief or work training under OAC 4141-5-05, and thus are not covered employment that are required to be reported to the UC program. The local area should ensure that employers and participants follow necessary protocol to ensure cooperation with the UC program, as listed below:

- Employers-of-record must be notified that they should not report earnings/wages to the UC program for TJ participants, including for-profit employers;
- Employers must be notified that TJs are not covered employment for the purposes of UC, which can be done through the worksite agreement, an informational flyer, or other means deemed sufficient by the local area;
- For TJ participants receiving UC benefits, wages earned from TJs are considered income that must be reported to ODJFS and may therefore impact the claimant's ongoing eligibility for UC benefits; and
- Enrollment in a TJ does not waive a participant's mandatory work search requirements under the UC program.

VI. Reporting

All participants must be eligible and enrolled in WIOA (either the local adult or dislocated worker program or a discretionary grant), and any data about them that is required to be reported must be entered into the State's designated case management reporting system. TJ participants may also be co-enrolled in other state-funded WIOA programs.

In the State's designated financial reporting system, the local area's fiscal agent must report all TJ expenditures using the appropriate subproject code, so that the expenses may be isolated, properly reported, and tracked against the limits on TJ spending by grant.

VII. Monitoring

Through the State's monitoring system and during the onsite monitoring review of the local area, ODJFS's program and fiscal monitors will review the local area's TJ implementation, including participant file review and testing of actual expenditures, for compliance with all applicable federal and state laws, regulations, and guidance letters (including this guidance letter). Any findings will be addressed through the State's monitoring resolution process.

VIII. <u>Technical Assistance</u>

For additional information, contact the Office of Workforce Development at WIOAQNA@JFS.OHIO.GOV.

IX. <u>References</u>

20 C.F.R. §§ 680.190, 680.195, and 683.275

USDOL, Training and Employment Guidance Letter No. 19-16, Operating Guidance for the Workforce Innovation and Opportunity Act, Guidance on Services provided through the Adult and Dislocated Worker Programs under the Workforce Innovation and Opportunity Act (WIOA) and the Wagner-Peyser Act Employment Service (ES), as amended by title III of WIOA, and for Implementation of the WIOA Final Rules, (March 1, 2017).

O.A.C. 4141-5-05.

ODJFS, Workforce Innovation and Opportunity Act Policy Letter No. 15-08.1, Career Services for Adults and Dislocated Workers (June 6, 2017).

ODJFS, Workforce Innovation and Opportunity Act Policy Letter No. 18-02, Implementation of Workforce Development Services Under the Trade and Economic Transition National Dislocated Worker Grant (Opioid Transition Grant) (April 1, 2019).

ODJFS, Workforce Innovation and Opportunity Act Policy Letter No. 15-12, Work Experience for Adults and Dislocated Workers (July 15, 2015).

ODJFS, Workforce Innovation and Opportunity Act Policy Letter No. 18-04, Employment Recovery National Dislocated Worker Grants (TBD).

Workforce Innovation and Opportunity Act, § 170, Pub. L. 113-128.
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Primary Partners	EXAMPLE PARTNERS	EXAMPLE SERVICES	RESOURCES
Legal	Drug Court, Family Court	Parole officer, scheduled drug tests, halfway housing	Special dockets for treatment rather than prison: http://www.supremecourt.ohio.gov/JCS/specDockets/certificatio n/statusSheetDocket.pdf
Mental Health	Behavioral System Facility	Mental health assessment, individual therapy, group counseling, family counseling, medication	County Behavioral Health Authorities: https://www.oacbha.org/mappage.php Mental health and addiction services: https://mha.ohio.gov/Treatment/Where-to-Get-Help
Physical Health	Federally Qualified HealthCare (FQHC) Facility	Physical health assessment, exercise plan, medication, access to health insurance/Medicaid	County Health Districts: https://odh.ohio.gov/wps/portal/gov/odh/find-local-health- districts FQHC facilities: https://cdn.ymaws.com/www.ohiochc.org/resource/resmgr/imp orted/OACHC MAP 2011 11-2-11.pdf
Children Services	Public Children Service Agencies (PCSA)	In-home services, foster care, kinship care, reunification, after care, adoption, and Ohio Sobriety Treatment and Reducing Trauma (START) program	PCSAs: http://jfs.ohio.gov/County/County Directory.pdf Ohio START: http://www.pcsao.org/programs/ohio-start.
Housing	Housing and Urban Development (HUD), Rehabilitation Center	Rental subsidies, temporary housing, sober living housing	Recovery housing: https://find.ohiorecoveryhousing.org/#search-id
Peer Support	Family, Friend, Mentor	Positive influence, role model, emotional support	Peer support: <u>mha.ohio.gov/peersupport</u> Family support: <u>https://u.osu.edu/toolkit/sample-</u> page/support/caregivers <u>/</u>
Education and Training	Adult Education, Community College, Career and Technical Center	Basic skills remediation, high school equivalency exam preparation, vocational education, occupational skills training	Career and technical education locations: https://www.ohiohighered.org/students/find-a-career/career- technical-professional-and-vocational-schools Higher education locations: https://www.ohiohighered.org/campuses/map
Workforce	Ohio Means Jobs Center, Bureau of Workers' Compensation	Career counseling, funding for job training, placement, work-related supportive services, employer assistance	OMJ locations: http://jfs.ohio.gov/wioamap/ BWC pilot program: https://ohsonline.com/articles/2018/09/14/ohio-bwc-to-launch- opioid-workplace-safety-program.aspx

Ohio Specialized Dockets Certification Status Sheet 22 of March 27, 2019

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Certified	The court has completed a cartification site raview and the Commission on Specialized Dockets met and granted Final Cartification for this specialized docket. Topics that are not expressly set forth in the cartification strandards are not evolved.

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Judge David T. Maña	Judge Robert C. McClelland	Judge Hollie L. Gallagher	Judge Deens R. Calabrase	Judge Michael Jackson	Judge Denise N. Rini	(pending transfer to Judge Thomas OMalley)	Judge Kristin Sweeney	Judge Kristin W. Sweeney	Judge Lauren C. Moore	Judge Marilyn B. Cassidy	Judge Ememelia Groves	Judge Charles L. Patton	Judge Gerde Williams-Byers	Fudge Everett H. Krueger	Index David M. Comlex.		Judge David A. Reprovovnic			Protect Manager 1. Cleaning of the	Judge Maname I. Nenmeter	Judge Koosert C. Leismatre	Judge Kuchand E. Deners	Judge Terre L. Vandervoort	Judge Terre L. Vandervoort	Judge James A. Pields	Junge James A. Pasios	Intege Stepten F. Mcmoun Index Dans S. Preises	Index Dans S. Preises	Judee David Tvack	Judge Joff L. Thomas	Judge Paul Harbart	Judge Cindi Morehert	Judge Ted Barrows	Judge Jeffrey L. Robinson	Judge Margaret Evans	Judge Eric Mulford	Judge Eric Multord	Judge Carolyn J. Paschie	Pudga Staphan A. Wolzvar	Judge Beth W. Cappelli	Judge Tom Destan	Tudge Lata Allen	Judge Etims Cooper	Judge John M. Williams	Judge Heather S. Russell	Judge William L. Mallory Jr.	Judge Curt Kissinger	Judge Kim Wilson Burke	Judge Brad Greenberg	Judge Jonathan P. Starn	Judge Keginald J. Koutson	Judge Kristen K. Johnson	Judge Kristen K. Johnson

Ohio Specialized Dockets Certification Status Sheet	as of March 27, 2019
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Judge Scott N. Barrett	Judge Steven D. Christopher	Judge Steven D. Christopher	Judge Steven D. Christopher	Judge Denise Hermen McColley	Judge Denise Hernam McColley	Judge Rocky A. Con	Judge John T. Wallace	Judge Fred Moses	Judge Timothy L. Cardwell	Judge Timothy L. Cardwell	Judge Eric R. Weisenburger	Judge Mark T. Manick	Judge Michelle G. Miller	Judge Richard D. Wetzel	Judge Jay W. Nixon	Judge Jay W. Ninces	Judge John C. Thetcher	Judge John Trebets	Judge John Trebets	Judge Andrew P. Bellard	Judge Kovin J. Waldo	Judge William D. Branstool	Judge David Steedbury	Judas Michael F. Hazins	Judas William T. Goslee	Judge Den Bratia	Judge John R. Miraldi	Judge James Walther	Judge Lits I. Swandei	Judge Frank J. Janik, III	Judge Sherry L. Glass	Judge Ian B. English	Judge Denise L. Cubbon	Judge Connie F. Zennselnom	Judge William Connelly	Judge John M. LYmkin	Judge Manneen Ann Sweeney	Judge Authorry D'Apotro	Judge Thereis L'albok	Judge Thereas Dellick	Judge Ibereis Leuck		Judge Linewa Letters Tudae Cude Baldada	Index Tim Shela	Judge Jim Slarie	Judge Robert D. Frazale	Judge Robert D. Frazile	Judge Tervia Ballinger	Judge Tarsea Ballingar	Judge Terreta Ballinger	Judge Joyce V. Kimbler	Judge Joyce V. Kimbler	Judge Kevin W. Dum

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CP: General	CP: Ganaral	Municipal	CP. General	CP: General	CP: Ganaral	CP: General	CP: Javania	CP: Juvenile	CP: Juvenile	Municipal	CP: Ganaral	CP: Ganeral	CP: Juvenia	CP: Juvenia	County Court	County Court	CP: Ganaral	CP: General	CP: Jovenie	CP: Ganaral	CP: Ganaral					County Court		CP: Ganeral					Minicipal	Municipal	Municipal	Manicipal	Minicipal	Municipal	Municipal	CP: General	CP: Juvenile	Municipal	County Court	County Court	CP. General	CP: Juvanio	CP: Juvenile	Municipal	CP: Juvenie	CP: General	CP: Ganaral	Mmicrel
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Judge Jeffrey R. Ingraham	Judge Christopher Gee	Judge Gary A. Neal	Judge Barbara P. Gorman	Judge Mary Wiseman	Judge Gregory F. Singer	Judge Timothy N. O'Connell	Judge Anthony Capizzi	Judge Anthony Capizzi	Judge Anthony Capizzi	Judge Carl Handerson	Judge Tom Elkin	Judge Robert C. Hickson (Jr.)	Judge Robert C. Hickson (Jr.)	Judge Robert C. Hickson (Jr.)	Judge D. Scott Rankin	Judge Jay F. Vinsel	Judge Kally J. Cotrill	Judge Enc D. Martin	Judge Eric D. Martin	Judge Bruce Winters	Judge Bruce Winters	Judge Kathleen L. Greater	Judge Kathleen L. Giotler	Judge Dean L. Wilson	Judge Jan Michael Long	Judge Paul F. Phoe	Index Barbara R. Omide	Judge Phillip S. Namoff	Judge Brent N. Robinson	Judge Phillip S. Namoff	Judge Brent N. Robinson	Judge Frank Ardis (Jr.)	Judge Jerry Anit	Judge Frank Ardis (Jr.)	Judge Jerry Antt	Junity Jarry Junit	Judge Frank Ardis (hr.)	Judge Jary Ault	Judge Sheree Studier	Judge Michael Aner	Judge J. Jeffrey Benson	Judge Tom L. Eddy	Judge John P. Kolesar	Judge John P. Kolear	Judge William Mariball (transfering to Judge Mark E. Kuhn)	Judge Alan Lenons	Judge Alan Lemons	Fudge Russell Kaglay	Judge Jay A. Meyer	Judge Michael Kalbley	Judge Store Shuff	Judge Mark Raco

ecialized Dockets Certification Status Sheet	as of March 27, 2019
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Judge John G. Haas	Judge Knistin G. Farmer	Judge John G. Hass	Judge Taryn L. Heath	Judge Jim D. James	Judge Curt Werren	Judge Marry A. Falvey	Judge Paul J. Gallagher	Judge Christine Croce	Judge Joy Malek Oldfield	Judge Alison Breaux	Judge Tammy O'Brien	Judge Alison McCarty	Judge Mary Margaret Rowinnds	Judge Amy Corrigal Jones	Judge Linds Tucci Teodosio	Judge Linds Tucci Teodosio	Judge Linds Tucci Teodosio	Judge Annalita Stubbs Williams	Judge Kathryn Michael	Judge Katinyn Michael	Judge Jon A. Oldham	Judge Annelisa Stubbs Williams	Judge Gerald K. Larson	Judge Todd McKamoy	Judge David E. Fish	Judge Lita L. Contec	Judge Andrew D. Logan	Judge Sandra Stabule Harwood	(university to studies seconds fr. Databoom) Todas Danals d. Franks		Judge Jettrey LI. Adler	Judge Fraup M. Vigorio	Index Finabeth Thomakos	Indee Namena D. Von Allman	Judge Don Fraser	Judge Charlotte Eufinger	Judge Charlotte Eufinger	Judge Martin D. Burchfield	Judge James Salyer	Judge Jeffrey Simmons	Judge N. Robert Grillo	Judge Robert S. Fischer	Judge Gary A. Loxley	Judge Robert W. Peeler	Judge Timothy N. Tope	Judge Corey E. Spitler	Judge Mark Wiest	Judge Latecia Wiles	Judge J. T. Stelner	Judge Steven R. Bird	Index Ontrop R Rind

LISTING OF COUNTY BEHAVIORAL HEALTH AUTHORITIES

TOOL 6

Board Name	Address1	City	Zip	Phone	Web Site
ADAMHS Board for Montgomery County	409 East Monument Avenue, Ste 102	Dayton	45402	937-443-0416	www.mcadamhs.org
ADAMHS Board of Adams, Lawrence & Scioto Counties	919 Seventh Street	Portsmouth	45662	740-354-5648	www.adamhsals.org
ADAMHS Board of Cuyahoga County	2012 West 25th Street	Cleveland	44113	216-241-3400	www.adamhscc.org
ADAMHS Board of Mercer, Van Wert, & Paulding Counties	1054 S Washington Street, Ste A	Van Wert	45891	419-238-5464	www.tricountyadamhs.org
ADAMHS Board of Tuscarawas-Carroll Counties	119 Garland Avenue	New Philadelphia	44663	330-364-6488	www.adamhtc.org
Ashland County Board of ADAMHS	1605 Cty Road 1095	Ashland	44805	419-281-3139	www.ashlandmhrb.org
Ashtabula County ADAMH Board	4817 State Road, Ste 203	Ashtabula	44004	440-992-3121	www.ashtabulamhrsboard.org
Athens-Hocking-Vinton ADAMHS Board	7990 Dairy Lane P.O. Box 130	Athens	45701	740-593-3177	www.317board.org
Brown County Board of Mental Health & Addiction Services	85 Banting Drive	Georgetown	45121	937-378-3504	www.bcmhas.org
Butler County Mental Health & Addiction Recovery Services Board	5963 Boymel Drive	Fairfield	45014	513-860-9240	www.bcmhars.org
Clermont County Mental Health & Recovery Board	2337 Clermont Center Drive	Batavia	45103	513-732-5400	www.ccmhrb.org
Columbiana County Mental Health & Recovery Services Board	27 Vista Drive P.O. Box 500	Lisbon	44432	330-424-0195	www.ccmhrsb.org
County of Summit ADAMHS Board	1867 West Market Street, Ste B2	Akron	44313	330-762-3500	www.admboard.org
Crawford-Marion Board of ADAMHS	142 South Prospect Street	Marion	43302	740-387-8531	www.mcadamh.com
Delaware-Morrow Mental Health & Recovery Services Board	40 North Sandusky Street, Ste 301	Delaware	43015	740-368-1740	www.dmmhrsb.org
Fairfield County ADAMH Board	108 West Main Street	Lancaster	43130	740-654-0829	www.fairfieldadamh.org
Four County Board of ADAMHS	T-761 State Route 66	Archbold	43502	419-267-3355	www.fourcountyadamhs.com
Gallia, Jackson & Meigs Board of ADAMHS	53 Shawnee Lane	Gallipolis	45631	740-446-3022	www.gjmboard.org
Geauga County Board of Mental Health & Recovery Services	13244 Ravenna Road	Chardon	44024	440-285-2282	www.geauga.org

LISTING OF COUNTY BEHAVIORAL HEALTH AUTHORITIES

TOOL 6

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Board Name	Address1	City	Zip	Phone	Web Site
Hamilton County Mental Health & Recovery Services Board	2350 Auburn Avenue	Cincinnati	45219	513-946-8600	www.hcmhrsb.org
Hancock County Board of ADAMHS	438 Carnahan Avenue	Findlay	45840	419-424-1985	www.yourpathtohealth.org
Huron County Board of Mental Health & Addiction Services	12 Benedict Avenue	Norwalk	44857	419-668-9858	www.huroncountymhas.org
Jefferson County Prevention & Recovery Board	524 Madison Avenue	Steubenville	43952	740-282-1300	www.jcprb.org
Lake County Board of ADAMHS	1 Victoria Place, Ste 205	Painesville	44077	440-350-3117	www.helpthatworks.us
Lorain County ADAS Board	4950 Oberlin Ave, Ste 101	Lorain	44053	440-282-9920	www.lorainadas.org
Mahoning County Mental Health & Recovery Board	222 West Federal Street, Ste 201	Youngstown	44503	330-746-2959	www.mahoningmhrb.org
Medina County ADAMH Board	246 Northland Drive, Ste 100	Medina	44256	330-723-9642	www.medinamentalhealth.com
Mental Health & Recovery Board of Erie & Ottawa Counties	416 Columbus Avenue	Sandusky	44870	419-627-1908	www.mhrbeo.org
Mental Health & Recovery Board of Portage County	155 East Main Street P.O. Box 743	Kent	44240	330-673-1756	www.mental-health- recovery.org
Mental Health & Recovery Board of Union County	131 North Main Street, Ste A	Marysville	43040	937-642-1212	www.mhrbuc.org
Mental Health & Recovery Board of Wayne & Holmes Counties	1985 Eagle Pass	Wooster	44691	330-264-2527	www.whmhrb.org
Mental Health & Recovery Board serving Belmont, Harrison, & Monroe Counties	99 North Sugar Street	St. Clairsville	43950	740-695-9998	www.bhmboard.org
Mental Health & Recovery for Licking & Knox Counties	1435-B West Main Street	Newark	43055	740-522-1234	www.mhrlk.org
Mental Health & Recovery Services Board of Allen, Auglaize, Hardin Counties	529 South Elizabeth Street	Lima	45805	419-222-5120	www.wecarepeople.org
Mental Health & Recovery Services Board of Clark, Greene, & Madison Counties	1055 East High Street	Springfield	45505	937-322-0648	www.mhrb.org

LISTING OF COUNTY BEHAVIORAL HEALTH AUTHORITIES

TOOL 6

Board Name	Address1	City	Zip	Phone	Web Site
	Addlessi	City	210	Filone	Web Site
Mental Health & Recovery Services Board of Lucas County	701 Adams Street, Ste 800	Toledo	43604	419-213-4600	www.lcmhrsb.org
Mental Health & Recovery Services Board of Warren & Clinton Counties	212 Cook Road	Lebanon	45036	513-695-1695	www.mhrsonline.org
MH & ADA Recovery Board of Putnam County	P.O. Box 410	Ottawa	45875	419-523-0027	www.pcadamhsbd.org
MHDAS Board of Logan & Champaign Counties	1521 North Detroit St P.O. Box 765	West Liberty	43357	937-465-1045	www.mhdas.org
MHRS Board of Seneca, Sandusky & Wyandot Counties	1200 North State Route 53	Tiffin	44883	419-448-0640	www.mhrsbssw.org
Muskingum Area Mental Health & Recovery Services Board	1205 Newark Road	Zanesville	43701	740-454-8557	www.mhrs.org
Paint Valley ADAMHS Board	394 Chestnut Street	Chillicothe	45601	740-773-2283	www.pvadamh.org
Preble County Mental Health & Recovery Board	255 North Barron Street	Eaton	45320	937-456-6827	www.pcmhrb.org
Richland County Mental Health & Recovery Services Board	87 East First Street, Ste L	Mansfield	44902	419-774-5811	www.richlandmentalhealth.com
Stark County Mental Health & Addiction Recovery	121 Cleveland Avenue, SW	Canton	44702	330-455-6644	www.starkmhar.org
The ADAMH Board of Franklin County	447 East Broad Street	Columbus	43215	614-224-1057	www.adamhfranklin.org
The Lorain County Board of Mental Health	1173 North Ridge Road East	Lorain	44055	440-233-2020	www.lcbmh.org
Tri County Board of Recovery & Mental Health Services	1100 Wayne Street, Ste 4000	Troy	45373	937-335-7727	www.tcbmds.org
Trumbull County Mental Health & Recovery Board	4076 Youngstown- Warren Road, Ste 201	Warren	44484	330-675-2765	www.trumbullmhrb.org
Washington County Behavioral Health Board	344 Muskingum Drive	Marietta	45750	740-374-6990	www.wcmhar.org
Wood County ADAMHS Board	745 Haskins Road, Ste H	Bowling Green	43402	419-352-8475	www.wcadamh.org

LISTING OF LOCAL HEALTH DISTRICTS

NAME	ADDRESS	DETAILS
Adams County Health	923 Sunrise Ave	Phone: (937) 544-5547
District	West Union, OH 45693-1143	Email: whablitzel@adamscountyhealth.org
Allen County Health	PO Box 1503	Phone: (419) 228-4457
Department	Lima, OH 45802-1503	Email: kluhn@allenhealthdept.org
Alliance City Health	537 E Market St	Phone: (330) 821-7373
Department	Alliance, OH 44601-2514	Email: rflint@alliancecityhealth.org
Ashland County Health	1763 State Route 60	Phone: (419) 282-4226
Department	Ashland, OH 44805-8707	Email: sarah.humphrey@odh.ohio.gov
Ashtabula City Health	4717 Main Ave	Phone: (440) 992-7123
District	Ashtabula, OH 44004-6943	Email: Not provided
Ashtabula County Health	12 W Jefferson St	Phone: (440) 576-6010
District	Jefferson, OH 44047-1028	Email: rsaporit@odh.ohio.gov
Athens County Health	278 W Union St	Phone: (740) 592-4431
Department	Athens, OH 45701-2310	Email: gaskell@health.athens.oh.us
Auglaize County Health	214 S Wagner Ave	Phone: (419) 738-3410 (104)
District	Wapakoneta, OH 45895-1714	Email: ofisher@auglaizehealth.org
Belmont County Health	68501 Bannock Rd	Phone: (740) 695-1202
Department	Saint Clairsville, OH 43950-9736	Email: gcholak@belmontcountyhealth.org
Belpre City Health	715 Park Dr	Phone: (740) 423-7592
Department	Belpre, OH 45714-1022	Email: jpepper@health.athens.oh.us
Brown County Health	826 Mount Orab Pike	Phone: (937) 378-6892
Department	Georgetown, OH 45121-9312	Email: hvermillion@browncountyhealth.org
Butler County Health	301 S 3Rd St	Phone: (513) 863-1770
Department	Hamilton, OH 45011-2913	Email: butlcohd@odh.ohio.gov
Cambridge-Guernsey	326 Highland Ave	Phone: (740) 439-3577
County Health District	Cambridge, OH 43725-2530	Email: ecolby@guernseycountyhd.org
Canton City Health	420 Market Ave N	Phone: (330) 489-3231
District	Canton, OH 44702-1544	Email: jadams@cantonhealth.org
Carroll County Health	PO Box 98	Phone: (330) 627-4866
District	Carrollton, OH 44615-0098	Email: Leann.Cline@carroll-lhd.org
Champaign County	1512 S Us Highway 68 Ste Q100	Phone: (937) 484-1605
Health District	Urbana, OH 43078-9288	Email: mcollier@champaignhd.com
Cincinnati Health	3101 Burnet Ave	Phone: (513) 357-7280
Department	Cincinnati, OH 45229-3014	Email: marilyn.crumpton@cincinnati-oh.gov
City of Findlay Health	1644 Tiffin Ave Ste A	Phone: (419) 424-7105
District	Findlay, OH 45840-6849	Email: smills@ci.findlay.oh.us

NAME	ADDRESS	DETAILS
City of Girard Health	100 W Main St	Phone: (330) 545-6048
District	Girard, OH 44420-2598	Email: health@cityofgirard.com
City of Hamilton Health	345 High St Fl 3Rd	Phone: (513) 785-7080
Department	Hamilton, OH 45011-6071	Email: dempseys@ci.hamilton.oh.us
City of Marietta Health	304 Putnam St	Phone: (740) 373-0611
District	Marietta, OH 45750-3022	Email: michaelkbrockett@mariettaoh.net
Clark County Combined	529 E Home Rd	Phone: (937) 390-5600
Health District	Springfield, OH 45503-2710	Email: cpatterson@ccchd.com
Clermont County General	2275 Bauer Rd Ste 300	Phone: (513) 732-7499
Health District	Batavia, OH 45103-1914	Email: cchealth@clermontcountyohio.gov
Cleveland City	75 Bethel Ct	Phone: (216) 664-2300
Department of Public		Empile menuden Reiter slaveland ab va
Health	Cleveland, OH 44114	Email: mgordon@city.cleveland.oh.us
Clinton County Health District	111 S Nelson Ave Ste 1	Phone: (937) 382-7221
	Wilmington, OH 45177-2067	Email: pbauer@clincohd.com
Columbiana County Health District	PO BOX 309	Phone: (330) 424-0272
	Lisbon, OH 44432-0309	Email: wvins@columbiana-health.org
Columbus Public Health	240 Parsons Ave	Phone: (614) 645-7417
	Columbus, OH 43215-5331	Email: mwroberts@columbus.gov
Conneaut City Health	327 Mill St	Phone: (440) 593-3087
District	Conneaut, OH 44030-2439	Email: LCleveland@ConneautHealth.org
Coshocton City Health	400 Browns Ln	Phone: (740) 622-1426
Department	Coshocton, OH 43812-2044	Email: steve.lonsinger@odh.ohio.gov
Coshocton County Health	724 S Seventh St	Phone: 740-622-1736 (112)
Department	Coshocton, OH 43812-2362	Email: laura.roberts@cityofcoshocton.com
Crawford County General	1520 Isaac Beal Road	Phone: (419) 562-5871
Health District	Bucyrus, OH 44820-2357	Email: kate.siefert@crawfordhealth.org
Cuyahoga County Board	5550 Venture Dr	Phone: (216) 201-2001
of Health	Parma, OH 44130-9315	Email: tallan@ccbh.net
Darke County Health	300 Garst Ave	Phone: (937) 548-4196
District	Greenville, OH 45331-2389	Email: thomas.holman@odh.ohio.gov
Defiance County General	1300 E 2Nd St Ste 100	Phone: (419) 784-3818
Health District	Defiance, OH 43512-2484	Email: healthcommish@defiance-county.com
Delaware General Health	PO BOX 570	Phone: (740) 368-1700
District	Delaware, OH 43015-0570	Email: shiddleson@delawarehealth.org
District Board of Health	50 Westchester Dr	Phone: (330) 270-2855 (144)
Mahoning County	Youngstown, OH 44515-3991	Email: psweeney@mahoninghealth.org

NAME	ADDRESS	DETAILS
East Liverpool City Health	126 W 6Th St	Phone: (330) 385-7400
District	East Liverpool, OH 43920-2960	Email: carol.cowan@odh.ohio.gov
Eluria City Haalth District	9880 Murray Ridge RD	Phone: (440) 323-7595
Elyria City Health District	Elyria, OH 44035-6957	Email: kboylan@elyriahealth.com
Erie County Health	420 Superior St	Phone: (419) 626-5623
District	Sandusky, OH 44870-1849	Email: pschade@echd.org
Fairfield County Health	1587 Granville Pike	Phone: (740) 653-4489
District	Lancaster, OH 43130-1038	Email: larry.hanna@fairfieldcountyohio.gov
Fayette County Health	317 S Fayette St	Phone: (740) 333-3590
Department	Washington Ct House, OH 43160	Email: megan.batson@odh.ohio.gov
Franklin County Health	280 E Broad St Rm 200	Phone: (614) 525-4722
District	Columbus, OH 43215-3745	Email: jrmazzol@franklincountyohio.gov
Fulton County Health	606 S Shoop Ave	Phone: (419) 337-0915
Department	Wauseon, OH 43567-1712	Email: kcupp@fultoncountyoh.com
Galion City Health	113 Harding Way E	Phone: (419) 468-1075
Department	Galion, OH 44833-1902	Email: trish.factor@galionhealth.org
Gallia County Health	499 Jackson Pike Ste D	Phone: (740) 441-2950
District	Gallipolis, OH 45631-1399	Email: gallcohd@odh.ohio.gov
Geauga County Health	470 Center St Bldg 8	Phone: (440) 279-1900
District	Chardon, OH 44024-1071	Email: bweisdack@geaugacountyhealth.org
Greene County Combined	360 Wilson Dr	Phone: (937) 374-5630
Health District	Xenia, OH 45385-1810	Email: mhowell@gcchd.org
Hamilton County General	250 Wm Howard Taft Rd Ste 200	Phone: (513) 946-7800
Health District	Cincinnati, OH 45219-2630	Email: tim.ingram@hamilton-co.org
Hancock County Health	7748 County Road 140	Phone: (419) 424-7869
Department	Findlay, OH 45840	Email: bdhealth@co.hancock.oh.us
Harrison County Health	538 N Main St	Phone: (740) 942-2616
Department	Cadiz, OH 43907-1269	Email: harrcohd@odh.ohio.gov
Henry County Health	1843 Oakwood Ave	Phone: (419) 599-5545
Department	Napoleon, OH 43545-9243	Email: madams@henrycohd.org
Highland County Health	1487 N High St Ste 400	Phone: (937) 393-1941
District	Hillsboro, OH 45133-8496	Email: jwarner@highlandcountyhealth.org
Hocking County Health	350 street Route 664 North	Phone: (740) 385-3030
Department	Logan, OH 43138-1001	Email: dfisherhchd@gmail.com
Holmes County Health	85 N Grant St Ste B	Phone: (330) 674-5035
District	Millersburg, OH 44654-1166	Email: mderr@holmeshealth.org

NAME	ADDRESS	DETAILS
Huron County Public	180 Milan Ave	Phone: (419) 668-1652
Health	Norwalk, OH 44857-1168	Email: kboose@huroncohealth.com
Jackson County Health	200 E Main St	Phone: (740) 286-5094 (224)
Department	Jackson, OH 45640-1716	Email: kaston@jchd.us
Jefferson County General	500 Market St	Phone: (740) 283-8530
Health District	Steubenville, OH 43952-2871	Email: bruce@jchealth.com
Kent City Health District	325 S Depeyster St	Phone: (330) 678-8109
Kent City Health District	Kent, OH 44240-3607	Email: neistadtj@kent-ohio.org
Kenton-Hardin County	175 W Franklin St Rm 120	Phone: (419) 673-6230
Health District	Kenton, OH 43326-2904	Email: arin.tracy@odh.ohio.gov
Knox County Health	11660 Upper Gilchrist Rd	Phone: (740) 392-2200
Department	Mount Vernon, OH 43050-9084	Email: jemiller@knoxhealth.com
Lake County General	5966 Heisley RD	Phone: (440) 350-2543
Health District	Mentor, OH 44060-1886	Email: rgraham@lcghd.org
Lawrence County Health	2122 S 8Th St	Phone: (740) 532-3962
District	Ironton, OH 45638-2502	Email: gdillon@lawcohd.org
Licking County Health	675 Price Rd Ne	Phone: (740) 349-6535
District	Newark, OH 43055-9506	Email: jebel@lickingcohealth.org
Logan County Health	310 S Main St	Phone: (937) 592-9040
District	Bellefontaine, OH 43311-1720	Email: lbrown@co.logan.oh.us
Lorain City Health District	1144 W Erie Ave	Phone: (440) 204-2300 (2315)
	Lorain, OH 44052-1445	Email: ttomaszewski@lorainhealth.com
Lorain County Health	9880 Murray Ridge Rd	Phone: (440) 322-6367
District	Elyria, OH 44035-6957	Email: dcovell@loraincountyhealth.com
Madison County Public	PO Box 467	Phone: (740) 852-3065
Health	London, OH 43140-0467	Email: ccook@madisonpublichealth.org
Marion Public Health	181 S Main St	Phone: (740) 387-6520
	Marion, OH 43302-3964	Email: tquade@marionpublichealth.org
Massillon City Health	845 8Th St Ne	Phone: (330) 830-1711
District	Massillon, OH 44646-8510	Email: targent@massillonohio.com
Medina County Health	4800 Ledgewood Dr	Phone: (330) 723-9511
District	Medina, OH 44256-7666	Email: kwasowski@medinahealth.org
Meigs County Health	112 E Memorial Dr Ste A	Phone: (740) 992-6626
Department	Pomeroy, OH 45769-9569	Email: courtney.midkiff@meigs-health.com
Mercer County Health	220 W Livingston St Ste B152	Phone: (419) 586-3251
District	Celina, OH 45822-1698	Email: apoor@mchdohio.org
Miami County Public	510 W Water St Ste 130	Phone: (937) 573-3521
Health	Troy, OH 45373-2985	Email: dpropes@miamicountyhealth.net

NAME	ADDRESS	DETAILS
Middletown City Health	1 Donham Plz	Phone: (513) 425-1818
District	Middletown, OH 45042-1901	Email: dept_health@cityofmiddletown.org
Monroe County Health	118 Home Ave	Phone: (740) 472-1677
Department	Woodsfield, OH 43793-1291	Email: monrcohd@odh.ohio.gov
Morgan County Health	4275 N State Route 376 Nw	Phone: (740) 962-4572
District	Mcconnelsville, OH 43756-9145	Email: richard.clark@mchd.gmail.com
Morrow County Health	619 W Marion Rd	Phone: (419) 947-1545
Department	Mount Gilead, OH 43338-1097	Email: Angela.Smith@odh.ohio.gov
New Philadelphia City	150 E High Ave	Phone: (330) 364-4491
Health Department	New Philadelphia, OH 44663-4500	Email: vickie.ionno@odh.ohio.gov
Niles City Health District	34 W State St	Phone: (330) 544-9000
Niles City Health District	Niles, OH 44446-5036	Email: ksalapata@thecityofniles.com
Noble County Health	44069 Marietta Rd	Phone: (740) 732-4958
Department	Caldwell, OH 43724-9124	Email: shawn.ray@noblecohd.org
Norwood City Health	2059 Sherman Ave	Phone: (513) 458-4600
District	Norwood, OH 45212-2633	Email: bwilliamson@norwoodhealth.org
Oakwood City Health	30 Park Ave	Phone: (937) 298-0402
District	Dayton, OH 45419-3426	Email: young@oakwood.oh.us
Ottawa County Health	1856 E Perry St	Phone: (419) 734-6800
Department	Port Clinton, OH 43452-4200	Email: nosborn@cros.net
Paulding County Health	800 E Perry St	Phone: (419) 399-3921
District	Paulding, OH 45879-9229	Email: pchd@pcohhd.com
Perry County Health	409 Lincoln Park DR	Phone: (740) 342-5179
Department	New Lexington, OH 43764-1033	Email: aderolphpchd@gmail.com
Pickaway County Health	PO BOX 613	Phone: (740) 477-9667
District	Circleville, OH 43113-0613	Email: tlong@pchd.org
Pike County Health	14050 US 23, N.	Phone: (740) 947-7721
District	Waverly, OH 45690	Email: mbrewster@pike-health.org
Piqua City Health District	219 W Water St	Phone: (937) 778-2060
nqua city nearth District	Piqua, OH 45356	Email: awelker@piquaoh.org
Portage County Health	705 Oakwood St Ste 208	Phone: (330) 296-9919
District	Ravenna, OH 44266-2194	Email: JDiorio@portageco.com
Portsmouth City Health	605 Washington St	Phone: (740) 353-5153
District	Portsmouth, OH 45662-3919	Email: chrissmith@portsmithoh.org
Preble County Health	615 Hillcrest Dr	Phone: (937) 472-0087
District	Eaton, OH 45320-8559	Email: erik@preblecountyhealth.org

NAME	ADDRESS	DETAILS
Public Health-Dayton and	117 S Main St	Phone: (937) 225-4397
Montgomery County	Dayton, OH 45422-1280	Email: jacooper@phdmc.org
Putnam County Health	PO BOX 330	Phone: (419) 523-5608 (223)
Department	Ottawa, OH 45875-0330	Email: kim.reedman@putnamhealth.com
Dichland Dublic Llocath	555 Lexington Ave	Phone: (419) 774-4500
Richland Public Health	Mansfield, OH 44907-1502	Email: mtremmel@richlandhealth.org
Ross County Health	475 Western Ave Ste 5A	Phone: (740) 779-9652
District	Chillicothe, OH 45601-2286	Email: bavery@rosscountyhealth.com
Salam City Health District	230 N Lincoln Ave Ste 104	Phone: (330) 332-1618
Salem City Health District	Salem, OH 44460-2950	Email: rsetty@cityofsalemohio.org
Sandusky County Health	2000 Countryside Dr	Phone: (419) 334-6377
District	Fremont, OH 43420-8560	Email: bbrown@sanduskycohd.org
Scioto County Health	602 7Th St	Phone: (740) 354-3241
District	Portsmouth, OH 45662-3948	Email: sciocohd@odh.ohio.gov
Seneca County General	71 S Washington St Ste 1102	Phone: (419) 447-3691
Health District	Tiffin, OH 44883-2359	Email: bschweitzer@senecahealthdept.org
Sharonville City Health	10900 Reading Rd	Phone: (513) 563-1722
District	Sharonville, OH 45241-2508	Email: msheldon@cityofsharonville.com
Shelby City Health	43 W Main ST	Phone: (419) 342-5226
Department	Shelby, OH 44875-1239	Email: steveschag@shelbycity.oh.gov
Sidney-Shelby County	202 W Poplar St	Phone: (937) 498-7249
Health Department	Sidney, OH 45365-2773	Email:steven.tostrick@sidneyshelbyhealthdept.org
Southwest Ohio Public	250 William Howard Taft Rd	Phone: 513-515-8594
Health	Cincinnati, OH 45219-2629	Email: Not provided
Springdale City Health	11700 Springfield Pike	Phone: (513) 346-5725
District	Springdale, OH 45246-2312	Email: MClayton@springdale.org
St. Bernard City Health	110 Washington Ave	Phone: (513) 242-7709
District	Cincinnati, OH 45217-1318	Email: health@cityofstbernard.org
Stark County Combined	3951 Convenience Cir Nw	Phone: (330) 493-9904
General Health District	Canton, OH 44718-2686	Email: lings@starkhealth.org
Struthers City Health	6 Elm St	Phone: (330) 755-2181
Department	Struthers, OH 44471-1972	Email: STRUCIHD@ODH.OHIO.GOV
Summit County Public	1867 W Market St	Phone: (330) 923-4891
Health	Akron, OH 44313-6901	Email: dskoda@schd.org
Toledo-Lucas County	635 N Erie St	Phone: (419) 213-4100
Health Department	Toledo, OH 43604-5317	Email: zgodzinskie@co.lucas.oh.us
Trumbull County Health	176 Chestnut Ave Ne	Phone: 330-675-7805
Department	Warren, OH 44483-5803	Email: health@co.trumbull.oh.us

NAME	ADDRESS	DETAILS
Tuscarawas County	897 E Iron Ave	Phone: (330) 343-4928
Health District	Dover, OH 44622-2030	Email: sewardkatie@gmail.com
Union County Health	940 London Ave	Phone: (937) 645-2035 (2045)
Department	Marysville, OH 43040-8037	Email: shawn.sech@uchd.net
Union County Health	940 London Ave Ste 1100	Phone: (937) 642-2053
District	Marysville, OH 43040-8037	Email: jason.orcena@uchd.net
Van Wert County Health	140 Fox Rd Ste 402	Phone: (419) 238-0808
District	Van Wert, OH 45891-3406	Email:pkalogerou@vanwertcountyhealth.org
Vinton County Health	31927 State Route 93	Phone: (740) 596-5233
Department	Mc Arthur, OH 45651-8766	Email: gthompson@vintonohhealth.org
Warren City Health	418 Main Ave Sw Ste 200	Phone: (330) 841-2612
District	Warren, OH 44481-1060	Email: bsidoti@warren.org
Warren County	416 S East St	Phone: (513) 695-1228
Combined Health District	Lebanon, OH 45036-2378	Email: dstansbury@wcchd.com
Washington County	342 Muskingum Dr	Phone: (740) 374-2782
Health Department	Marietta, OH 45750-1435	Email: rwittberg@wcgov.org
Wayne County Health	203 S Walnut St	Phone: (216) 264-9590
District	Wooster, OH 44691-4753	Email: NCascarelli@wayne-health.org
Williams County Health	310 Lincoln Avenue	Phone: (419) 485-3141
District	Montpelier, OH 43543-0146	Email: willcohd@odh.ohio.gov
Wood County Health	1840 E Gypsy Lane Rd	Phone: (419) 352-8402 (225)
District	Bowling Green, OH 43402-9173	Email: bbatey@co.wood.oh.us
Wyandot County Health	127 S Sandusky Ave Rm A	Phone: (419) 294-3852
District	Upper Sandusky, OH 43351-1451	Email: wchealthdept@co.wyandot.oh.us
Youngstown City Health	345 Oak Hill Ave Ste 200	Phone: (330) 743-3333
District	Youngstown, OH 44502-1454	Email: ebishop@YoungstownOhio.gov
Zanesville-Muskingum County Health	205 N 7Th St	Phone: (740) 454-9741
Department	Zanesville, OH 43701-3791	Email: coreyh@zmchd.org



Winton Hills Medical & Health Center, Inc.

Ohio's Federally Qualified Community Health Center Sites:



COUNTY	DIRECTOR NAME	ADDRESS	PHONE	AFTER HOURS
		300 N. Wilson Dr.		
Adams	Jill Wright	West Union, OH 4569	(937) 544-2511	(937) 544-2511
		123 W. Spring St.		
Allen	Cynthia Scanland	Lima, OH 45801-4305	(419) 227-8590	(419) 221-5680
		15 W. Fourth St.		
Ashland	Peter Stefaniuk	Ashland, OH 44805-2137	(419) 282-5001	(419) 282-5001
		3914 C Court		
Ashtabula	Tania Burnett	Ashtabula, OH 44004	(440) 998-1811	(888) 998-1811
		18 Stonybrook Dr.		
Athens	Catherine Hill	Athens, OH 45701-1046	(740) 592-3061	(888) 998-1811
		12 N. Wood St.	<i>.</i>	
Auglaize	Michael Morrow	Wapakoneta, OH 45895	(567) 242-2700	(419) 738-2147
		310 Fox Shannon Pl.		
Belmont	Vince Gianangeli	St. Clairsville, OH 43950	(740) 695-1075	(740) 695-3813
D		775 Mt. Orab Pike	(007) 070 6404	(0.27) 270 4425
Brown	David Sharp	Georgetown, OH 45121	(937) 378-6104	(937) 378-4435
Dutlor	Julia Cilbart	300 N. Fair Ave.	(512) 007 4055	(512) 060 0000
Butler	Julie Gilbert	Hamilton, OH 45011-4249 55 E. Main St.	(513) 887-4055	(513) 868-0888
Carroll	Kate Offenberger	Carrollton, OH 44615	(330) 627-7313	(330) 627-2141
Carroli	Kate Offenberger	1512 S. US Hwy. 68, Ste. N100	(550) 027-7515	(550) 027-2141
Champaign	Stacy Cox	Urbana, OH 43078-0353	(937) 484-1500	(937) 653-3409
Champaigh		1345 Lagonda Ave., Bldg. C,	(557) 404 1500	(557) 055 5405
Clark	Denise Estep	Springfield, OH 45501-1037	(937) 327-1700	(937) 324-8687
Clark		2400 Clermont Center Dr.	(337)327 1700	(337) 32 1 8887
Clermont	Judy Eschmann	Batavia, OH 45103	(513) 732-7173	(513) 732-7867
		1025 S. South St., Ste. 300	(0-0) - 0 - 0 - 0	(0-0) - 0 - 0 - 0 - 0
Clinton	Kathi Spirk	Wilmington, OH 45177	(937) 382-5935	(937) 382-2449
		7989 Dickey Dr., Ste. 2		
Columbiana	Erin Stauffer	Lisbon, OH 44432	(330) 420-6600	(330) 424-5715
		725 Pine St.		
Coshocton	Daniel Brenneman	Coshocton, OH 43812	(740) 622-1020	(740) 622-2411
		224 Norton Way		
Crawford	Andy Nigh	Bucyrus, OH 44820	(419) 563-1570	not provided
		3955 Euclid Ave., Rm. 320-E		
Cuyahoga	Cynthia Weiskittel	Cleveland, OH 44115	(216) 432-3390	not provided
	Gracie G.	631 Wagner Ave.		
Darke	Overholser	Greenville, OH 45331	(937) 548-4132	(937) 548-2020
		A -6879 Evansport Rd,. Ste. A		
Defiance	Corey Walker	Defiance, OH 43512-0639	(419) 782-3881	(419) 784-1155
		140 N. Sandusky St., 2nd Fl.		/
Delaware	Sandy Honigford	Delaware, OH 43015-1789	(740) 833-2300	(740) 833-2300
		221 W. Parish St.		
Erie	Andrew (AJ) Lill	Sandusky, OH 44870-4886	(419) 626-6781	(419) 626-5437
		239 W. Main St.		
Fairfield	Kristi Burre	Lancaster, OH 43130	(740) 652-7887	(740) 653-5223

COUNTY	DIRECTOR NAME	ADDRESS	PHONE	AFTER HOURS
		133 S. Main St.		
Fayette	Faye Williamson	Wash. Ct. House, OH 43160	(740) 335-0350	(740) 335-6171
- ayette		855 W. Mound St.	(7-0) 555 0550	(,+0) 333 01/1
Franklin	Chip Spinning	Columbus, OH 43223	(614) 275-2571	(614) 229-7000
FIGHKIII		604 S. Shoop Ave., Ste. 200	(014) 275-2571	(014) 229-7000
Fulton	Amy Matz Simon	•	(410) 227 0010	not provided
Fulton	Amy Metz-Simon	Wauseon, OH 43567	(419) 337-0010	not provided
	D	83 Shawnee Ln.	(740) 446 4060	(740) 446 4004
Gallia	Russ Moore	Gallipolis, OH 45631-8595	(740) 446-4963	(740) 446-1221
		12480 Ravenwood Dr.		
Geauga	Craig Swenson	Chardon, OH 44024-9009	(440) 285-9141	(440) 285-5665
_		601 Ledbetter Rd.	·	<i></i>
Greene	Lana Penney	Xenia, OH 45385-5336	(937) 562-6600	(937) 372-4357
		274 Highland Ave.		
Guernsey	Nicole Caldwell	Cambridge, OH 43725-2528	(740) 439-5555	(740) 439-5555
		222 E. Central Pkwy.		
Hamilton	Moira Weir	Cincinnati, OH 45202	(513) 946-1000	(513) 241-5437
		7814 Cty. Rd. 140		
Hancock	Randall Galbraith	Findlay, OH 45839-0270	(419) 424-7022	(419) 424-7022
		175 W. Franklin St., Ste. 220		
Hardin	Laura Rogers	Kenton, OH 43326-0428	(419) 674-2269	not provided
		520 North Main Street		
Harrison	L. Scott Blackburn	Cadiz, OH 43907-1276	(740) 942-3015	(740) 942-2197
		104 E. Washington St.		
Henry	Shannon Jones	Napoleon, OH 43545-0527	(419) 592-4210	(419) 592-8010
		1575 N. High St., Ste. 100		
Highland	Katie Adams	Hillsboro, OH 45133-1468	(937) 393-3111	(937) 393-1421
0		93 W. Hunter St.		
Hocking	Melissa Flick	Logan, OH 43138	(740) 772-7579	(855) 726-5237
0		85 N. Grant St.		
Holmes	Dan Jackson	Millersburg, OH 44654-0072	(330) 674-1111	(330) 674-5437
		185 Shady Lane Dr.		(000) 00 000
Huron	Administrator	Norwalk, OH 44857-2373	(419) 663-5437	(419) 668-5281
	Tammy Osborne-	25 E. South St.	(120) 000 0107	(110) 000 0201
Jackson	Smith	Jackson, OH 45640-1638	(740) 286-4181	(800) 252-5554
		240 J. Scott Mem. Hwy.	(, 10) 200 4101	(000) 202 0004
Jefferson	Betty Ferron	Steubenville, OH 43952-3090	(740) 282-0961	not provided
3011013011	William Scott	117 E. High St., 4th Fl.,	(770) 202-0301	
Knox	Boone	Mt. Vernon, OH 43050-3400	(740) 397-7177	(740) 392-5437
KIIUA	boone	177 Main St.	(140) 351-1111	(140) 372-3437
Lako	Matthaw Battiate		(440) 250 4000	(110) 250 1000
Lake	Matthew Battiato	Painesville, OH 44077-9967	(440) 350-4000	(440) 350-4000
	Town / Doutou	1100 S. Seventh St.	(740) 500 4470	(740) 522 4470
Lawrence	Terry Porter	Ironton, OH 45638-0539	(740) 532-1176	(740) 532-1176
1.1.1.1		74 S. Second St.		
Licking	John D. Fisher	Newark, OH 43058-5030	(740) 670-8999	(740) 670-5500
		1855 St. Rte. 47 W		()
Logan	Melanie Engle	Bellefontaine, OH 43311-9329	(937) 599-7290	(937) 599-7290
		226 Middle Ave.		
Lorain	Scott Ferris	Elyria, OH 44035-5644	(440) 329-5340	(440) 329-2121

COUNTY	DIRECTOR NAME	ADDRESS	PHONE	AFTER HOURS
		705 Adams St.		
Lucas	Robin Reese	Toledo, OH 43604	(419) 213-3200	(419) 213-3200
		200 Midway St.		
Madison	Lori Dodge-Dorsey	London, OH 43140-1356	(740) 852-4770	(740) 852-1212
	<u> </u>	222 W. Federal St., 4th Fl.		
Mahoning	Randall Muth	Youngstown, OH 44503	(330) 941-8888	(330) 941-8888
		1680 Marion-Waldo Rd.		
Marion	Jacqueline Ringer	Marion, OH 43302-7426	(740) 389-2317	(740) 382-8244
		232 Northland Dr.		· · ·
Medina	Jeffery Felton	Medina, OH 44256	(330) 722-9300	(330) 725-6631
		175 Race St.		
Meigs	Chris Shank	Middleport, OH 45760-0191	(740) 992-2117	not provided
_		220 W. Livingston St., Ste. 10		
Mercer	Angela Nickell	Celina, OH 45822-1671	(419) 586-5106	(419) 586-2345
		510 W. Water St., Ste. 210		
Miami	June Cannon	Troy, OH 45373	(937) 335-4103	(937) 339-6400
		100 Home Ave.		
Monroe	Jeanette L. Schwall	Woodsfield, OH 43793-1234	(740) 472-1602	(740) 472-1612
		3304 N. Main St.		
Montgomery	Jewell Good	Dayton, OH 4540	(937) 224-5437	(937) 224-5437
	Vicki E.	155 E. Main St., Rm. 009		
Morgan	Quesinberry	McConnelsville, OH 43756	(740) 962-3838	(740) 962-4044
		619 W. Marion Rd.		
Morrow	Sundie Brown	Mt. Gilead, OH 43338-1280	(419) 947-9111	(419) 946-4444
		205 N. Seventh St.		
Muskingum	David Boyer	Zanesville, OH 43702-0157	(740) 455-6710	(740) 849-2344
		46049 Marietta Rd.		
Noble	Mindy T. Lowe	Caldwell, OH 43724-0250	(740) 732-2392	(740) 732-5631
		8043 W. St. Rte. 163, Ste. 200		
Ottawa	Stephanie Kowal	Oak Harbor, OH 43449	(419) 707-8639	(419) 734-4404
		252 Dooley Dr.		
Paulding	Corey Walker	Paulding, OH 45879	(419) 399-3756	(419) 399-3791
		526 Mill St.		
Perry	Rick Glass	New Lexington, OH 43764	(740) 342-3836	(740) 342-3836
		1005 S. Pickaway Street		
Pickaway	Nicholas Tatman	Circleville, OH 43113	(740) 474-3105	(740) 474-2176
		525 Walnut St.		
Pike	Phyllis Amlin	Waverly, OH 45690	(740) 947-5080	(740) 947-5080
		449 S. Meridian St.		
Portage	Darlene Baad	Ravenna, OH 44266-1208	(330) 297-3724	(330) 296-2273
		1500 Park Ave.		<i>/</i>
Preble	Rebecah Sorrell	Eaton, OH 45320	(937) 456-1135	(937) 456-1135
		575 Ottawa-Glandorf Rd Ste 1		/ · · · · · · · · · · · · · · · · · · ·
Putnam	Suzy Wischmeyer	Ottawa, OH 45875	(567) 376-3777	(419) 523-3208
		731 Scholl Rd,		
Richland	Patricia Harrelson	Mansfield, OH 44907-1571	(419) 774-4100	(419) 774-4100
		475 Western Ave., Ste. B		/
Ross	Melissa Flick	Chillicothe, OH 45601	(740) 772-7579	(740) 380-8239

COUNTY	DIRECTOR NAME	ADDRESS	PHONE	AFTER HOURS
		2511 Countryside Dr.		
Sandusky	Melanie Allen	Fremont, OH 43420-9987	(419) 334-8708	(419) 334-8708
		3940 Gallia St.		
Scioto	Lorra Fuller	New Boston, OH 45662	(740) 456-4164	(740) 456-4164
		900 E. Cty. Rd. 20		
Seneca	Kathy Oliver	Tiffin, OH 44883	(419) 447-5011	(419) 447-3456
		227 S. Ohio Ave.		
Shelby	Tom Bey	Sidney, OH 45365	(937) 498-4981	(937) 498-1111
		402 2nd Street SE		
Stark	Robert Myers	Canton, OH 44702	(330) 451-8032	(800) 233-5437
		264 S. Arlington St		
Summit	Julie Barnes	Akron, OH 44306-1399	(330) 379-9094	(330) 379-1880
		2282 Reeves Rd. N.E.		
Trumbull	Timothy Schaffner	Warren, OH 44483-4354	(330) 372-2010	(330) 372-2010
		389 16th St. S.W.		
Tuscarawas	David Haverfield	New Philadelphia, OH 44663	(330) 339-7791	(330) 339-2000
		940 London Ave., Ste. 1800		
Union	Megan Stevens	Marysville, OH 43040	(937) 644-1010	(937) 644-5010
		114 E. Main St		
Van Wert	Leslie Sowers	Van Wert, OH 45891-0595	(419) 238-5430	(419) 238-3866
		30975 Industrial Park Dr.		
Vinton	Melissa Flick	McArthur, OH 45651	(740) 772-7579	(855) 726-5237
		416 S. East St., 3rd Fl.		
Warren	Susan Walther	Lebanon, OH 45036-0620	(513) 695-1546	(513) 695-1600
		204 Davis Ave.		
Washington	Jamie Vuksic	Marietta, OH 45750	(740) 373-3485	(740) 373-3485
	Deanna Nichols-	2534 Burbank Rd.		
Wayne	Stitka	Wooster, OH 44691-1600	(330) 345-5340	(330) 345-5340
		117 W. Butler St.		
Williams	Fred Lord	Bryan, OH 43506-1650	(419) 636-6725	(419) 636-3151
		1928 E. Gypsy Lane Rd.		
Wood	David Wigent	Bowling Green, OH 43402	(419) 352-7566	(419) 354-9669
		120 E. Johnson St.		
Wyandot	Jason A. Fagan	Upper Sandusky, OH 43351	(419) 617-4230	(419) 294-2362







Recovery Housing provides a living environment free from alcohol and illicit drug use, centered on peer support and connection to services that promote sustained recovery. This includes continued sobriety, improved physical, emotional, relational, spiritual and spiritual health, and positive community involvement with work, school, volunteer organizations, and recovery communities.

SEARCH BY LOCAT I am looking for recovery ho Aberdeen Show me all houses serv men or women within	using in: or:	O SEARCH BY NAME Search for a recovery housing operator by name:
 ORH certified Faith Based Family Allowed 	Any NARR level Rent Subsidy Available Transportation SEARCH NOV	 Recovery Services MAT Supported Veterans

What Now?



The above results are meant to help locate recovery housing operators who may be a good match for your current search, but these results do not represent confirmed availability or an application for residence.

If you are interested in any of the houses in this search, the next step is to make a phone call and speak directly to one of the staff at the recovery house to learn more about their program.

ODMHAS LISTING OF RECOVERY COMMUNITY ORGANIZATIONS AND PEER RUN ORGANIZATIONS

Recovery Community Organizations

County	Organization Name	Address	City	Zip	Phone
Erie	Sandusky Artisans Recovery Community Center	138 E Market St	Sandusky	44870	(419) 621-9377
Lorain	Let's Get Real, Inc.	1939 Oberlin Ave	Lorain	44052	(440) 963-7042
Montgomery	Families of Addicts	425 N Findlay St	Dayton	45404	(937) 307-5479
Scioto	Surviving Our Losses And Continuing Everyday	729 6th St.	Portsmouth	45662	(740) 876-8290
SCIOLO	AKA Ascend Counseling and Recovery Services	729 601 50.	Portsmouth	43002	(740) 870-8290
Stark	Phoenix Recovery Support Services & RCO	3311 12th St. N.W	Canton	44708	(330) 265-7565
Carroll	Holly's Song of Hope	246 E Main St	Carrollton	44615	(330) 575-5674
Franklin	The Addict's Parents United	1065 Bluff Vista Dr.	Columbus	43235	(614)206-8129
Hancock	FOCUS: Recovery and Wellness Community	509 Trenton Avenue	Findlay	45840	(419) 423-5071
Summit	FI Community Housing	1445 Frederick Blvd.	Akron	44320	(888)422-2759
Summit	XIX Recovery Support Services	P.O. Box 3083	Akron	44309	(330)871-9702
Lorain	Solice	4950 Oberlin Ave	Lorain	44053	(440) 282-9920

Peer Run Organizations

County	Organization Name	Address	City	Zip	Phone
Allen	Changing Seasons	136 S West St (YMCA Annex)	Lima	45801	(419) 221-1988
Ashland	PATHWAYS	34 W 2nd St Ste 18	Ashland	44805	(419) 496 0140
Champaign	Recovery Zone	827 Scioto St	Urbana	43078	(937) 508-5099
Clark	NAMI Clark Greene Madison/The Vernon Center	222 East St	Springfield	45505	(937) 322-5600
Clermont	Hope Community Center	4 Cecelia Dr	Amelia	45102	(513) 752-6170
Columbiana	Help Network of NE Ohio	Northeast Ohio	Northeast Ohio		(330) 393-1565
Crawford	Odyssey Recovery Group of Crawford County	113 W. Rensselaer St.	Bucyrus	44820	(419) 562-7288
					(216) 831-6466
Cuyahoga	Connections/Signature Health	1400 W. 25th Street	Cleveland	44113	Ext. 256
					(440) 835-6212
Cuyahoga	Far West Center - Compeer Program	29133 Health Campus Dr.	Westlake	44145	Ext. 242
Cuyahoga	Future Directions COS	2070 W 117 (1st floor)	Cleveland	44111	(216) 251-8265
Cuyahoga	Life Exchange Center	13407 Kinsman Rd	Cleveland	44120	(216) 752-1269
Cuyahoga	Links Cleveland	2486 W 14th St	Cleveland	44113	(216)781-5530
Cuyahoga	Links Cleveland	2500 Noble Rd	Cleveland Heights	44121	(216) 381-4851
Cuyahoga	Living Miracles Peer Empowerment Center	2070 W 117 (2nd floor)	Lakewood	44111	(216) 727-0220
Cuyahoga	Magnolia Clubhouse Inc.	11101 Magnolia Dr	Cleveland	44106	(216) 721-3030
Cuyahoga	NAMI Greater Cleveland	2012 W. 25th Street, 6th floor	Cleveland	44113	(216) 875-7776
Cuyahoga	Recovery Resources	3950 Chester Ave	Cleveland	44114	(216) 431-4131
Delaware	Annie's Outreach / Safe Harbor Peer Support	325 S Sandusky St Ste 100	Delaware	43015	(740) 363-1619
Drake	Safe Haven, Inc.	322 Fair St	Greenville	45331	(937) 548-7233
Erie	Erie Shore Network, Inc	326 E Market St	Sandusky	44870	(419) 626-2006
Fairfield	Place)	1663 E Main St	Lancaster	43130	(740) 654-0477
Fairfield	Pathways Clubhouse	197 E. Gay St.	Columbus	43215	(614) 221-5891
Fanklin	The P.E.E.R. Center East	205 N Hamilton Rd	(Columbus)	43213	(614) 453-4830
Franklin	The P.E.E.R. Center West	860/866 West Broad St	(Franklinton)	43222	(614) 453-4840
Franklin	STAR House	1220 Corrugated Way	Columbus	43201	(614) 826-5868
Greene	Lighthouse Drop In Center, The	600 E Dayton Yellow Springs Rd	Fairborn	45324	(937) 322-5600
Guernsey	In Place, The	917 Beatty Ave	Cambridge	43725	(740) 432-7155
Hamilton	Cincinnati Warmline, The	2430 47 Vine St	Cincinnati	45219	(513) 931-9276
Hamilton	IKRON Coporation	2347 Vine St	Cincinnati	45219	(513) 621-1117
Hamilton	Mighty Vines Wellness Club	2347 Vine St	Cincinnati	45219	(513) 241-9355
Hamilton	Recovery Center of Hamilton County	2340 Auburn Ave	Cincinnati	45219	(513) 241-1411

ODMHAS LISTING OF RECOVERY COMMUNITY ORGANIZATIONS AND PEER RUN ORGANIZATIONS

Peer Run Organizations

County	Organization Name	Address	City	Zip	Phone
Hocking	Home Away From Home (Hocking County)	56 N Walnut St	Logan	43138	(740) 980-2052
			Mt Vernon/		(740) 392-9491
Knox	Main Place, The (Mt. Vernon)	117 W High St/ 112 S. 3rd St.	Newark	43050	(740) 345-6246
Lake	Bridges Mental Health Consumer Empowerment	270 E Main St Ste 100	Painesville	44077	(440) 350-9922
Licking	Main Place, The (Newark)	112 S 3rd St	Newark	43055	(740) 345-6874
					(937) 441-6371
Logan	Recovery Zone	440 S. Saint Paris St	Bellefontaine	43311	(931) 407-4547
Lorain	Gathering Hope House	1173 N Ridge Rd E Ste 102	Lorain	44055	(440) 233-7400
Lucas	Thomas M. Wernert Center	208 W Woodruff Ave	Toledo	43604	(419) 242-3000
Miami	Safe Haven, Inc.	633 N Wayne St	Piqua	45356	(937) 615-0126
Montgomery	Friends of the Castle	133 N Main St	Centerville	45459	(937)433-3931
Morrow	No Limits Outreach / Safe Harbor Peer Support	4046 Township Rd PO Box 123	Edison	43320	(419) 946-5900
Muskingum	Beacon Place	1515 Maple Ave	Zainesville	43701	(740)455-5324
Ottawa	Oak House	1819 E State Rd	Port Clinton	43452	(419) 734-4417
Pike	NAMI Southern Ohio	181 North Bridge St.	Chilicothe	45601	(740) 851-4242
Preble	Cherry St. Club House	120 N Cherry St	Eaton	45320	(937) 456-7338
Richland	Oasis Club	87 E. First St.	Mansfield	44906	(419) 522-6443
Shelby	Safe Haven, Inc.	1101 N Vandermark Rd	Sidney	45356	(937) 658-6930
Stark	Foundations A Place For Education & Recovery	800 Market Ave N Ste 1500A	Canton	44702	(330) 454-2888
Stark	Make-A-Way Drop In Center	227 3rd St SE	Massillon	44646	(330) 837-0650
Summit	Choices, A Community Social Center, Inc.	320 E South St	Akron	44311	(330) 762-8151
Summit	Consumer Educational Outreach Center	150 Cross St Ste 316	Akron	44311	(330) 253-9487
Warren	Salvation Army	270 Franklin St SE	Warren	44483	(330) 392-1573
Tuscarawas	A.C.E. Inc. (Advocacy, Choices, &	115 3rd St SW PO Box 621	New Philadelphia	44663	(330) 308-8604
	Wings Enrichment Center/ Wings Support and				
Union	Recovery	729 S Walnut St	Marysville	43040	(937) 642-9555
Van Wert	Challenged Higher Peer Support	407 N Franklin St	Van Wert	45891	(419) 232-4584
Vinton	New Beginnings	402 North Market St.	McArthur	45651	(740) 380-2052
Washington	House of Hope	750 County House Ln	Marietta	45750	(740) 374-0420
Wayne/Holmes	MOCA House / NAMI Wayne Holmes	2525 Back Orrville Rd	Wooster	44691	(330) 264-1590

LISTING OF OTHER PEER SUPPORT GROUPS

TOOL 12

Name	Acronym	Phone	Website
Nar-Anon		(800) 477-6291	https://www.nar-anon.org
Self-Management and Recovery Training	SMART	(866) 951-5357	https://www.smartrecovery.org/family/
Parents of Addicted Loved Ones	PAL	(480) 300-4712	https://palgroup.org
The Addict's Parents United	ТАР	(614) 206-8129	https://www.tapunited.org/contact-us.html
Fight Addiction Now!		(833) 799-3880	https://fightaddictionnow.org
Shatter Proof		(800) 597-2557	https://www.shatterproof.org
Addiction Resources Center	ARC	(833) 301-4357	arc@addictionpolicy.org

Facebook Groups

Addiction Recovery Support Group Drug Overdose Prevention and Education Project DOPE Hope Over Heroin - Lake County the Addict's Parents (TAP) United TAP Unisted Survivors of Loss

Website

https://www.facebook.com/groups/720717014714213/
https://www.facebook.com/DOPEProject
https://www.facebook.com/hopeoverheroin.lakecounty/
https://www.facebook.com/TheAddictsParentsUnited/
https://www.facebook.com/groups/TAPUnited.Survivors.of.Loss/



Home / Students / Find a Career / Career Technical Education & Ohio Technical Centers

Career Technical Education & Ohio Technical Centers

Ohio offers many career technical options that prepare students for the world of work. Examples of these careers include nursing, information technology, automotive services, welding and cosmetology. There are a variety of choices in training programs, and many of them not only prepare students to enter into a career but also prepare them to transition to college degree programs.

High School Students

Career-Technical Education (CTE) is available at every public high school in the state of Ohio. If you're a current high school student, find out more about the CTE your school district offers.

High School Graduates & Adult Learners

It usually takes between 3 months to 18 months to complete a career technical education program. Since this education is shorter than most traditional college and university degree programs, you can use these options to start on your career path sooner. If you would like to receive credit for your career technical training when you transfer to a college or university degree program, make sure you meet with an admissions officer or academic advisor. Different colleges and universities have varying policies on awarding credit for career-technical training and workforce certificates. Below are links to programs at Ohio Technical Centers from around the state, grouped by region, to help you start your search for a program that will suit you. These programs are suited for students who already have a high school diploma or a GED®.

Central Ohio

- C-TEC of Licking County
- · Columbus City Schools
- Delaware Area Career Center
- Eastland Fairfield CTC
- Knox County Career Center
- Mid East Career and Technology Center
- Tolles CTC
- Tri Rivers JVSD

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LISTING OF CAREER TECHNICAL EDUCATION AND OHIO TECHNICAL CENTER LOCATIONS

Northeast Ohio

- Ashland County West Holmes JVS
- Ashtabula County Technical and Career Center
- Auburn JVSD
- Buckeye Career Center
- Central School of Practical Nursing
- Choffin Career and Technical Center
- Columbiana Co. Vocational School
- Cuyahoga Valley Career Center
- Ehove Career Center
- Lorain County JVS
- Madison Adult Career Center
- Mahoning County CTC
- Maplewood Career Center
- Medina County CTC
- Pioneer Career and Technology Center
- Polaris JVSD
- Portage Lake JVSD
- RG Drage (Stark County)
- Sandusky Career Center
- Trumbull CTC
- Wayne County JVSD

Northwest Ohio

- Apollo Career Center
- Four County Career Center
- · Lima City Schools
- Millstream Career Center
- Penta Career Center
- Vanguard-Sentinel JVSD
- Vantage Career Center

Southeast Ohio

- Gallia-Jackson-Vinton JVSD
- Jefferson County Vocational School
- Lawrence County JVSD
- Pickaway-Ross County JVSD
- Pike County JVS
- Scioto County Career Technical Center
- Tri County JVSD
- Washington County JVSD

West Ohio

- Greene County Career Center
- Miami Valley CTC
- Upper Valley JVSD

OTC Locations by County

COUNTY

Ashland

Ashtabula

Athens

Brown

Butler

Clermont

Columbiana

Cuyahoga

Erie

Allen



Polaris Career Center Delaware Area Career Center Delaware 4565 Columbus Pike EHOVE Career Center Sandusky City Schools Franklin Columbus City Schools

Eastland-Fairfield Career Center

Fulton Four County Career Center

Brecksville, OH 44141

7285 Old Oak Blvd. Middleburg Hts., OH 44130

Delaware, OH 43015 316 W. Mason Rd.

Milan, OH 44846

2130 Hayes Ave. Sandusky, OH 44870

270 East State St. Columbus, OH 43215

4300 Amalgamated Place Groveport, OH 43125

22-900 SR 34 Archbold, OH 43502

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LISTING OF CAREER TECHNICAL EDUCATION AND OHIO TECHNICAL CENTER LOCATIONS

Gallia	Buckeye Hills Career Center/Gallia-Jackson-Vinton JVSD	351 Buckeye Hills Rd. Rio Grande, Ohio 45674
Greene	Greene County Career Center	2960 West Enon Road Xenia, OH 45385
Hancock	Millstream Career Center (Findlay City Schools)	1219 W. Main Cross Findlay, OH 45840
Hamilton	Great Oaks Career Campuses	303 Scarlet Oaks Drive Cincinnati, OH 45241
Knox	Knox County Career Center	306 Martinsburg Rd. Mt. Vernon, OH 43050
Lake	Auburn Career Center	8140 Auburn Rd. Concord Twp., OH 44077
	Willoughby-Eastlake City Schools	37047 Ridge Rd. Willoughby, OH 44094
Lawrence	Collins Career Technical Center	11627 St. Rte. 243 Cheasapeake, OH 45619
Licking	C-TEC	150 Price Rd. Newark, OH 43055
Lorain	Lorain County JVS	15181 St. Rt. 58 Oberlin, OH 44074
Lucas	Toledo Public Schools	1530 Superior St. Toledo, OH 43604
Madison	Tolles Career & Technical Center	7877 U.S. Highway 42 South Plain City, OH 43064
Mahoning	Choffin Career & Technical Center	20 W. Wood St. Youngstown, OH 44503
	Mahoning County Career & Technical Center	7300 Palmyra Rd. Canfield, OH 44406
Marion	Tri-Rivers Career Center	2222 Marion - Mt. Gilead Rd. Marion, OH 43344
Medina	Medina County Career Center	1101 W. Liberty St. Medina, OH 44256
Miami	Upper Valley Career Center	8901 Looney Rd. Piqua, OH 45356
Montgomery	Miami Valley Career Technology Center	6800 Hoke Rd. Clayton, OH 43215

LISTING OF CAREER TECHNICAL EDUCATION AND OHIO TECHNICAL CENTER LOCATIONS

Muskingum	Mid-East Career & Technology Centers	400 Richards Rd. Zanesville, OH 43701
Pike	Pike County Career Technology Center	175 Beaver Creek Rd. Piketon, OH 45661
Portage	Maplewood Career Center	7075 SR 88 Ravenna, OH 44266
Richland	Madison Adult Career Center	1379 Grace St. Mansfield, OH 44905
	Pioneer Career & Technology Center	27 Ryan Rd. Shelby, OH 44875
Ross	Pickaway-Ross Adult Center	1410 Industrial Drive Chillicothe, OH 45601
Sandusky	Vanguard-Sentinel Career & Technology Centers	1306 Cedar St. Fremont, OH 43420
Scioto	Scioto County Career Technical Center	951 Vern Riffe Dr. Lucasville, OH 45648
Stark	Alliance City Schools	500 Glamorgan Alliance, OH 44601
	Canton City Schools	305 McKinley Ave. NW Canton, OH 44702
Summit	Portage Lakes Career Center	4401 Shriver Road-P.O. Box 248 Green, OH 44232
Trumbull	Trumbull Career & Technical Center	528 Educational Highway Warren, OH 44483
Tuscarawas	Buckeye Career Center	545 University Dr. NE New Philadelphia, OH 44663
Van Wert	Ohio Technical Center at Vantage Career Center	818 N. Franklin St. Van Wert, OH 45891
Warren	Warren County Career Center	3529 N. St. Rt.48 Lebanon, OH 45036
Washington	Washington County Career Center	27140 St. Rt. 676 Marietta, OH 45750
Wayne	Wayne County Schools Career Center	518 W. Prospect St Smithville, OH 44677 .
Wood	Penta Career Center	9301 Buck Rd. Perrysburg, OH 43551

Universities

- Bowling Green State University
- Central State University
- Cleveland State University
- Kent State University
- Miami University
- Northeast Ohio Medical University (NEOMED)
- Ohio University

Regional Campuses

- Bowling Green State University-Firelands
- Kent State University-Ashtabula
- Kent State University-East Liverpool
- Kent State University-Geauga
- Kent State University-Salem
- Kent State University-Stark
- Kent State University-Trumbull
- Kent State University-Tuscarawas
- Miami University-Hamilton
- Miami University-Middletown
- The Ohio State University Agricultural Technical Institute
- The Ohio State University at Lima

- . The Ohio State University
- Shawnee State University
- The University of Akron
- University of Cincinnati
- The University of Toledo
- Wright State University
- Youngstown State University
- The Ohio State University at Mansfield
- The Ohio State University at Marion
- · The Ohio State University at Newark
- Ohio University-Chillicothe
- Ohio University-Eastern
- Ohio University-Lancaster
- Ohio University-Southern
- Ohio University-Zanesville
- The University of Akron-Wayne College
- University of Cincinnati-Blue Ash College
- University of Cincinnati-Clermont College
- Wright State University-Lake Campus

- **Community Colleges**
 - Belmont College
 - Central Ohio Technical College
 - Cincinnati State Technical & Community College
 - Clark State Community College
 - Columbus State Community College
 - Cuyahoga Community College
 - Eastern Gateway Community College
 - Edison State Community College
 - Hocking College
 - Lakeland Community College
 - Lorain County Community College
 - Marion Technical College

- North Central State College
- Northwest State Community College
- Owens Community College
- Rhodes State College
- Rio Grande Community College
- Sinclair Community College
- Southern State Community College
- Stark State College
- Terra State Community College
- Washington State Community College
- Zane State College

	Department of Job and Family Services Mike DeWine, Governor Kimberly Hall, Director The Office of Workforce Development
Workfo	orce Innovation and Opportunity Act (WIOA) - OhioMeansJobs centers by County
Adams	OhioMeansJobs - Adams County 19221 State Route 136, Winchester, OH 45697 (937) 695-0316
Allen	OhioMeansJobs - Allen County 1501 S. Dixie Highway, P.O. Box 4506, Lima, OH 45802-4506 (419) 999-0360
Ashland	OhioMeansJobs - Ashland County 15 W. Fourth St., Ashland, OH 44805 (419) 282-5052
Ashtabula	OhioMeansJobs - Ashtabula County 2247 Lake Ave., Ashtabula, OH 44004 (440) 994-1234
Athens	OhioMeansJobs - Athens County 70 N. Plains Rd., Suite C, The Plains, OH 45780 (740) 797-1405
Auglaize	OhioMeansJobs - Auglaize County 12 N. Wood St., Wapakoneta, OH 45895 (419) 739-6505
Belmont	OhioMeansJobs - Belmont County 302 Walnut St., Martins Ferry, OH 43935 (740) 633-5627
Brown	OhioMeansJobs - Brown County 406 W. Plum St., Georgetown, OH 45121 (937) 378-6041
Butler	OhioMeansJobs - Butler County 4631 Dixie Highway, Fairfield, OH 45014 (513) 785-6500
Carroll	OhioMeansJobs - Carroll County 55 E. Main St., Carrollton, OH 44615 (330) 627-3804
Champaign	OhioMeansJobs - Champaign County 1512 South U.S. Hwy. 68, Bay 14, Urbana, OH 43078 (937) 484-1581
Clark	OhioMeansJobs - Clark County 1345 Lagonda Ave., Springfield, OH 45503 (937) 327-1961
Clermont	OhioMeansJobs - Clermont County 2400 Clermont Center Dr. 2nd Floor, Batavia, OH 45103 (513) 943-3000

Clinton	OhioMeansJobs - Clinton County 1025 S. South St., Suite 500, Wilmington, OH 45177 (937) 382-7762
Columbian a	OhioMeansJobs - Columbiana County 7989 Dickey Dr. Ste. 4, Lisbon, OH 44432 (330) 420-9675
Coshocton	OhioMeansJobs - Coshocton County 725 Pine St., Coshocton, OH 43812 (740) 622-1020
Crawford	OhioMeansJobs - Crawford County 225 E. Mary St., Bucyrus, OH 44820 (419) 562-8066
Cuyaho ga/ Cleveland	OhioMeansJobs - Cleveland-Cuyahoga County 1910 Carnegie Avenue, Cleveland, OH 44115 (216) 777-8200
Darke	OhioMeansJobs - Darke County 601 Wagner Ave., Greenville, OH 45331 (937) 548-4132
Defiance	OhioMeansJobs - Defiance County 1300 E. Second St., Suite 202, Defiance, OH 43512 (419) 784-3777
Delaware	OhioMeansJobs - Delaware County Hayes Administration Building, 140 N. Sandusky St., Delaware, OH 43015 (740) 833-2338
Erie	OhioMeansJobs - Erie County 221 W. Parish St., Sandusky, OH 44870 (419) 624-6451
Fairfield	OhioMeansJobs - Fairfield County 239 W. Main St., Lancaster, OH 43130 (740) 689-2494
Fayette	OhioMeansJobs - Fayette County 1270 U.S. Route 62, S.W., Washington CH, OH 43160 (740) 333-5115 Ext. 5720
Franklin	OhioMeansJobs Columbus-Franklin County 1111 E. Broad St., Columbus, OH 43205 (614) 559-5052
Fulton	OhioMeansJobs - Fulton County 604 S. Shoop Ave., Suite 110, Wauseon, OH 43567 (419) 337-9215
Gallia	OhioMeansJobs - Gallia County 848 Third Avenue, Gallipolis, OH 45631 (740) 446-3222
Geauga	OhioMeansJobs - Geauga County 12480 Ravenwood Dr., Chardon, OH 44024 (440) 285-1223

Workforce Innovation and Opportunity Act (WIOA) - OhioMeansJobs Centers by County

Greene	OhioMeansJobs - Greene County 581 Ledbetter Rd., Xenia, OH 45385 (937) 562-6565
Guernsey	OhioMeansJobs - Guernsey County 324 Highland Ave., Cambridge, OH 43725 (740) 432-2381, Ext. 2255
Hamilton	OhioMeansJobs Cincinnati-Hamilton County 1916 Central Parkway, Cincinnati, OH 45214 (513) 946-7200
Hancock	OhioMeansJobs - Hancock County 7746 Hancock County Road 140, Suite B, Findlay, OH 45840 (419) 429-8083
Hardin	OhioMeansJobs - Hardin County 175 W. Franklin St. Ste. 150, Kenton, OH 43326 (419) 674-2312
Harrison	OhioMeansJobs - Harrison County 520 N. Main St., Cadiz, OH 43907 (740) 942-2171
Henry	OhioMeansJobs - Henry County 104 E. Washington St., Room 201, 203-215, P.O. Box 527, Napoleon, OH 43545 (419) 592-3862
Highlan d	OhioMeansJobs - Highland County 1575 N. High St., Hillsboro, OH 45133 (937) 393-1933
Hocking	OhioMeansJobs - Hocking County 389 W. Front St., Logan, OH 43138 (740) 380-1545
Holmes	OhioMeansJobs - Holmes County 85 N. Grant St., Millersburg, OH 44654 (330) 674-1111
Huron	OhioMeansJobs - Huron County 185 Shady Lane Dr., Norwalk, OH 44857 (419) 668-8126, Ext. 3335
Jackson	OhioMeansJobs - Jackson County 25 E. South St., Jackson, OH 45640 (740) 286-4181
Jefferson	OhioMeansJobs - Jefferson County 114 N. Fourth St., Steubenville, OH 43952 (740) 282-0971
Клох	OhioMeansJobs - Knox County 17604 Coshocton Rd., Mount Vernon, OH 43050 (740) 392-9675
Lake	OhioMeansJobs - Lake County 177 Main Street, Painesville, OH 44077 (440) 350-4000

Workf	force Innovation and Opportunity Act (WIOA) - OhioMeansJobs Centers by County
Lawrence	OhioMeansJobs - Lawrence County 120 N. 3rd St., Ironton, OH 45638 (740) 532-3140
Licking	OhioMeansJobs - Licking County 998 E. Main St., Newark, OH 43055 (740) 670-8700
Logan	OhioMeansJobs - Logan County 211 E. Columbus Ave., Bellefontaine, OH 43311 (937) 599-5165
Lorain	OhioMeansJobs - Lorain County 42495 North Ridge Rd., Elyria, OH 44035 (440) 324-5244
Lucas	OhioMeansJobs - Lucas County 1301 Monroe St., Toledo, OH 43604 (419) 213-5627
Madison	OhioMeansJobs - Madison County 200 Midway St., London, OH 43140 (740) 852-8801
Mahoning	OhioMeansJobs - Mahoning County 149 Boardman-Canfield Rd., Boardman, OH 44512 (330) 965-1787
Marion	OhioMeansJobs - Marion County 622 Leader St., Marion, OH 43302 (740) 382-0076
Medina	OhioMeansJobs - Medina County 60 Public Square 3rd Floor, Medina, OH 44256 (330) 723-9675
Meigs	OhioMeansJobs - Meigs County 150 Mill St., P.O. Box 191, Middleport, OH 45760 (740) 992-2117
Mercer	OhioMeansJobs - Mercer County 220 Livingston St. B-272, Celina, OH 45822 (419) 586-6409
Miami	OhioMeansJobs - Miami County 2040 N. County Road 25A, Troy, OH 45373 (937) 440-3465
Monroe	OhioMeansJobs - Monroe County 100 Home Ave., Woodsfield, OH 43793 (740) 472-1602
Montgomery	OhioMeansJobs - Montgomery County 1111 S. Edwin C. Moses Blvd., Dayton, OH 45422 (937) 225-5627
Morgan	OhioMeansJobs - Morgan County 155 E. Main St., McConnelsville, OH 43756 (740) 962-2519

Workforce Innovation and Opportunity Act (WIOA) - OhioMeansJobs Centers by County

Morrow	OhioMeansJobs - Morrow County 619 W. Marion Rd., Mt. Gilead, OH 43338 (419) 946-8480					
Muskingum	OhioMeansJobs - Muskingum County 445 Woodlawn Avenue, Zanesville, OH 43701 (740) 454-6211					
Noble	OhioMeansJobs - Noble County 46049 Marietta Rd. P O Box 250, Caldwell, OH 43724 (740) 732-2392					
Ottawa	OhioMeansJobs - Ottawa County 8043 W. State Route 163, Suite 200, Oak Harbor, OH 43449 (419) 707-8605					
Paulding	OhioMeansJobs - Paulding County 250 Dooley Dr., Suite B, Paulding, OH 45879 (419) 399-3345					
Perry	OhioMeansJobs - Perry County 212 S. Main St., P.O. Box 311, New Lexington, OH 43764 (740) 342-3551					
Pickaway	OhioMeansJobs - Pickaway County 1005 S. Pickaway St. Circleville, OH 43113 (740) 420-7339					
Pike	OhioMeansJobs - Pike County 941 Market St., P.O. Box 799, Piketon, OH 45661 (740) 289-2371					
Portage	OhioMeansJobs - Portage County 253 South Chestnut Street, Ravenna, OH 44266 (330) 296-2841					
Preble	OhioMeansJobs - Preble County 1500 Park Ave., Eaton, OH 45320 (937) 456-6224					
Putnam	OhioMeansJobs - Putnam County 575 Ottawa-Glendorf Rd. Ste. 1, Ottawa, OH 45875 (419) 538-4580					
Richland	OhioMeansJobs - Richland County 183 Park Ave. East, Mansfield, OH 44902 (419) 774-5300					
Ross	OhioMeansJobs - Ross County 475 Western Avenue, P.O. Box 469, Chillicothe, OH 45601 (740) 772-7600					
Sandusky	OhioMeansJobs - Sandusky County 2511 Countryside Dr., Fremont, OH 43420 (419) 332-2169					
Scioto	OhioMeansJobs - Scioto County 433 Third St., P.O. Box 1525, Portsmouth, OH 45662 (740) 354-7545					
Seneca	OhioMeansJobs - Seneca County					
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	3362 S. Twp. Road 151, Tiffin, OH 44883 (419) 447-5011 Ext. 443					
Shelby	OhioMeansJobs - Shelby County 227 S. Ohio Avenue, Sidney, OH 45365 (937) 498-4981, Ext. 2816					
Stark	OhioMeansJobs - Stark County 822 30th St., N.W., Canton, OH 44709 (330) 433-9675					
Summit	OhioMeansJobs - Summit County 1040 E. Talimadge Avenue, Akron, OH 44310 (330) 633-1050					
Trumbull	OhioMeansJobs - Trumbull County 280 N. Park Ave., Suite 1, Warren, OH 44481 (330) 675-2179					
Tuscarawas	OhioMeansJobs - Tuscarawas County 1260 Monroe St., Suite 35, New Philadelphia, OH 44663 (330) 364-9777					
Union	OhioMeansJobs - Union County 940 London Avenue, Suite 1500, Marysville, OH 43040 (937) 645-2018					
Van Wert	OhioMeansJobs - Van Wert County 114 E. Main St., P.O. Box 595, Van Wert, OH 45891 (419) 238-4931					
Vinton	OhioMeansJobs - Vinton County 30975 Industrial Park Drive, McArthur, OH 45651 (740) 596-2584					
Warren	OhioMeansJobs - Warren County 300 E. Silver St., Lebanon, OH 45036 (513) 695-1130					
Washington	OhioMeansJobs - Washington County 1115 Gilman Avenue Ste. B, Marietta, OH 45750 (740) 434-0758					
Wayne	OhioMeansJobs - Wayne County 356 W. North St., Wooster, OH 44691 (330) 264-5060					
Williams	OhioMeansJobs - Williams County 1425 E. High St., Bryan, OH 43506 (419) 636-0338					
Wood	OhioMeansJobs - Wood County 1928 E. Gypsy Lane Road, P.O. Box 679, Bowling Green, OH 43402 (419) 352-7566					
Wyandot	OhioMeansJobs - Wyandot County 120 E. Johnson St., Upper Sandusky, OH 43351 (419) 294-4977					

PERFORMING Client has addressed/overcome all barrier(s) setbacks no longer occur	Consistently meeting court requirements, including passing drug tests and meeting with parole officer	Consistently meeting mental health requirements	Consistently meeting physical health requirements, including passing drug tests	Consistently completing service provisions and demonstrating a safe family environment	Securing and maintaining permanent housing	Continuing to expand positive relationships and discontinuing negative ones	Completing all education, training, or work experience activities	Securing and maintaining permanent employment	
Prepared By: PRACTICING Client is actively addressing/overcoming barrier(s) infrequent setbacks may occur	Attending court-mandated sessions, passing drug tests, meeting with parole officer, etc.	Participating in required mental health activities, including therapy, group rehabilitation, family counseling, etc.	Participating in physical health activities, including taking medications, exercising, etc.	Engaging in services to mitigate the safety concerns and meeting court-ordered mandates	Living in temporary housing and working towards permanent	Establishing relationships with positive influencers and avoiding destructive individuals	Participating in education, training, or work experience activities	Participating in work activities, Including temporary Job, on-the- Job training, or internship	
Date: PREPARING Client is enrolled and has identified a plan to address/overcome barrier(s) frequent setbacks may occur	Receiving a customized plan from the court system	Receiving a customized plan from a mental health professional, including securing medical insurance or Medicaid	Receiving a customized plan from a medical professional, including securing medical insurance or Medicaid	Developing a Family Case Plan to address the identified safety concerns	Making temporary housing arrangements	Creating a network of positive influencers and identifying harmful relationships	Developing a customized plan with an education or workforce professional	Developing a customized plan with a workforce professional	
PAUSING Client is not enrolled due to active addiction or significant barrier(s) that must be addressed/overcome	Failing to meet, or waiting to receive, court requirements	Having substantial mental health obstacle(s)	Having substantial physical health obstacle(s)	Having a validated report of child abuse, neglect, or court-ordered removal	Lacking suitable or stable housing	Lacking a support system	Having substantial education and/or training obstacle(s)	Having substantial employment obstacle(s)	
Client Name: Steps to Success	Legal	Mental Health	Physical Health	Children Services	Housing	Peer Support	Education and Training	Workforce	

STEPS TO SUCCESS FORM

ALL PERSONNEL

As a critical first step, all staff members should become adept at using the "language of recovery" that includes the following terms that strive to destigmatize substance use disorders.

Say This	Not This
Person with opioid use disorder	Addict; user; druggie; junkie, abuser
Treatment is an opportunity for recovery	Treatment is the goal
Disease	Drug habit
Person in recovery	Ex-addict
Person arrested for a drug violation	Drug offender; offender
Substance dependent	Hooked
Substance use disorder; misuse; addiction	Substance abuse
Had a setback; recurrence	Relapsed; relapse
Recovery management	Relapse prevention
Maintained recovery; substance-free	Stayed clean
Drug-free	Clean
Negative drug screen	Clean drug screen
Positive drug screen	Dirty drug screen
Ambivalence	Denial
Individual not yet in recovery	Untreated addict

PERSONNEL WORKING WITH JOB SEEKERS

Ohio Department of Mental Health and Addiction Services offers numerous free, e-learning classes at <u>http://www.ebasedacademy.org/lms/</u>. Courses helpful to workforce personnel working with job seekers include:

Ohio's Opioid Curricula

• Fundamentals of Addiction

This course focuses on understanding addiction, the impact of addiction, signs and symptoms of addiction. It also identifies myths and facts about addiction.

• Trauma Informed Approaches

This session focuses on Substance Abuse and Mental Health Services Administration's (SAMHSA's) four R's concept of trauma informed care: Realize, Recognize, Respond, and Resist.

• Basics of MAT

This module focuses of what MAT is, the different types of MAT, and how MAT works to treat opioid use disorders. It also provides an overview of how to assess, screen, and refer a person for MAT.

Screening, Brief Intervention and Referral to Treatment (SBIRT) Activities

• Ohio SBIRT: An Introduction to SBIRT & Motivational Interviewing

This session provides and overview of SBIRT goals and approaches to substance use services. Course identifies the procedure for screening patients including who should be screened, where screenings should take place and who should conduct screenings. The course defines the different services levels and outlines the plan providers should follow to proceed with providing SBIRT services. The course introduces Motivational Interviewing, the evidence based practice used within the SBIRT process that has proven efficient in helping people change behaviors.

• Ohio SBIRT 102: Foundational Skills of Motivational Interviewing (MI)

This course focuses on the foundational skills of the evidence-based practice of Motivational Interviewing through the scope of SBIRT. The course focuses on the skills proven efficient in helping people change health behaviors including open-ended questions, affirmations, reflections, and summaries. The course will illustrate examples of MI adherent patient interactions to demonstrate the various ways the skills can be utilized.

Ohio SBIRT 103: Reinforcing Change with Motivational Interviewing

Building upon foundational Motivational Interviewing spirit and skills, this course focuses on enhancing behavior change by reinforcing Change Talk and navigating Discord. Participants are provided opportunities to observe Change Talk and Sustain Talk as well as practice responding to common discord statements.

PERSONNEL WORKING WITH JOB SEEKERS (continued)

Ohio Department of Mental Health and Addiction Services (continued) Peer Recovery Activities

Introduction to Peer Recovery Support

This module will discuss the role that peer support plays within the behavioral health structure, who can provide peer support, describe the benefits of peer support are, and identify the types of recovery support services delivered by peer support professionals as defined by the SAMHSA.

Trauma Informed Care in Peer Recovery Support

According to SAMHSA's concept of a trauma-informed approach, "A program, organization, or system that is trauma-informed: 1. Realizes the widespread impact of trauma and understands potential paths for recovery; 2. Recognizes the signs and symptoms of trauma in clients, families, staff, and others involved with the system; 3. Responds by fully integrating knowledge about trauma into policies, procedures, and practices; and 4. Seeks to actively resist re-traumatization." A trauma-informed approach can be implemented in any type of service setting or organization and is distinct from trauma-specific interventions or treatments that are designed specifically to address the consequences of trauma and to facilitate healing.

Health and Wellness in Peer Recovery Support

Focusing on health and wellness is particularly important for people with, or at risk for, behavioral health conditions. Behavioral health is a critical aspect of maintaining physical health and wellness. People with mental and/or substance use disorders typically die years earlier than the general population. A 2006 nationally representative survey reported that individuals with mental disorders died an average of 8.2 years younger than the rest of the population. Individuals with substance use conditions are often at higher risk for HIV and AIDS as well as Hepatitis C due to intravenous drug use. This module will discuss the important of maintaining health and wellness.

• Ethics and Boundaries for Peer Recovery Supporters

Ethics are a critical component to any profession, but are especially important to professions rooted in health and human services. Peer support programs pose several key ethical challenges. Although peer support specialists typically receive extensive agency-based training about their unique roles, most haven't received formal social work education or comprehensive ethics education. These specialists often provide various forms of social service that require skilled judgments related to client privacy and confidentiality, boundaries and dual relationships, informed consent, competence and expertise, documentation, and client abandonment. This module will provide a foundation for understanding ethics and boundaries for peer support as well as the Code of Ethics for Ohio Certified Peer Recovery Supporters.

PERSONNEL WORKING WITH JOB SEEKERS (continued)

Ohio Department of Mental Health and Addiction Services (continued) Peer Recovery Activities (continued)

Helpful Tips for Peer Recovery Supporters Entering the Workforce

Participants will identify types of support that is offered through peer service and will learn how to recognize and address ethical dilemmas. They will also learn why and how boundaries protect both service providers as well as those they serve.

• Supervision for Peer Recovery Supporters

This session provides an overview of "Supervising Peer Recovery Supporters." The functions and role of Peer Recovery Supporters are explained in detail. The training will address organizational readiness for agency supervisor's while incorporating Peer Support staff and understand the culture change that needs to occur in agencies. Training needs related to documentation, professional development and policy and procedures are addressed.

The Ohio State University School of Social Work has created an Opioid Overdose Family Support Toolkit found at <u>https://u.osu.edu/toolkit/</u> that shows how to spot the signs of an overdose and what to do in the event of an overdose along with other educational and supportive services for families, including links to NarAnon, Addict's Parents United, SMART Recovery Family & Friends, and Parents of Addicted Loved Ones.

The Ohio Department of Health has created **Project DAWN** (Deaths Avoided With Naloxone¹), a community-based overdose education and naloxone (Narcan) distribution program. Training locations are found at <u>https://odh.ohio.gov/wps/portal/gov/odh/know-our-programs/violence-injury-prevention-program/resources/list-project-dawn-sites.</u>

DAWN participants receive a Narcan kit along with the following training:

- Recognizing the signs and symptoms of overdose
- Distinguishing between different types of overdose
- Performing rescue breathing
- Calling emergency medical services
- Administering intranasal Naloxone

¹Naloxone (also known as Narcan) is a medication that can reverse an overdose caused by an opioid drug (heroin or prescription pain medications).

PERSONNEL WORKING WITH EMPLOYERS

The Ohio Chamber of Commerce in cooperation with Working Partners has created an Employer Opioid Toolkit that provides an overview of the legal and operational issues that an employer should consider in dealing with an employee's use of opioids and other substances. These courses are also helpful to workforce personnel working with businesses. Each module is between 13-16 minutes and is provided at no cost. Offerings are found at https://ohiochamber.com/opioid-toolkit/.

- Module 1: Impact of Opioids in the Workplace
- Module 2: Legally-Sound Drug-Free Workplace Program
- Module 3: Crafting a Policy That's Right for Your Business Operation and Culture
- Module 4: The Why, When, and How of Workplace Drug Testing
- Module 5: Responding to an Employee's Harmful Use of Drugs

Cardinal Health Foundation and The Ohio State University College of Pharmacy have formed Generation Rx. They have identified a variety of free training courses suitable for both employers and employees that promote responsible medication practices. Classes are found at <u>http://generationrxworkplace.com/training.html</u>.

• A Dose of Reality

This course reviews why the rate of prescription abuse is so high in America and educates the learner on a 5-point strategy to help all consumers be safer, healthier and become part of the solve of this problem.

• Medicines in My Home

Created by the U.S. Food and Drug Administration, this multimedia, educational program teaches consumers how to choose over-the-counter medicines and use them safely.

- Preventing Prescription Abuse in the Workplace
 This webinar serves as a primer for military and civilian workplaces to reduce prescription drug abuse.
- Generation Rx: The Science Behind Rx Drug Abuse

This course applies science to investigate the prevalence, dangers, and misconceptions regarding this growing health problem; the biologic dangers of abuse, societal influences, and best safety practices

• Applying the Strategic Prevention Framework to Prescription Drug Abuse

Created by the Community Anti-Drug Coalitions of America (CADCA) this course guides community representatives and coalition members in strategies to prevent Rx drug abuse. To access the course you will have to log-in/register, but you do not need to become a member. If you are not already registered with CADCA follow the prompts on the screen to do so.

PERSONNEL WORKING WITH EMPLOYERS (continued)

Additionally, **Generation Rx** has also created a variety of workplace tools that employers can customize and use to promote employee awareness of prescription substance abuse. These resources are found at <u>http://generationrxworkplace.com/downloads.html</u> and include the following materials:

- A Dose of Reality
- Rx Drug Abuse is Preventable
- Be a Safe and Responsible Consumer of Prescription Medications
- 1 in 5 People in the US Abuses Prescription Medications
- Encourage Safe Medication Practices
- What's Rx Abuse Got to do with You
- 5 Point Strategy for Becoming a Safe & Critical Consumer of Rx Medications

The National Safety Council has prepared, **"The Proactive Role Employers Can Take: Opioids in the Workplace**," a 15-page report that discusses current evidence surrounding opioid medications and their potential impact on the workplace. It also contains information about how partner effectively with benefit providers, assess current workplace policies and scope of drug testing, prioritize essential education efforts, and improve access to confidential help for employees. A copy of the report can be accessed at the following website: <u>https://www.nsc.org/Portals/0/Documents/RxDrugOverdoseDocuments/RxKit/The-Proactive-Role-Employers-Can-Take-Opioids-in-the-Workplace.pdf</u>.



- Over half of people who abuse prescription (Rx) medications get them from friends and family members for free. (Could your cupboard be a source?)
- Only about 1 in 25 of us asks questions about how to use our medications. (Which is probably why half of use them incorrectly.)
- Pharmaceutical companies spend nearly \$5 billion per year to get you to ask for their products by name.

(Coca-cola spent \$2.9 billion in 2010.)

- 4) There are resources all over the country that offer help to people with Rx drug abuse problems. (Know anyone who could use them?)
- 5) There are 5 simple things YOU can do to prevent Rx drug abuse.



(Point & shoot to get them here.)

Get free resources & learn about Rx drug prevention at GenerationRxWorkplace.com





TOOL 18

Rx drug abuse is preventable



Get free resources & learn about Rx drug prevention at GenerationRxWorkplace.com

Presented by: Generation Ref.





BE A SAFE AND RESPONSIBLE CONSUMER OF PRESCRIPTION MEDICATIONS:

- 1 Talk to your doctor
- 2 Talk to your pharmacist
- **3** Use medications as directed
- **4** Avoid sharing medications
- 5 Dispose of medications properly

A DOSE OF REALITY

GenerationRxWorkplace.com



Prescribing positive impact for your workplace.





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Prescribing positive impact for your workplace.



Prescription Drug Abuse: Be a Part of the Solution

Prescription medications are being abused at a rate second only to marijuana. In fact, excluding marijuana, the rate of prescription drug abuse is higher than all other drugs of abuse *combined* including cocaine, heroin and methamphetamine. It is because of this high rate of abuse that the Center for Disease Controland Prevention (CDC) has classified prescription drug abuse as an epidemic.

Almost 70% of Americans take at least one prescription medication; 20% take five or more. When drugs such as Percocet, OxyContin and Adderall are used as directed, people can enjoy a better quality of life due to the positive effects these and other prescribed medications have on their overall health. But when used incorrectly, these same drugs can cause a multitude of health and social problems – including addiction and accidental overdose death.

Unfortunately, the incorrect use of a prescription medication is more common than you might think:

- 50% of prescription drugs are misused
- 33% of U.S. citizens have used prescription drugs non-medically at least once in their life

Problems associated with the misuse and abuse of prescription medications can happen to anyone and impact all layers of our country – from individuals, to their friends and family members, and even their workplaces. The abuse of prescription painkillers alone costs employers \$42 billion annually in lost productivity. And that's not even counting its impact on insurance and workers' compensation claims. These costs are generally passed to you – the employee and taxpayer – through higher insurance premiums and tax rates.

The good news is that prescription drug misuse and abuse is preventable. There are five steps everyone can take to become safer consumers of prescription drugs:

- Talk to your doctor: You have a right and a responsibility to ask questions about your health care, especially
 as it relates to prescription medications. While the doctor is the medical expert, you are the expert on your
 body and overall health.
- Talk to your pharmacist: Pharmacists are highly trained and the most qualified professionals to answer questions about medications and their interactions – including over-the-counter drugs and supplements. They are trained to educate you about your medications and help monitor how they are working.
- 3. Use medications as directed: Approximately 125,000 people in the U.S. die each year because they don't take their mediation as directed. This number doesn't include those who suffer from other consequences of misusing or abusing a medication such as addiction and death caused by accidental overdose.
- 4. Avoid sharing medications: There are both health and legal consequences to sharing medication. Not being a doctor, you don't know *exactly* how that medication will impact others. Also, sharing any type of prescription medication with another person is a class E-federal offense, punishable by prison time and/or substantial fines. Carefully store your medication to avoid accidentally "sharing."
- 5. Dispose of medication property. Over 50% of people who abuse drugs get them from a friend or family member for free. It is good practice to dispose of any expired and/or unused prescription medications at a pharmaceutical take-back location. Visit <u>www.fda.gov</u> for information on how to dispose of unused medications.

Just as anyone can become addicted to prescription drugs, anyone can also take positive steps to prevent prescription drug abuse. Visit the <u>GenerationRxWorkplace.com</u> to learn more about your relationship with Rx drugs and take advantage of free resources including an online course, fact sheets, lists of helping resources and other downloadable materials.

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GenerationRxWorkplace.com

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ENCOURAGE SAFE MEDICAT





Dispose of medications properly

GenerationRxWorkplace.com Presented by: GenerationRX A DOSE OF REALITY

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1 in 5 people in the U.S. abuses prescription medications.

ENCOURAGE SAFE MEDICAT

ACTICIES



Generation Rx



The proactive role employers can take: opioids in the workplace

SAVING JOBS, SAVING LIVES AND REDUCING HUMAN COSTS

making our world safer®



About the Council

Founded in 1913 and chartered by Congress, the National Safety Council (nsc.org) is a nonprofit organization whose mission is to save lives by preventing injuries and deaths at work, in homes and communities, and on the road through leadership, research, education and advocacy. NSC advances this mission by partnering with businesses, government agencies, elected officials and the public in areas where we can make the most impact - distracted driving, teen driving, workplace safety, prescription drug overdoses and Safe Communities.



Overview

Companies and organizations of all sizes have an important role promoting the health and safety of employees and managing risks in the workplace. Employers who have strong workplace policies, education, health benefit programs and well-trained managers create safe and healthy environments in which both employees and business thrive.

The coverage of prescription medication in healthcare benefit packages, continues to be an essential part of employee healthcare. When used wisely and correctly, prescription medications can contribute to favorable treatment outcomes and quality of life. However, a disturbing trend has been emerging in the workplace, and it is driven by the use and abuse of opioid painkillers – now the most widely prescribed pain relievers and most highly abused prescription drug.

Drug distribution through the pharmaceutical supply chain was the equivalent of 96 mg of morphine per person in 1997 and approximately 700 mg per person in 2007, an increase of more than 600 percent¹ and the incidences of opioid use disorders and abuse have proliferated. Per capita, the United States has one of the highest rates of opioid use in the world.²

The Opioid Epidemic

In 2010, more than 38,000 people died of drug overdoses, of which16,651 were tied to prescription opioids alone or in combination with other prescription medications or alcohol. Overdose deaths from prescription opioids now exceed deaths from both heroin and cocaine combined. Drug overdoses, predominately from opioids, now exceed car crashes as the leading cause of unintentional death.³ More than twice as many Americans have died from this prescription opioid overdose epidemic than during the Vietnam War.⁴

Opioid abuse reaches beyond stereotypes of "addicts and drug seekers". A recent study in JAMA Internal Medicine showed that more than half of chronic abusers - those who took pills for at least 200 days during the past year - received those pills from prescriptions written for them (27.3 percent) or friends and family (26 percent). This underscores the need for prescribing guidelines and safe, locked storage for these prescriptions in homes. In addition, 23.2 percent of high-risk users bought prescription drugs from friends and relatives and 15.2 percent purchased them from dealers.⁵



In 2010, more people **died from overdose of opioid painkillers** than died from heroin and cocaine combined. Opioid prescription medications are both a health and a safety issue in your workplace. These medications are powerful, highly addictive drugs that have the potential to cause impairment, increase the risk of workplace incidents, errors and injury even when taken as prescribed. Prescription painkillers also profoundly increase workers' compensation costs, increase the length of worker disability and increase work time lost.^{6,7} Opioid prescription abuse also significantly increases the use of emergency room services, hospitalizations and other medical costs.⁸

Sales of prescription painkillers and the number of fatal poisonings quadrupled from 1999 to 2010.⁹ Drug treatment admissions for prescription opioids showed a seven-fold increase between 1998 and 2010, from 19,870 to 157, 171.¹⁰

This prescription painkiller epidemic poses a unique challenge for employers. These are legal drugs prescribed by licensed providers for pain that sometimes is caused by workplace-related injuries. Drug-Free Workplace Programs, including the scope of drug testing, the handling of positive results and policies about prescription drug use in the workplace, need to be revisited.

Employers have legitimate legal concerns about privacy, protection of personal medical information and possible violation of the confidential provider-patient relationship. An employee who tests positive for these legal drugs may present a legitimate prescription, and he or she may or may not have a dependency or an addiction problem. However, this employee may still be impaired and putting him or herself and the workplace at risk for injuries, incidents, errors, and more.

Broad legal assurance exists for employers to provide a drug-free workplace, including drug testing in order to establish that job tasks are performed in a safe and effective manner. Challenges emerge when what constitutes "impairment" needs to be determined, particularly in safety-sensitive positions and when the employee is taking a legitimately prescribed drug.

THIS WORKPLACE-FOCUSED REPORT WILL:

- Inform you about the current evidence surrounding opioid medications and their potential impact on your workplace
- Create a "call to action" that, regardless of the size of your organization, will enable you to:
 - · Partner effectively with your benefit providers
 - Assess current workplace policies and scope of drug testing
 - Prioritize essential education efforts
 - Improve access to confidential help for your employees

Your employees could be struggling with an emerging dependence, or addiction, to these medications **a problem they never intended to have.**

What can be done to address safety and health risks related to employee opioid use?

How does this epidemic translate to our workplace?

It's not our business what medications an employee is taking—or is it? What are the human and financial costs to our organization? No one is overdosing here at work. Do we really have a problem? Are employees aware of the risks associated with these medications?





PROFILE: Don Teater, MD Medical Advisor, National Safety Council

Dr. Donald Teater has worked intensively with opioid and mental health treatment and recovery for more than 10 years. Through this experience with substance abuse treatment, Dr. Teater finds that addiction is a tragic disease, but it is treatable and preventable. Through his work, Dr. Teater is focused on education and policy that address the overprescribing and misuse of prescription opioids.

In addition to serving as Medical Advisor for the National Safety Council, Dr. Teater remains active in the recovery community through his practice in western North Carolina.

Dr. Teater recommends that employers work closely with their benefit and health plan providers to understand utilization data and develop interventions for prescribing behavior and opioid claims. It is also important that employees are aware of the serious risks associated with these medications and can access support and treatment if necessary.

Opioids are not more effective for most pain

Pain management is responsible for millions of office visits every year. The painkiller market is enormous and exceeded \$9 billion in 2012. Despite the significant increase in the use of opioid medications during the last decade, a recent Institute of Medicine report showed that little progress has been made in the treatment of pain.

Research also shows that for types of pain related to common workplace-related injuries, including soft-tissue injuries and musculoskeletal problems, opioids are not any more effective than non-opioid alternatives such as Tylenol, Advil or generic ibuprofen.¹¹ Although opioids are widely prescribed for back injuries and chronic back pain, they should not be the first line of treatment. In fact, long-term use of opioids actually may increase an individual's sensitivity to pain – a phenomenon called hyperalgesia.¹² Non-steroidal anti-inflammatory drugs (NSAIDS) offer a more affordable and safer alternative to opioids. NSAIDs include ibuprofen (generic for Advil or Motrin), naproxen (generic for Aleve or Naprosyn), prescription Celebrex, and similar medicines.

Medical providers treating workplace injuries have a choice and should be focused on the use of non-opioid pain medications whenever possible. Non-opioids have been shown to be as effective as opioid medications for most pain. Employers should understand and insist upon conservative prescribing guidelines for pain treatment for all participating providers in their medical, workers' comp and occupational health programs.

Opioids in the workplace: A call to action

Partner with Insurance, Medical/PBM, and EAP Providers

Re-Evaluate Policy and Testing for Prescription Drugs

Invest in Management and Employee Education

Increase and Ensure Confidential Access to Help and Treatment

I. Re-Evaluating Drug-Free Workplace Policy and drug testing

Drug-Free workplace programs are cost-effective programs that will help employers save money and keep their employees safe. Effective programs should consist of these five components:¹³

- A clear, written policy
 Employee education
 Supervisor training
- An employee assistance program
- Drug testing

• A clear, written policy Good policy has never been more important. Unlike blood alcohol levels, proving an objective measure of unsafe impairment is difficult. The involvement of legal counsel in tandem with human resources and employee relations is critical to ensure the policy includes protections for risk management, injury prevention and liability.

Prescription Drug Workplace Policy Consult with your company's legal team to ensure that all federal and state-specific guidelines are reflected in your policy.

SAMPLE POLICY

Prohibited Behavior

It is a violation of our Drug-Free Workplace Policy to use, possess, sell, trade, and/or offer for sale alcohol, illegal drugs, or intoxicants. Prescription and over-the-counter drugs are not prohibited when taken in standard dosage and/or according to a physician's prescription. Any employee taking prescribed or over-the-counter medications will be responsible for consulting the prescribing physician and/or pharmacist to ascertain whether the medication may interfere with the safe performance of his/her job. If the use of a medication could compromise the safety of the employee, fellow employees, or the public, it is the employee's responsibility to use appropriate personnel procedures (e.g., call in sick, use leave, request change of duty, notify supervisor, notify company doctor) to avoid unsafe workplace practices. The illegal or unauthorized use of prescription drugs is prohibited. It is a violation of our drug-free workplace policy to intentionally misuse and/or abuse prescription medications. Appropriate disciplinary action will be taken if job performance deteriorates and/or incidents occur.¹⁴

Employee education Employers should address several areas when sharing information with employees about opioid medications.

Be informed at the point of prescribing The prescriber-patient relationship is a confidential one. However, employees should know to discuss their concerns about taking an opioid painkiller as soon as a prescriber recommends it. Employees then should work with their prescriber to determine if a non-opioid prescription can be used.

Research has confirmed that opioids **are not more effective** than non-opioid painkillers for most pain.



Who is at a greater risk

for developing a problem with prescription opioids?

Through many years of professional experience working with opioid addiction and recovery, Dr. Teater feels everyone is at risk for addiction to these powerful drugs and there are certain factors that may increase this risk.

- Personal or family history of addiction or substance abuse
- Having participated in several treatment programs for addiction
- Suffers from depression or anxiety
- Long-term use of prescription opioids

What about driving? Opioid prescription information provides a warning of the potential impact on driving or using heavy equipment while taking these medicines. These drugs can alter a person's judgment, create tremors, reduce muscle strength, impair coordination and even create confusion. These effects are enhanced when used in conjunction with alcohol and/or certain other psychotherapeutic medications. State laws vary widely in their handling of "driving while impaired from prescription drugs." In the majority of states, an individual can receive a driving under the influence (DUI) citation, even if he or she is driving under the influence of a legitimately prescribed medication.

How will an opioid medication affect my work? The effects of opioid medications can create serious risks at work. Employees need to be clear about the policy on potential impairment from prescription medications. Making job descriptions available to employees to share with medical providers is helpful. While illegal drugs used to be the focus, it is now important to offer frequent reminders of the prescription drug policy for your workplace.

Practice safety at home Employee home safety education includes four key messages:

- ✓ **Safe Storage** Opioid medications need to be stored securely, preferably locked up just the way you would if you keep a firearm in your home. A desk drawer at work is not a safe choice.
- ✓ **Safe Disposal** Once an individual is finished taking an opioid painkiller, he or she should seek a safe disposal opportunity in his or her community and not keep these medications for later.
- ✓ **Don't Mix** Opioid medications should not be mixed with alcohol, sedatives, or other psychotherapeutic medications. Individuals should talk to their prescriber and/ or pharmacist to ensure they are not at risk for any other drug interactions.
- ✓ Don't Share Opioid medications should not be given to or borrowed by friends or relatives. The majority of people who abuse these drugs obtain them from friends or relatives.

Encourage employees to seek help for dependency and addiction Employees who are taking opioids may become dependent more quickly than they realize. They may experience certain negative effects when they stop taking the drugs, which is a strong motivation to continue the medication. This is the point at which employees need to work with their physician about their dosage and continued use. There needs to be education around the difference between dependency and addiction and to the importance of intervening before employees develop a serious addiction. The employee's medical provider or company Employee Assistance Program (EAP) are critical resources in getting help.

• Supervisor training With the changes in drug use over the past several years, it is important for managers to be current on their workplace policy for prescription drug use, understanding potential signs of impairment and the updated process and scope of drug testing. Managers should communicate this information regularly with employees during individual and team meetings.

Review of Drug-Free Workplace Policy for prescription drugs Many organizations are updating the language in Drug-Free Workplace Policies to reflect employees' responsibility related to potential impairment from a prescription drug. The non-medical use of prescription drugs, is not acceptable and may be treated the same as illegal drug abuse would be. Understanding these nuances is critical for managers.

Understand the law for prescription drug use at work Managers need to know that the Americans with Disabilities Act (ADA) may protect an employee's use of over-the-counter or prescription drugs to treat a disability. Such use should not be prohibited by a drug testing policy. If an employee notifies a manager that his or her medication may impair job performance, managers should be coached on how to engage and offer reasonable accommodations, up to or including modifying job responsibilities.

However, prescription drug abuse is considered illegal drug use. Employers may test employees for such abuse based on a reasonable suspicion.

Signs of impairment and your organization's definition of reasonable cause for drug testing Manager training should include examples of typical behavioral- and performance-related signs of impairment. The organization should also determine the threshold for reasonable cause to test employees for drug use, and those parameters must be consistent with legal and policy requirements. Again, safety is key. Employee communication needs to focus on the shared goal - ensuring that work can be done safely and effectively at all times.

Review of updated scope of drug testing Both management and employees need to be informed of any screening that's done as part of the organization's Drug-Free Workplace Policy. These policies include prescription drugs that may cause impairment.

An Employee Assistance Program It is in an employer's best interest to identify opioid abuse and to support confidential access to treatment. Employersponsored treatment is a cost effective solution. Replacing an employee costs an employer between 25 percent to 200 percent of its annual compensation. These costs do not include the loss of company knowledge, continuity and productivity.¹⁵

Seventy percent of all U.S. companies and 90 percent of Fortune 500 companies purchase Employee Assistance Programs (EAP) because these employers understand that EAPs improve the company's bottom line. Findings from 21 studies assessing the efficacy of corporate health and productivity programs found that EAPs have positive returns on investment. All programs reported favorable returns ranging from \$1.49 to \$13.00 per dollar spent on the program. It is noteworthy that the mental health program showed one of the highest ROIs.¹⁶

While many companies have EAPs, few employees use them. Many employees don't understand the value or may fear negative ramifications if they seek help. Companies of any size can purchase EAP services, which are an effective "triage" for an employee in need and often effective in connecting an employee to the most appropriate intervention and treatment.

Employee education on the company's EAP services needs to clearly state who an employee may talk to, how they can communicate with that resource and where. Employees also need to have details about their benefit plan coverage and aftercare.

Managers and supervisors are key to the promotion of EAP services both initially and ongoing. Promoting Drug-Free Workplace initiatives increases employee use of these resources. Through ongoing training efforts, managers should be comfortable advocating for EAPs.

Saving jobs, saving lives

When an employee has an opportunity to seek help and, in turn, keep his or her job, both the employee and employer are grateful and loyal. Employees understand the need for workplace safety and full productivity. The employer's message needs to combine firm enforcement of prescription drug use policies with "there are programs available here to help you."





Treatment options Opioid use results in profound biochemical changes in the brain, making this addiction challenging to overcome. Recovery often requires long-term treatment with medications. Medication-assisted treatment and ongoing aftercare can help people enter into and maintain recovery. However, employer support often helps.

Research indicates that employer supported and monitored treatment yields better sustained recovery rates than treatment initiated at the request of friends and family members.¹⁷

There are generally three approaches, and some are more effective than others:

- **Detoxification from opioid addiction** is accomplished in an inpatient setting or in a highly supervised outpatient setting. Detoxification alone is the least effective means of treatment. Most patients resume opioid use within six months of the detoxification process. A single detoxification episode should not be promoted as effective treatment.¹⁸
- **Detoxification followed by intensive counseling** and a long-acting injectable, naltrexone, is somewhat more effective than detoxification alone. Naltrexone is an opioid blocker that will negate the effects of opioids for four weeks; however, an individual may still have cravings for the opioids due to biochemical changes in the brain.
- **Medication replacement therapies** with either methadone or buprenorphine are very effective treatments for those who are motivated. Buprenorphine may cause less drowsiness or job impairment than methadone. Medication replacement therapy is the most effective treatment for opioid dependence and can be offered on an outpatient basis. Because of serious biochemical changes that have occurred as a result of the abuse of opioids, many will often have to remain on medication for several months or a year and some for the remainder of their life.
- **Drug testing** Employer drug testing programs must address nonmedical drug use and prescription drug abuse in the workplace. Written policies need to reflect the specific actions both employees and employers must take.

A number of workplace studies measuring the incident rates of companies before and after implementing drug testing indicate that drug testing is an important safety factor. One of the most prominent of these studies involved the Southern Pacific Railroad. Following the implementation of drug testing, incidents resulting in injuries dropped from 2,234 incidents in the year before drug testing was introduced to just 322 after drug-testing. This represents a 71.2 percent decrease in incidents.¹⁹

Many employees legitimately and properly use prescribed or over-the-counter drugs, such as sleeping aids, cold medicine or painkillers. Most employers sensibly believe employee medication use is none of their business, as long as the drugs don't impair the employee's job performance. A Drug-Free Workplace Policy was more easily enforced when illegal drugs were the only drugs banned under the policy. Now, the increased use of prescription medicines, especially opioid painkillers has created an important need to revisit these policies. If an employee's performance is affected by the proper use of prescription or over-the-counter drugs, state and federal disability laws or labor/union contracts may impact an employer's options. An organization may have many different testing policies in order to meet union guidelines, safety-sensitive position requirements, laws for operations in multiple states and office staff. Depending on how the drug affects the employee's job performance, and whether the employee suffers from a disability within the meaning of these laws, a company may wish to accommodate the employee by making changes to his or her responsibilities.

Drug tests can be perceived as being highly intrusive, but they can be invaluable tools for preventing drug-related incidents and reducing risk. A drug-testing program curbs drug abuse because it instills a fear of getting caught, the possibility of consequences and the severity of those consequences. The structure of the drug-testing program largely determines its effectiveness. For example, in some programs, drug tests are mandatory only after an incident, limiting their deterrence value.²⁰ Additionally, pre-employment testing will not detect drug use that starts during employment. Before performing any drug test or adopting a drug-testing policy, employers must obtain expert legal advice that is current with both state laws and federal guidelines.

To be safe, employers should consider:

- ✓ Using a lab that is certified by the U.S. Department of Health and Human Services or an equivalent state agency
- ✓ Consulting with a lawyer to develop testing policies and procedures
- ✓ Using a testing format that respects the privacy and dignity of each employee
- ✓ Having a well-written policy about drug use in the workplace. The policy should include discussing the disciplinary actions and the circumstances leading up to them and the testing procedures. Employees should understand how the test will be given, when it will be given and what drugs the test will detect.
- ✓ Requiring employees to read the policy and sign an acknowledgment that they have done so
- ✓ For every drug test administered, documenting why the test was necessary and how it was performed
- ✓ Ensuring test results are absolutely confidential medical information
- \checkmark How to be consistent with response to workers who test positive





Oxycodone remains the most detected prescription opiate in the **U.S. workforce.** Since 2006, drug testing for oxycodone has increased from 3 percent to 14 percent. Positive tests for oxycodone are 96 percent higher than they were in 2005.

Testing with reasonable suspicion or cause A drug test does not prove impairment. It may show that an individual is using a particular prescription drug such as an opioid painkiller, but it does not necessarily confirm that they are actually abusing the drug, impaired by it or addicted to it. Determining the risks and level of impairment from a particular prescription drug for each individual is almost impossible. Currently there are no validated instruments, expert opinions, or guidelines determining context-specific impairment due to prescription medication.²¹

What an employer can do is define the employee's responsibility when taking legal substances, such as opioid painkillers, as:

- **a)** Talk with the provider about how a medication may affect an individual's ability to perform his or her job safely and effectively
- **b)** Make supervisors aware if accommodations are required while using this medication
- c) Provide proof of a valid prescription

Hiring or contracting with a Medical Review Officer (MRO) – a licensed physician responsible for receiving and viewing drug test results – strengthens drug-testing programs. Providing additional medical expertise helps because interpreting the results can be complicated.

Standard drug testing needs updating Quest Diagnostics, a leading provider of workplace drug testing, analyzed data for its Drug Testing Index (DTI). The positive test rates for prescription opioids, which include hydrocodone, hydromorphone, oxycodone and oxymorphone, have increased steadily over the last decade. Positive tests for hydrocodone and oxycodone have risen 172 percent and 71 percent, respectively, since 2005.²²

What drugs are essential to test for? Many companies still use a standard fivepanel test that will miss oxycodone (a semi-synthetic opioid) and most other abused drugs. A typical test covers five drugs – opiates/heroin, cocaine, marijuana, PCP, and amphetamines. Many of the most commonly abused prescription drugs are not included in federally mandated tests or many other drug testing panels.

Employers in regulated industries can opt to test for more drugs than the regulations require. The panel should include at least the following seven compounds: benzodiazepines, opiates, oxycodone, methadone, cocaine, amphetamines and THC, the active ingredient in marijuana. Oxycodone and methadone will not show up on drug screens for opiates, because these drugs are synthetic opioids. If Dilaudid or fentanyl is commonly used in your area, additional tests need to be added.²³

It is important to know the drugs that are commonly abused in your area. Your drug testing organization or MRO may know this or it may be helpful to call a local substance abuse treatment center.

II. Valuable partners: healthcare benefit plan providers

Company healthcare benefits providers and workers' compensation carriers are critical to employee safety and prevention programs for prescription opioid use. Working closely with these important partners helps employers understand the extent of opioid use and the need for programs to prevent and manage opioid abuse.

Opioid use impact on workers' compensation Research on the impact of opioid medications in workers' compensation is nothing short of staggering. National Council on Compensation Insurance's study of prescription drugs in workers' compensation confirms that prescription painkillers' cost per claim continues to grow. The number of painkillers per claim is also increasing.²⁴

Part of the key findings from the Workers' Compensation Research Institute's 2012 study of longer-term use of opioids found that narcotic painkillers were frequently used by injured workers for pain relief. More than three of four injured workers who had more than seven days of lost time and no surgery took prescription pain medications for pain relief.²⁵

The Hopkins-Accident Research Fund Study in 2012 found that workers prescribed even one opioid had average total claim costs more than three times greater than claimants with similar claims who didn't get opioids.²⁶

Physician dispensing: high cost, higher volume of prescriptions Employers often don't have adequate data on pharmaceutical utilization. Forty to 50 percent of these claims are not processed through the prescription drug benefit manager (PBM). Therefore, they lack proper oversight. This is a significant issue. Drugs that are dispensed by a physician rather than a pharmacy can cost up to 300 percent more and can be prescribed more frequently.²⁷ The Workers' Compensation Research Institute's study noted a substantial increase in physician-dispensed medications between 2007 and 2011.²⁸

When the injured worker fills a prescription at a pharmacy, the pharmacist can use an electronic database to find the other medications and dosages that patient previously has taken. This database serves as a checks and balances system that's not available when a prescriber also is the dispenser.

Florida banned physicians from dispensing stronger opioids. After the ban, it found that the average Florida physician-dispenser increased the use of less addictive pain medications such as ibuprofen and tramadol.²⁹

The dangers of using opioids for prolonged periods Individuals using opioids on a long-term basis can develop a number of debilitating side effects and medical conditions that increase total medical treatment costs and delay recovery.

The Washington State Department of Labor and Industries found that receiving more than a oneweek supply of opioids soon after an injury doubles a worker's risk of disability one year later. ³⁰

A Workers' Compensation Research Institute study found that when opioids are used in workers' compensation beyond the acute phase, they can impair function, be a barrier to recovery and increase an individual's experience of pain.

TEXAS Success story: Prior approval for opioids in workers' compensation

Texas's success in mandating a closed formulary - requiring preauthorization by insurers or self-insured employers for certain drugs - has sharply reduced the amount of opioids prescribed Preauthorization is required for about 150 prescription drugs, dubbed "N-drugs" in Texas. N-drugs are not recommended for injured workers in workers' compensation cases. This classification of drugs includes more than 25 brands of opioid pain relievers, several muscle relaxants, antidepressants and cannabinoids, according to the Texas Department of Insurance Division of Workers' Compensation.

In July 2013, the Texas Division of Workers' Compensation reported that N-drug prescribing was reduced by 74 percent among newer claims. The total spent on N-drugs for those claims dropped 82 percent to less than \$800,000 in 2011 from \$4.4 million in 2010.³³



The negative effects of prescription opioids can linger even after an employee has returned to work. Someone on painkillers for three months may already be dependent and developing a severe tolerance to the drugs, especially if the dose is escalating. Increased workers' compensation costs are not the only costs employers face. Appellate courts in four states have held that employers and insurers are financially accountable for overdose deaths tied to injured workers.³¹

Employers should insist on specialized programs coordinated through their occupational medical and health plan providers to manage the conservative use and risk of opioid medications for treatable pain. These programs should include cautious utilization and prescribing guidelines for injured workers and strategies for monitoring the use of opioids. This monitoring can be done through urine drug testing (UDT) and provider checking of the state Prescription Drug Monitoring Program. Clinical oversight of UDT can determine if opioid levels in the urine are consistent with prescribed amounts. This oversight also can determine whether the individual is compliant or possibly stockpiling medications for diversion or resale.

The Workers' Compensation Research Institute study of 17 states found that fewer than 7 percent of treating doctors were conducting baseline and periodic urine drug screens for individuals taking opioids on a longer-term basis.³²

Further, employers can consider closed formularies where opioid prescriptions require prior authorization and approval. This tact would increase oversight on who is receiving an opioid medication, the stated diagnosis, dose level, and duration of therapy.

What is your provider's program for opioid management? Optimal Care Plan: prevention of dependency and addiction to opioids and avoiding chronic use³⁴

- ✓ Primary goal is to ensure that the use of opioids results in a meaningful improvement of function and reduction of pain. Education is critical in order to avoid dependency and addiction.
- \checkmark Employee and case manager need to stay in communication
- ✓ Clarify expectations of anticipated pain
- ✓ Case manager should interface with prescriber about medical standard for using opioids and revise according to a patient's history
- ✓ Encourage use of prescriber-patient agreements
- ✓ Program includes ongoing compliance monitoring, including routine UDT
- \checkmark Avoid transition from acute to chronic use of opioid medications

Opportunity for intervention through Prescription Benefit Managers (PBMs) There

is an opportunity within the Prescription Benefit Manager's technology to deploy a variety of "flags" when prescription medicine abuse or misuse is occurring. The following list can help employers evaluate where their PBM ranks in terms of potential versus actual management of opioid prescriptions and potential abuse:³⁵

- Does the PBM provide information about total opioid drug spending and trends? Employers should have current and retrospective utilization data to evaluate how much the prescribers are using opioids, dose levels, and duration of therapy.
- Does your vendor have a flag for repeated attempts for "too early refills" that would potentially show non-compliance to the prescriber's recommendation? How early can opioid prescriptions be refilled?
- Are dose levels flagged, including morphine equivalents exceeding 120 mg per day? A high daily dose is associated with a greater risk of a fatal overdose.
- If "duration of therapy" limit is flagged, what is the process when an opioid prescription has changed during the course of treatment? Does the duration of therapy limit start over again?
- Is there a system flag when opioids are combined with other drugs, especially in combination with benzodiazepines (sedatives)?
- What is your PBM's process following historical review of opioid prescribing? How are high prescribers/outliers targeted and contacted?
- What occurs if the system shows an individual is seeing multiple physicians who are prescribing the same drug?
- How much power do the retail pharmacists have in choosing to override these system flags at the point of dispensing? Are these instances documented, and how are they handled?
- Who is monitoring whether retail pharmacists can, and are, accessing Prescription Drug Monitoring Databases (PDMPs) and how often are they being accessed?
- How cancer patients or other individual cases are handled if they fall outside system flags, and how is legitimate clinical use justified

Health and benefits providers are well aware of the opioid epidemic of abuse, dependency, addiction, and overdose. New and more aggressive strategies to intervene on opioid prescribing, dispensing, and utilization management will undoubtedly progress quickly. Employers are beginning to understand the limited use for opioid medications as a part of their benefit plans for injured workers, and the need to manage opioid use and claims more aggressively.³⁶



What's ahead?

Fitness for duty and return to work In workers' compensation case management and return to work from medical leave, an organization is charged with determining whether an employee has the capacity to perform his or her job while taking a medication known to cause impairment. "Fitness for duty" and "return to work" criteria vary, and there currently are no validated instruments, regulations, or guidelines for determining context-specific impairment due to prescription medications.³⁷ Further research is indicated here. Employers are advised to work closely with legal counsel and human resources to develop workplace policies around these issues.

Conclusion The prescription opioid epidemic - overprescribing, misuse, abuse and overdose – is impacting the workplace. Evidence demonstrates serious risk to employees and substantial costs for employers.

Drug-testing policy and scope of testing are essential for employers to revisit. Drug abuse has changed. Employee prescription drug use needs to be addressed as part of Drug-Free Workplace Program. Education of employees, managers and supervisors will help build awareness around the nature of these powerful medications. Education also will help set expectations for employee responsibility should an employee be prescribed one of these drugs. Employers must clarify the terms and conditions for drug testing.

The medical research regarding the impact of these medications on injured workers is clear: long recovery times and more costly claims. Using benefit programs and prescriber intervention to track opioid use and prescribing patterns for workers' compensation claimants and other employees is critical. Drug utilization data continues to be an effective means for employers to evaluate employee health issues. Prescription drugs will continue to be a growing component of the healthcare benefit dollar.

In the unfortunate circumstance where an employee finds that he or she is dependent upon or addicted to opioid painkillers, help needs to be clear and accessible. Employee-sponsored treatment is more effective than treatment encouraged by family or friends. Retaining an employee following successful treatment is good for morale and the company's bottom line.

Employers committed to safe and healthy workplaces have a responsibility to address the opioid epidemic. These employers can do so with strong employee policies, alliances with health benefits and workers' compensation plan providers, education, expanded drug-free workplace testing and access to treatment programs.

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Dear NAME,

My name is <mark>YOUR NAME</mark> and I work for NAME OF YOUR ORGANIZATION that oversees the local OhioMeansJobs (OMJ) Workforce Centers.

Each year we receive federal dollars to invest in workforce activities in our community. Our primary services include education, training, and job placement services. Currently, one of the biggest challenges we are facing is the opioid crisis and the negative impact that it is having on workers and businesses alike.

We are interested in undertaking a variety of initiatives to help combat the situation, including preparing workers for jobs that help prevent and mitigate drug misuse; providing education, job training, and supportive services to individuals in treatment; and developing recovery-friendly workplaces that employ persons with substance use disorders.

We are reaching out to groups from the Legal, Mental Health, Healthcare, Children Services, Housing, Peer Support, and Education and Training systems to find out about what services may be readily available in our community as well as any critical needs that may be unmet.

We believe that your organization would be a valuable partner to us as we identify and develop our local plan of action and determine how to best invest our federal workforce funding to help combat the opioid crisis.

Therefore, on behalf of NAME OF YOUR ORGANIZATION, I would like to invite you to join our Opioid Response Workgroup. I will be contacting you in the next week to discuss our activities in more detail and to determine possible meeting dates that might work with your schedule.

In the meantime, please feel free to contact me at EMAIL ADDRESS or PHONE NUMBER.

Sincerely,

YOUR NAME